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| AGENCY NAME: | South Carolina Commission for the Blind | | |
| AGENCY CODE: | L24 | SECTION: | |

Fiscal Year 2017-18 Accountability Report

SUBMISSION FORM

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| AGENCY MISSION | <p>The mission of the South Carolina Commission for the Blind is to provide quality, individualized vocational rehabilitation services, independent living services, and prevention of blindness services to blind and visually impaired consumers leading to competitive employment and social and economic independence.</p> |
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| AGENCY VISION | <p>The vision of the agency is to become a national model vocational rehabilitation agency for the blind, demonstrating quality services, accountability, innovation, effectiveness and efficiency.</p> |
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Please select yes or no if the agency has any major or minor (internal or external) recommendations that would allow the agency to operate more effectively and efficiently.

| | | |
|---|--------------------------|-------------------------------------|
| | Yes | No |
| RESTRUCTURING RECOMMENDATIONS: | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

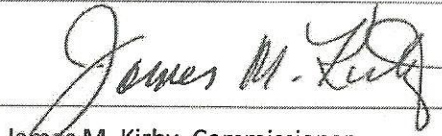
Please identify your agency's preferred contacts for this year's accountability report.

| | | | |
|---------------------------|--------------------|---------------------|--|
| | <u>Name</u> | <u>Phone</u> | <u>Email</u> |
| PRIMARY CONTACT: | Elaine Robertson | 803-898-1049 | Elaine.robertson@sccb.sc.gov |
| SECONDARY CONTACT: | James Kirby | 803-898-8822 | James.kirby@sccb.sc.gov |

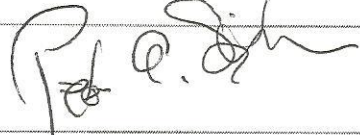
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I have reviewed and approved the enclosed FY 2017-18 Accountability Report, which is complete and accurate to the extent of my knowledge.

AGENCY DIRECTOR
(SIGN AND DATE):

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|  9-4-2018 |
| (TYPE/PRINT NAME): James M. Kirby, Commissioner |

BOARD/CMSN CHAIR
(SIGN AND DATE):

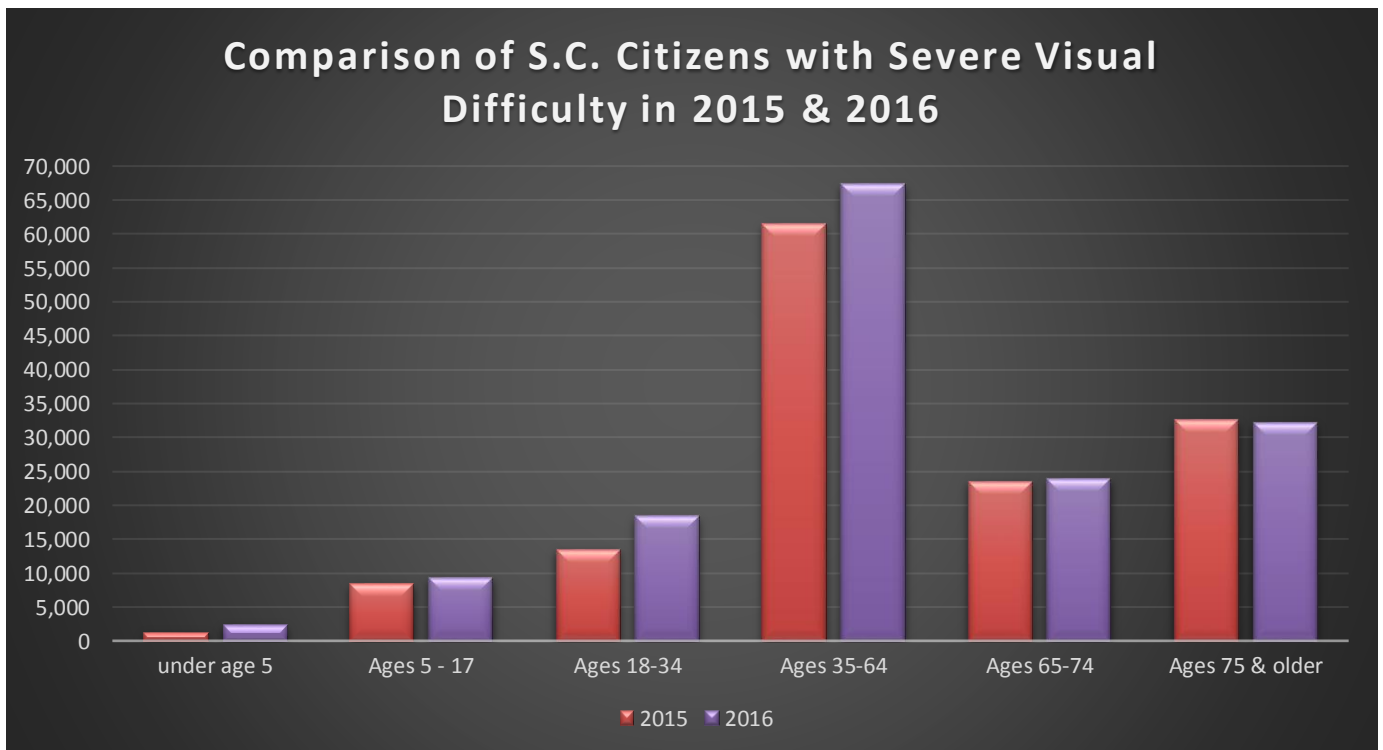
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| (TYPE/PRINT NAME): Peter Smith, Board Chair |

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AGENCY'S DISCUSSION AND ANALYSIS

The South Carolina Commission for the Blind continues to be the primary provider in the state for services to citizens who are Blind or visually impaired. The agency provides a variety of services to enable a person with Blindness or visual impairment to remain as independent and self-sufficient as possible. Program services begin at age 3, with resource services available to parents of children with visual impairments who are younger. SCCB has also brought back the Prevention program to assist with surgeries such as cataracts or retinal detachment, but also to bring educational awareness around eye safety across the state. The program can also help with obtaining eyeglasses in many cases for those who cannot afford them and have no insurance.

The services provided by this agency are becoming in higher demand as the population of individuals with severe visual conditions continues to grow in South Carolina. The American Community Survey, conducted annually by the U.S. Census Bureau, shows a 9% increase in persons with visual impairments in this state from 2015 to 2016. The chart below shows that the categories with the most significant increases are children under age 5 with an 87% increase and adults age 18 to 34, with a 36% increase. These age groups are two of the most critical times for service provision. Young children and their families need the appropriate support, resources and services to start learning independence and blindness skills as early as possible to encourage success through school and later in life. The population of 18 to 34 represents the majority of the working age across America and here in South Carolina. Providing the necessary support and services to not only encourage employment, but to help these young adults build productive careers, is the primary focus of SCCB.



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CHALLENGES AND OPPORTUNITIES

Challenges and opportunities came from many directions and took on many forms in the past year. The agency was challenged with recommendations from various reviews and studies to create more partnerships with other state agencies and human service organizations, improve supported employment services for persons with multiple and/or severe disabilities, improve consumer satisfaction with speed of services, and increase services to transition age youth consumers.

We have been working towards meeting those challenges and opportunities with the creation of new programs, development of new contracts with other agencies to assist with service provision, and creating new partnerships with other state and private agencies to provide more service options for our consumers. We are encouraged by the preliminary results as we watch our consumer satisfaction rise from quarterly surveys. The management team is dedicated to turning each challenge into an opportunity for improvement.

VOCATIONAL REHABILITATION SERVICES

The Vocational Rehabilitation Program has undergone many changes over the past year to improve program offerings and align services with WIOA regulations. VR formed partnerships with the National Federation of the Blind, Walton Options, and Able, SC to assist in meeting the pre-employment transition services for eligible and potentially eligible youth across the state. Services are provided in a school setting and cover training for Work Readiness, Work Based Learning, Self-Advocacy, and College Exploration. The first full year of this program resulted in 1,593 students earning one or more certificates in these areas.

This department has also created MOU's with service providers across the state to provide services within the consumer's geographical area. Not every consumer is able to travel to Columbia and stay at our residential facility for training. The fee for service contracts offer consumers Orientation & Mobility, Braille, technology training, and some home management skills within their own home and community. Three of the FTE's in this department were revised to reflect the need for supported employment services. Partnerships with other state agencies have been formed which provide greater options to consumers for services and success in employment.

Rehabilitation Counselors were provided with several trainings during the past year to build skills in areas of reporting, interviewing, and job placement. Internal training was provided on the Rehabilitation Services Administration of creating a Comprehensive Assessment of Vocational Rehabilitation Needs for every consumer, external training was given on Motivational Interviewing and customized employment. New curriculum was developed for the Ellen Beach Mack Rehabilitation Center that includes pre and post testing to measure progress.

TRAINING AND EMPLOYMENT

The Training & Employment team has been diligently building new business relationships with guidance from a new program director. The Summer Internship program was also revised to include 2 full days of job readiness training and an assistive technology assessment. Community partnerships were formed with Consign Charleston and Dress for Success in Charleston to provide interview clothing for the interns. Providing each intern with professional attire builds confidence when interviewing for a new position. An

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expansion of the internship program was created and named the BRIDGE program. Participants will receive work readiness training, assessments, be placed into a paid internship, receive financial and benefit counseling, a stipend

Another great accomplishment for this department was providing the SC Department of Health and Environmental Services with Emergency Shelter Braille and print informational brochures and shelter rules. Braille documents were also provided to the hotel where the Business Enterprise Vendors stayed during their annual conference in February. Each Blind Vendor was provided the hotel menu, policies, service numbers, and a list of area attractions in the Braille format.

CHILDREN’S SERVICES

Services to children from 3 to 13 continues to grow. Children’s counselors and Transition counselors have teamed up over the past year and attended many community and school events across the state. During the summer months the counselors maintained contact with families and continued to provide support. The program has provided technology for the children to complement what is provided in school so the child can maintain a path to self-sufficiency. The partnership with the Transition VR counselors has provided a smooth transition from children’s services to VR services. Students and families have found this very beneficial to the consumers in this program. Children’s Services continues to sponsor the annual statewide Braille challenge and utilizes this forum to also conduct family workshops to provide support to parents.

OLDER BLIND

The Older Blind program received over 800 referrals from across the state during the past fiscal year. Over 400 cases were closed successfully, meaning that these individuals received the services necessary to maintain independence. Older Blind staff works closely with assisted living facilities, optometrists, and the Council on Aging to ensure that any citizen who is 55 years or older and not interested in employment, is provided necessary services to remain in their home and as independent as possible.

This program also partners with the National Federation of the Blind where consumers can participate in Senior Camps to build peer supports, join conference calls about topics that are relevant to someone with specific conditions, and receive technology training. Technology training was appearing as a frequent request on consumer surveys as many of our older citizens are computer and/or smart phone capable.

PREVENTION OF BLINDNESS

The Prevention of Blindness program has continued to grow and provide sight restoring services to those who have no insurance and would otherwise be unable to have the procedures to save their vision. The program also provides education across the state at health fairs and other community events on eye safety and blindness prevention. Promotional materials are distributed regularly across the state in medical offices as well as one stop employment centers. The Prevention program diligently screens individuals who need glasses, cataract surgery, retinal reattachment, and any medically necessary procedure to restore vision.

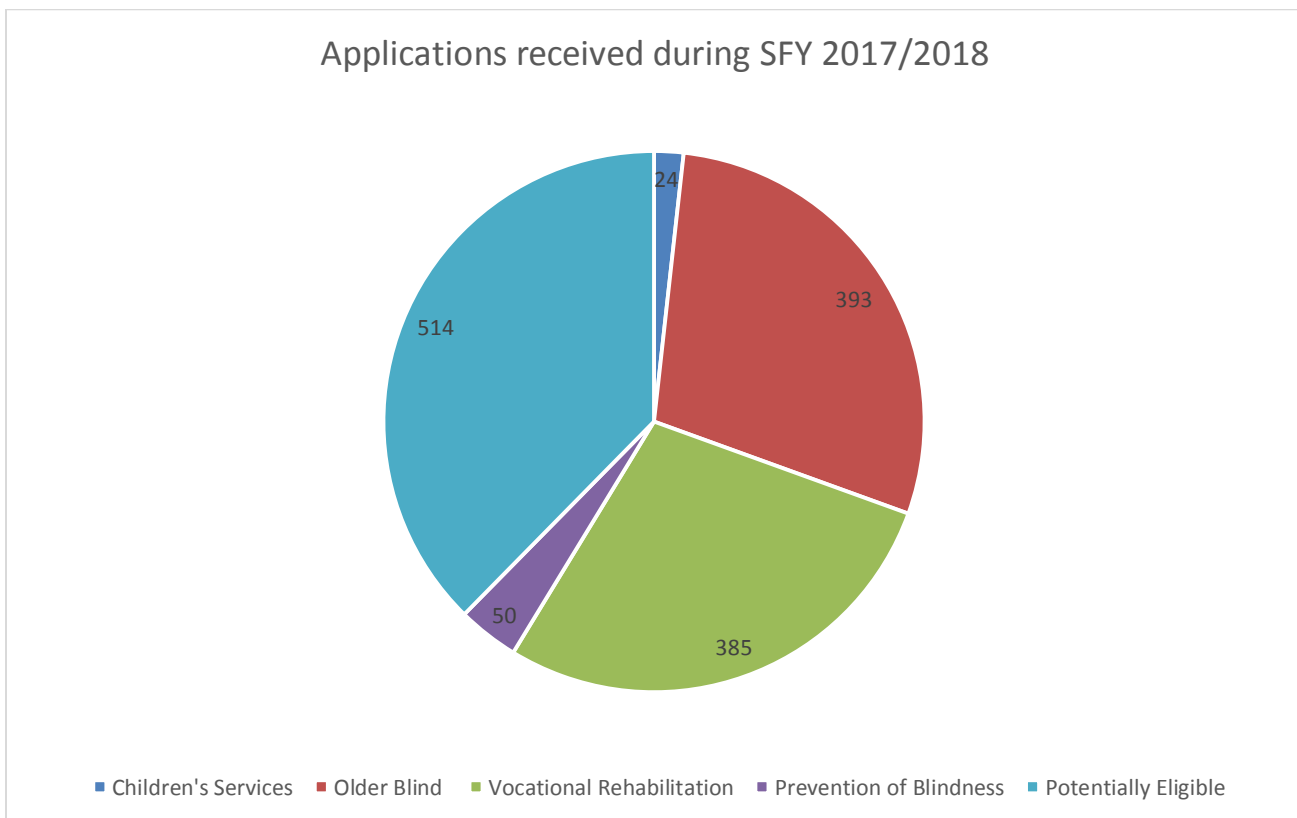
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LOW VISION CLINICS

Low Vision clinics are held on a monthly basis across the state. These services are provided to all consumers of the agency regardless of age or program. Last year the clinics served over 500 consumers and provided them with items that increase their independence. Everything from talking glucometers to CCTV's, raised plastic dots to talking caller I.D. for their phone, magnifiers and safety items, there are many items available today to allow greater independence for persons with low vision.

RISK ASSESSMENT AND MITIGATION STRATEGIES

During SFY 2017/2018 counselors in all programs created 1366 total new applications in the case management system. Below is a chart showing the breakdown of the types of cases. Potentially eligible are the number of students who were enrolled in the Career Boost program and received one or more certificates for completing pre-employment transition modules. These students met the RSA definition of eligible or potentially eligible, meaning they had a documented disability.



With the acceptance of so many new applications to add to 1044 cases already active in the case management system demonstrates the need for the services provided by SCCB. If the agency were unable to fulfill their obligations to the visually impaired citizens of this state, there would be hundreds of people in need of social service assistance. This would place a burden on the taxpayers of South Carolina as these citizens would require services such as transportation, medical care, food help, and housing assistance.

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SCCB services encourage independence and self-sufficiency, two areas that influence a person's ability to be a contributor to society.

Outside assistance to mitigate this negative impact would be help from other social service agencies to provide the necessary services to SCCB consumers. Agencies such as SC Vocational Rehabilitation Department, SC Department of Disabilities & Special Needs, and SC Department of Mental Health would have staff with qualifications and experience to meet the needs that are not related to visual impairments. SCCB would call upon the National Federation for the Blind and the Association for the Blind to help as well.

Three ways that the General Assembly could help resolve the issue before it became crisis would be:

1. Provide financial resources to hire necessary staff, recognizing that as the consumer base grows, so does the need for additional staff to ensure consumer needs are being met.
2. Consider legislature in South Carolina that encourages businesses across the state to hire persons with Blindness and visual disabilities by offering incentives and potential tax breaks.
3. Consider utilizing SCCB case review data in legislative communications to promote public confidence in the effectiveness and understanding of our programs.

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South Carolina Commission for the Blind

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SECTION:

SCCB ORGANIZATIONAL CHART
AUGUST 27, 2018



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| Strategic Planning and Performance Measurement Template | | | | | | | | | | | | |
|---|------|--------|----------|---------|--|---------|--------|--------|--------------------------|---|--|--|
| Statewide Enterprise Strategic Objective | Type | Item # | | | Description | 2017-18 | | | Time Applicable | Data Source and Availability | Calculation Method | Meaningful Use of Measure |
| | | Goal | Strategy | Measure | | Base | Target | Actual | | | | |
| Public Infrastructure and Economic Development | G | 1 | | | Build external collaborative relationships which enhance employment results for visually impaired South Carolina residents. | | | | | | | |
| Public Infrastructure and Economic Development | S | 1.1 | | | Make employment the first priority and preferred outcome for consumers. | | | | | | | |
| Public Infrastructure and Economic Development | M | | | 1.1.1 | Increase partnerships and community engagement. | 6 | 12 | 17 | 07/01/2017 to 06/30/2018 | VR program documentation & T & E documentation | Database program records | Improves services to consumers by providing more options |
| Education, Training, and Human Development | M | | | 1.1.2 | Increase training, mentoring, and on the job training opportunities for consumer. | 14 | 20 | 16 | 07/01/2017 to 06/30/2018 | T & E program documentation | Database program records | Consumers strengthen employment skills |
| Education, Training, and Human Development | S | 1.2 | | | Increase successful placements and closures in competitive, integrated employment for all consumers. | | | | | | | |
| Education, Training, and Human Development | M | | | 1.2.1 | Increase sucessful course completion at the Ellen Beach Mack Rehabilitation Center for Employment | 0 | 0 | 4 | 07/01/2017 to 06/30/2018 | Course records at the EBMRCE | Monthly reports from EBMRCE | Consumers are able to maintain self sufficiency and pursue employment. |
| Healthy and Safe Families | G | 2 | | | Expand opportunities for consumers in the Older Blind and Independent Living Programs. | | | | | | | |
| Healthy and Safe Families | S | 2.1 | | | Provide services to increase self-sufficiency for Blind and Visually Impaired citizens who are not looking for employment or education. | | | | | | | |
| Education, Training, and Human Development | M | | | 2.1.1 | Increase options for home management, technology, and mobility training for Older Blind consumers. | 8 | 10 | 12 | 07/01/2017 to 06/30/2018 | Documentation maintained in Older Blind Program | MOU copies maintained in finance | Visually impaired citizens over age 55 can remain in their homes and not depend on public support. |
| Government and Citizens | G | 3 | | | Align financial and human resources to utilize all available positions in the most effective way to assist in meeting the agency vision and mission. | | | | | | | |
| Government and Citizens | S | 3.1 | | | Review current programs and positions to determine need for additional staff. | | | | | | | |
| Government and Citizens | M | | | 3.1.1 | Increase efficiency and productivity in all programs by aligning FTE's with program need. | 106.82 | 115 | 116.82 | 07/01/2017 to 06/30/2018 | HR records | Monthly program reports given during Senior Leadership Meeting | Programs are better equipped to meet their objectives and serve consumers efficiently. |
| Government and Citizens | M | | | 3.1.2 | Reduce turnover by improving retention | 8% | 7% | 11% | 07/01/2017 to 06/30/2018 | HR records | Monthly reports from HR at Leadership Meeting | Higher morale and greater consistency in service provision. |
| Government and Citizens | G | 4 | | | Align programs and policies with new WIOA regulations. | | | | | | | |
| Government and Citizens | S | 4.1 | | | Implement information tracking processes to collect information necessary for new RSA performance indicators. | | | | | | | |
| Government and Citizens | M | | | 4.1.1 | Update/modify case management system to track and gather potentially eligible transition information. | 0 | 100% | 100% | 07/01/2017 to 06/30/2018 | QA documentation | Monthly report given during Senior Management meeting. | Federal funding remains secure and services comply with RSA mandates. |

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| Strategic Planning and Performance Measurement Template | | | | | | | | | | | | |
|---|------|--------|----------|---------|---|---------|--------|--------|--------------------------|------------------------------|--|---|
| Statewide Enterprise Strategic Objective | Type | Item # | | | Description | 2017-18 | | | Time Applicable | Data Source and Availability | Calculation Method | Meaningful Use of Measure |
| | | Goal | Strategy | Measure | | Base | Target | Actual | | | | |
| Government and Citizens | M | | 4.1.1 | | Create a plan for tracking financial requirements for Pre-ETS funding. | 0 | 100% | 100% | 07/01/2017 to 06/30/2018 | Finance records | Reported monthly at Leadership Meeting | Agency ensures that 15% of the federal monies received are utilized in providing pre-employment transition services as required by the RSA. |
| Public Infrastructure and Economic Development | S | | 4.2 | | Evaluate programs affected by new WIOA regulations | | | | | | | |
| Public Infrastructure and Economic Development | M | | 4.2.1 | | Implement and track Career Boost certificates issues to transition youth | 500 | 1000 | 1593 | 07/01/2017 to 06/30/2018 | AWARE case management system | Reported monthly at Leadership Meeting | Transition age consumers are better prepared for employment and/or post-secondary education. |
| Public Infrastructure and Economic Development | M | | 4.2.2 | | Design and deliver improved services to employers to promote sensitivity & awareness. | 12 | 24 | 18 | 07/01/2017 to 06/30/2018 | T & E program documentation | reported monthly at Leadership Meeting | Employers are prepared to bring consumers with disabilities into their workforce. |
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Fiscal Year 2018-2019
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| Strategic Planning and Performance Measurement Template | | | | | | | | | | | | |
|---|------|--------|----------|---------|--|---------|--------|--------|--------------------------|---|--|---|
| Statewide Enterprise Strategic Objective | Type | Item # | | | Description | 2018-19 | | | Time Applicable | Data Source and Availability | Calculation Method | Meaningful Use of Measure |
| | | Goal | Strategy | Measure | | Base | Target | Actual | | | | |
| Public Infrastructure and Economic Development | G | 1 | | | Build external collaborative relationships which enhance employment results for | | | | | | | |
| Public Infrastructure and Economic Development | S | 1.1 | | | Make employment the first priority and preferred outcome for consumers. | | | | | | | |
| Public Infrastructure and Economic Development | M | 1.1.1 | | | Increase partnerships and community engagement. | | | | 07/01/2017 to 06/30/2018 | VR program documentation & T & E documentation | Database program records | Improves services to consumers by providing more options |
| Education, Training, and Human Development | M | 1.1.2 | | | Increase training, mentoring, and on the job training opportunities for consumer. | | | | 07/01/2017 to 06/30/2018 | T & E program documentation | Database program records | Consumers strengthen employment skills |
| Education, Training, and Human Development | S | 1.2 | | | Increase successful placements and closures in competitive, integrated employment for all consumers. | | | | | | | |
| Education, Training, and Human Development | M | 1.2.1 | | | Increase successful course completion at the Ellen Beach Mack Rehabilitation Center for Employment | 4 | 10 | | 07/01/2017 to 06/30/2018 | Course records at the EBMRCE | Monthly reports from EBMRCE | Consumers are able to maintain self sufficiency and pursue employment. |
| Healthy and Safe Families | G | 2 | | | Expand opportunities for consumers in the Older Blind and Independent Living Programs. | | | | | | | |
| Healthy and Safe Families | S | 2.1 | | | Provide services to increase self-sufficiency for Blind and Visually Impaired citizens who are not looking for employment or education. | | | | | | | |
| Education, Training, and Human Development | M | 2.1.1 | | | Increase options for home management, technology, and mobility training for Older Blind consumers. | 12 | 18 | | 07/01/2017 to 06/30/2018 | Documentation maintained in Older Blind Program | MOU copies maintained in finance | Visually impaired citizens over age 55 can remain in their homes and not depend on public support. |
| Government and Citizens | G | 3 | | | Align financial and human resources to utilize all available positions in the most effective way to assist in meeting the agency vision and mission. | | | | | | | |
| Government and Citizens | S | 3.1 | | | Review current programs and positions to determine need for additional staff. | | | | | | | |
| Government and Citizens | M | 3.1.1 | | | Increase efficiency and productivity in all programs by aligning FTE's with program need. | 116.82 | 116.82 | | 07/01/2017 to 06/30/2018 | HR records | Monthly program reports given during Senior Leadership Meeting | Programs are better equipped to meet their objectives and serve consumers efficiently. |
| Government and Citizens | M | 3.1.2 | | | Reduce turnover by improving retention | 11% | 8% | | 07/01/2017 to 06/30/2018 | HR records | Monthly reports from HR at Leadership Meeting | Higher morale and greater consistency in service provision. |
| Government and Citizens | G | 4 | | | Align programs and policies with new WIOA regulations. | | | | | | | |
| Government and Citizens | S | 4.1 | | | Implement information tracking processes to collect information necessary for new RSA performance indicators. | | | | | | | |
| Government and Citizens | M | 4.1.1 | | | Track services provided to businesses as required by RSA. | 0 | 100% | | 07/01/2017 to 06/30/2018 | T & E records | Reported monthly at Leadership Meeting | Federal funding remains secure and services comply with RSA mandates. |
| Government and Citizens | M | 4.1.1 | | | Create a plan for tracking financial requirements for Pre-ETS funding. | 0 | 100% | | 07/01/2017 to 06/30/2018 | Finance records | Reported monthly at Leadership Meeting | Agency ensures that 15% of the federal monies received are utilized in providing pre-employment transition services as required by the RSA. |
| Public Infrastructure and Economic Development | S | 4.2 | | | Evaluate programs affected by new WIOA regulations | | | | | | | |
| Public Infrastructure and Economic Development | M | 4.2.1 | | | Implement and track Career Boost certificates issues to transition youth | 500 | 1000 | | 07/01/2017 to 06/30/2018 | AWARE case management system | Reported monthly at Leadership Meeting | Transition age consumers are better prepared for employment and/or post-secondary education. |
| Public Infrastructure and Economic Development | M | 4.2.2 | | | Design and deliver improved services to employers to promote sensitivity & awareness. | 12 | 24 | | 07/01/2017 to 06/30/2018 | T & E program documentation | reported monthly at Leadership Meeting | Employers are prepared to bring consumers with disabilities into their workforce. |

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| Agency Code: | | L240 | Section: 039 | |
| Partner Template | | | | |
| Name of Partner Entity | Type of Partner Entity | Description of Partnership | Associated Goal(s) | |
| South Carolina Vocational Rehabilitation Department | State Government | A partner in the Unified State Plan and in the RSA common performance measures tracking. Coordinate services for consumers. | 1.1.1; 1.1.2; 4.1.1; 4.1.2; 4.2.1 | |
| Department of Employment and Workforce | State Government | A partner in the Unified State Plan and in the RSA common performance measures tracking. Coordinate services for consumers. | 1.1.1; 1.1.2; 4.1.1; 4.2.1 | |
| Department of Education | State Government | A partner in the Unified State Plan and in the RSA common performance measures tracking. Coordinate services for consumers. | 1.1.1; 1.1.2; 4.1.1; 4.2.1 | |
| National Federation of the Blind | Non-Governmental Organization | Promotes SCCB to their members. Provides training assistance | 1.1.1; 1.1.2; 2.1.1 | |
| South Carolina School for the Deaf & Blind | State Government | Provides office space for 1 VR counselor and promotes SCCB to their consumers and partners. Participates in SCCB activities with consumers. | 1.1.1 | |
| Goodwill Industries | Non-Governmental Organization | Provides training assistance | 1.1.1; 1.1.2 | |
| AERBVI of SC | Non-Governmental Organization | Provides updates on assistive technology for visually impaired | 1.1.1 | |
| SC State University Orientation & Mobility Program | Higher Education Institute | Provides updates on assistive technology for visually impaired | 1.1.1; 1.2.1 | |
| Medical University of SC, Storm Eye Clinic | Higher Education Institute | Provides updates on assistive technology for visually impaired | 1.1.1; 2.1.1 | |
| SC Governor's Committee | State Government | Job placement assistance | 1.1.1 | |
| Department of Archives & History, Disability Coordinator | State Government | Includes SCCB information at job fairs. | 1.1.1 | |
| ABLE SC | Non-Governmental Organization | Provides training assistance | 1.1.1; 1.1.2 | |
| Office of Federal Contract Compliance Programs | Federal Government | Provides information and contacts for federal job placement opportunities | 1.1.1 | |

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| SC Liaison Industrial Group | Non-Governmental Organization | Job placement assistance | 1.1.1; 1.1.2 |
| Social Security Administration | Federal Government | Ticket to Work reimbursements, work incentives | 1.1.1 |
| Blue Cross Blue Shield | Private Business Organization | Provides job placement and sensitivity training | 1.1.1; 1.1.2 |
| Verizon Wireless | Private Business Organization | Provides job placement and sensitivity training | 1.1.1; 1.1.2 |
| SC Lt. Governor's Office on Aging | State Government | Provides referrals and resources for Older Blind | 1.1.1; 2.1.1 |
| Statewide Senior Assisted Living and Senior Daycare Facilities | Private Business Organization | Provides referrals and resources for Older Blind | 1.1.1; 2.1.1 |
| Lions Club | Non-Governmental Organization | Provides resources for consumers and staff | 1.1.1; 2.1.1 |
| Helen Keller National Center | Private Business Organization | Provides free consultations | 1.1.1 |
| BabyNet | Non-Governmental Organization | Coordinates with SCCB to provide free services to children with visual impairments | 1.1.1 |
| PRO-Parents of SC | Non-Governmental Organization | Coordinates with SCCB to provide free services to children with visual impairments | 1.1.1 |
| National Employment Team-Southeast Region | Federal Government | Job placement assistance | 1.1.1; 1.1.2 |
| SC State Museum | State Government | Provides internships | 1.1.1; 1.1.2; 1.2.1 |
| Columbia College | Higher Education Institute | Provides sensitivity training | 1.1.1; 1.1.2 |
| McKissick Museum/Library | State Government | Provides soft skills training, job placement assistance | 1.1.1; 1.1.2 |
| SC Assistive Technology Program-USC School of Medicine | Higher Education Institute | Provides internships | 1.1.1; 1.1.2; 1.2.1 |
| USC-Thomas Cooper Library | State Government | Provides soft skills training, job placement assistance | 1.1.1; 1.1.2; |
| Anderson Mayors Committee | Local Government | Job placement assistance | 1.1.1; 1.1.2 |
| Richland-Columbia Mayor's Committee on Employment of People with Disabilities | Local Government | Job placement assistance | 1.1.1; 1.1.2 |
| Spartanburg Mayor Committee | Local Government | Job placement assistance | 1.1.1; 1.1.2 |
| Summerville Mayor's Committee | Local Government | Job placement assistance | 1.1.1; 1.1.2 |

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| American Red Cross | Non-Governmental Organization | Provides internships | 1.1.1; 1.1.2; 1.2.1 |
| United Way 211 | Non-Governmental Organization | Provides internships | 1.1.1; 1.1.2; 1.2.1 |
| VA Hospital | Federal Government | Job placement assistance | 1.1.1; 1.1.2 |
| Harvest Hope Food Bank | Non-Governmental Organization | Provides internships | 1.1.1; 1.1.2; 1.2.1 |
| Richland County Library | Local Government | Provides soft skills training | 1.1.1; 1.1.2 |
| SC StateLibrary-Talking Book Services | State Government | Provides internships | 1.1.1; 1.1.2; 1.2.1 |
| Greater Charleston Call Center Alliance | Non-Governmental Organization | Job placement assistance | 1.1.1; 1.1.2 |
| Hadley School for the Blind | Private Business Organization | Staff participates in free online courses | 1.2.1; 3.1.2 |
| Freedom Scientific | Private Business Organization | Free online JAWS training | 1.2.1 |
| SC Division of Technology Operations | State Government | In process of migrating; DTO will manage the I.T. infrastructure for SCCB | 3.1.1; 4.1.1 |
| Microsoft | Private Business Organization | Training for I.T. Staff on their website. | 1.2.1; 3.1.2 |
| State Ethics Commission | State Government | Provides ethical guidance through yearly activity reporting | |
| Department of Homeland Security | Federal Government | Provides verification of eligibility and identity of hired individuals | |
| SC Human Affairs | State Government | Provides consultative services on HR matters | 3.1.1; 3.1.2 |
| SC Budget and Control Board | State Government | Provides consultative services and serves as a collecting house for workforce utilization data | 4.1.2 |
| Insurance Reserve Fund | State Government | Provides staff training at no cost | 1.2.1;3.1.2 |
| Labor Licensing & Regulation | State Government | Provides staff training at no cost | 1.2.1; 3.1.2 |
| Foundation for the Commission for the Blind | Non-Governmental Organization | Assists with a variety of services. Presents recognition awards to SCCB staff. | 1.2.1; 3.1.2 |
| SC Division of State Human Resources | State Government | Provides support to SCCB Human Resource Department | 3.1.1; 3.1.2 |
| South Carolina Law Enforcement Division | State Government | Provides background reports | 3.1.1 |
| Midlands Technical College | Higher Education Institute | Provides training assistance | 3.1.1 |
| Department of Social Services | State Government | Provides background reports | 3.1.1 |
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