AGENCY NAME:	South Carolina Office of Regulatory Staff		
<b>AGENCY CODE:</b>	R060	SECTION:	073

#### **SUBMISSION FORM**

#### **AGENCY MISSION**

The Office of Regulatory Staff represents the public interest of South Carolina before the Public Service Commission; "public interest" is defined as the concerns of the using and consuming public with respect to public utility services, regardless of the class of customer, and preservation of continued investment in and maintenance of utility facilities so as to provide reliable and high-quality utility services.

#### **AGENCY VISION**

- 1. The ORS provides services to benefit the State of South Carolina.
- 2. The ORS promotes reliable and high-quality services.
- 3. The ORS is responsive to the public.
- 4. The ORS anticipates and responds to policy developments that impact the ORS' mission.
- 5. The ORS Energy Office advances South Carolina's energy strategy and policy through education and outreach.
- 6. The ORS' operations are marked by professional excellence.

Does the agency have any major or minor recommendations (internal or external) that would allow the agency to operate more effectively and efficiently?

	Yes	No
RESTRUCTURING	M	
RECOMMENDATIONS:		

Is the agency in compliance with S.C. Code Ann. § 2-1-230, which requires submission of certain reports to the Legislative Services Agency for publication online and to the State Library? See also S.C. Code Ann. § 60-2-30.

	Yes	No
REPORT SUBMISSION COMPLIANCE:	$\boxtimes$	

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Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 30-1-10 through 30-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).

Records	Yes	No
MANAGEMENT COMPLIANCE:		

Is the agency in compliance with S.C. Code Ann. § 1-23-120(J), which requires an agency to conduct a formal review of its regulations every five years?

REGULATION	Yes	No
REVIEW:	$\boxtimes$	

Please identify your agency's preferred contacts for this year's accountability report.

	<u>Name</u>	<u>Phone</u>	<u>Email</u>
PRIMARY CONTACT:	Mark Rhoden	803-737-1108	mrhoden@ors.sc.gov
SECONDARY CONTACT:	Amy Marshall	803-737-1145	amarshall@ors.sc.gov

I have reviewed and approved the enclosed FY 2019–2020 Accountability Report, which is complete and accurate to the extent of my knowledge.

AGENCY DIRECTOR (SIGN AND DATE):	Signature on file
(TYPE/PRINT NAME):	Nanette S. Edwards
BOARD/CMSN CHAIR (SIGN AND DATE):	Signature on file
(TYPE/PRINT NAME):	Senator Thomas C. Alexander

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## **AGENCY'S DISCUSSION AND ANALYSIS**

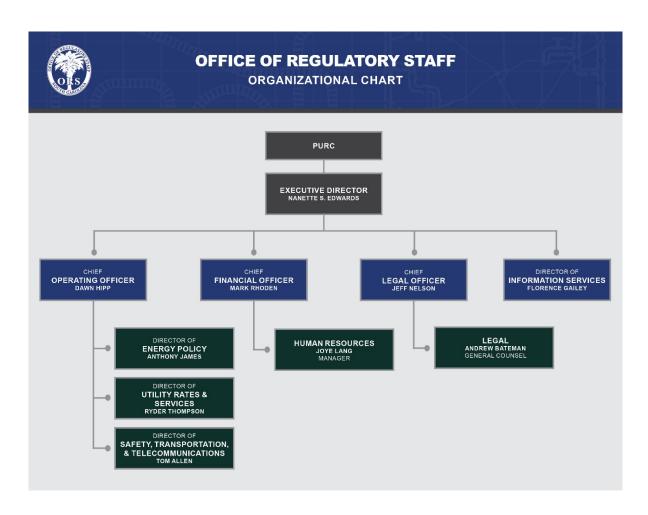
#### **Introduction**

The Office of Regulatory Staff represents the public interest of South Carolina before the Public Service Commission.

**Mission change.** Act 258 became law on June 28, 2018. Through this legislation, public interest is defined as follows: the concerns of the using and consuming public with respect to public utility services, regardless of the class of customer, and preservation of continued investment in and maintenance of utility facilities so as to provide reliable and high-quality utility services.

This revised public interest definition shifted the ORS from balancing competing interests to a more concentrated focus on consumers. FY 19-20 is the second year of operating under the new mission.

**State Regulation of Public Utilities Review Committee.** Pursuant to S.C. Code Ann. §58-3-530 (2015), the State Regulation of Public Utilities Review Committee, or PURC, is the oversight body for the Office of Regulatory Staff. The ten-member PURC includes three members from the SC Senate, three from the SC House of Representatives, and four appointed by the SC General Assembly from the general public.



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The PURC establishes goals for the ORS that form the agency's strategic plan. Performance measures are categorized as objectives or action items under the plan's goals. Each year, the PURC evaluates the agency based on its goals and performance measures.

Under the ORS' revised mission, the following six strategic goals form the basis for the agency's annual strategic planning and assessment of performance:

- 1. The ORS provides services to benefit the State of South Carolina.
- 2. The ORS promotes reliable and high-quality services.
- 3. The ORS is responsive to the public.
- 4. The ORS anticipates and responds to policy developments that impact the ORS' mission.
- 5. The ORS Energy Office advances South Carolina's energy strategy and policy through education and outreach.
- 6. The ORS' operations are marked by professional excellence.

# **Highlights**

## **Continuity of ORS Services During COVID-19**

Despite the extraordinary circumstances of the COVID-19 pandemic, the ORS was successful in seamlessly carrying out the agency's mission. For consumers, there was little to no interruption in services the ORS provides.

To keep consumers informed, ORS Information Services created a *Consumer Resources During COVID-19* page on the ORS website. This page included up-to-date information on consumer resources to help with utility bills and additional updates for consumers; updates on utilities' actions in response to COVID-19; correspondence between the Governor, the ORS, and the PSC and PSC orders related to COVID-19; state of emergency executive orders arising from COVID-19; and other relevant information. As of this writing, this page continues to be updated as new information is received.

Consumer Services staff offered technical assistance to several utilities with matters related to the companies' consumer-relations operations. Planning ahead for a likely surge in calls when utilities resume collection processes, the ORS is working with the Department of Administration and its technology division (DTO) to develop an overflow call center. As of this writing, implementation of the overflow plan is tentatively scheduled for September 2020 to align with the seasonal high bill call season, Dominion Energy SC's rate case application, and the regulated utilities' resumption of collection processes.

The Pipeline Safety, Rail Safety, and Transportation programs continued inspections while following all guidelines for safety and social distancing. Each of these areas consulted with federal and state counterparts on best practices for safe inspections during the COVID-19 crisis.

An online portal for Class C passenger carriers to pay semi-annual license decal fees using credit or debit cards became fully operational on the ORS website in early 2020. With implementation of the

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portal, passenger carriers no longer need to visit the ORS office or pay by mail. Instead, they can save time and effort by paying remotely -- a benefit that was especially timely considering the COVID-19 pandemic.

#### Notable Cases and Savings for Consumers

Despite adjustments driven by the COVID-19 situation, the ORS' preparation for and participation in cases before the PSC during the last third of the fiscal year continued without interruption. Due to postponements, many cases that would have concluded in FY 19-20 will be carried over to FY 20-21. Savings for consumers from rate-impacting cases this year are **\$14,519,796**.

Blue Granite Water Company. On September 30, 2019, Blue Granite Water Company (BGWC or the Company) filed a rate case with the PSC. BGWC has over 17,000 water customers and over 13,000 sewer customers in 16 South Carolina counties.

The Company's last rate request was made in November 2017, with rates that went into effect in June 2018. In that case, the PSC awarded the Company a \$2.9 million increase out of \$4.5 million requested and a 10.5% Return on Equity.

In the 2019 filing, the proposed increase to customers totaled approximately \$11.7 million.

ORS staff spent countless hours preparing for the case and conducted site visits of the Company's operations throughout the state.

The case drew considerable public attention. The ORS Consumer Services department noted an increase in calls regarding the case and advised consumers on how to file a protestant letter. Staff attended all night hearings; posted hearing dates, including information on night hearings, on the ORS website; and provided consumer-oriented information about the case on the website. ORS Consumer Services staff members were available to assist consumers with questions and any complaint issues.

The merits hearing began on February 26, 2020 and concluded on March 2, 2020. On April 9th, the PSC issued its final order setting the new rates that BGWC customers will pay beginning September 1, 2020. In Order 2020-306, the PSC generally ruled in favor of the ORS' and Consumer Advocate's positions on most issues. The Return on Equity (ROE) awarded by the PSC is 7.46% based on the evidence provided by the Consumer Advocate. The Company originally requested an ROE within a range of 10.2 to 10.7% (later revised downward to a range of 9.75% to 10.25%).

Following petitions for reconsideration of Order No. 2020-306, the Commission made several adjustments to Order No. 2020-306 through a Directive on May 28, 2020. A formal written order on the adjustments is pending. As a result of the May 28, 2020 Directive, the total revenue awarded to the Company was 18% lower than that sought by the Company in its application. The total savings to customers is \$6,731,714.

**Rate Stabilization Act (RSA) Annual Reviews.** The ORS filed its reports with the PSC on August 30, 2019 for both the Piedmont Natural Gas (PNG) 2019 RSA and the Dominion Energy South Carolina (DESC) 2019 RSA; both reports covered the 12-month period ending March 31, 2019.

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- **PNG.** PNG's calculation of an increase in revenue requirement totaled \$16,964,048. The ORS reached a settlement with PNG resulting in annual savings to rate payers of **\$6,845,620**.
- **DESC.** DESC's calculation of an increase in revenue requirement totaled \$7,106,649. The ORS' review determined the additional retail revenue target is \$6,273,054. No settlement was reached. Savings to customers is **\$833,595**.

**CUC, Inc.** CUC, Inc. (CUC or the Company) filed an application for a rate increase for water and wastewater services on July 23, 2019. In addition to the ORS, the Callawassie Island Property Owners Association intervened in the case. The merits hearing was held on December 16, 2019. Major issues disputed between the ORS and CUC included the appropriate operating margin for the Company and excess revenues collected due to the 2017 Tax Cuts and Jobs Act. After consideration of the issues by the Commission, Order No. 2020-94 on January 30, 2020 resulted in a total savings of **\$108,867** to customers.

**Cumulative Savings.** From the agency's inception through June 30, 2020, ORS efforts have resulted in **497** settlements, agreements, and contested cases that generated savings to consumers.

# Savings by Fiscal Year (Rounded to the nearest thousand)

FY 04-05	63,356,000
FY 05-06	95,475,000
FY 06-07	59,794,000
FY 07-08	114,662,000
FY 08-09	147,692,000
FY 09-10	198,992,000
FY 10-11	233,461,000
FY 11-12	405,436,000
FY 12-13	83,097,000
FY 13-14	175,000,000
FY 14-15	45,983,000
FY 15-16	30,816,000
FY 16-17	69,388,000
FY 17-18	28,736,000
FY 18-19	158,850,000
FY 19-20	14,520,000
TOTAL	1,925,258,000

## **Consumer Protection and Assistance**

**Consumer Services.** The ORS provided both consumers and utilities the support to arrange installment payments, extensions to payment due dates, manageable security deposits, and access to community financial assistance resources. The agency worked with consumers and utilities to recover funds due to erroneous charges, refunds of deposits, unauthorized charges, incorrect rates being charged, or disputes about charges. Staff addressed over **1,800** consumer complaints in FY 19-20. In addition, as part of its consumer outreach, Consumer Services typically distributes between 30,000 and 40,000 brochures annually on a variety of consumer-education topics to community-action agencies

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around the state. Due to restrictions and closures of community-action agencies driven by the COVID-19 pandemic, the FY 19-20 total was **20,000**.

Efforts by Consumer Services staff often result in savings to consumers with total dollars saved in FY 19-20 totaling over **\$186,000** (approximately \$127,000 are annually recurring recoveries).

**Warning Consumers of Possible Scams.** The ORS takes action to alert the public to potential scams. This year the ORS completed a campaign to warn consumers of potentially misleading sales practices by certain solar companies.

In FY 18-19 (May 2019), the ORS received a file containing a recorded solar sales training session. The recording was transcribed by the ORS and distributed internally to key personnel. The ORS contacted the SC Attorney General's office and the SC Department of Consumer Affairs to make them aware of the sales tactics described therein. The ORS then embarked on a strategy to educate the public that included 1) an op-ed to distribute to papers across South Carolina and 2) a Public Service Announcement (PSA) for television and radio stations. The op-ed was released in June 2019, and details of its success were covered in the FY 18-19 report.

The PSA began running around July 1, 2019. It was the result of cooperation among the ORS, SCDHEC (providing studio production at no cost), the US Department of Energy (providing \$8,000 in grant funding through its Office of Energy Efficiency and Renewable Energy), and the SC Broadcasters Association (providing access to every radio and television market in the state).

In September 2019, the ORS received a report from the Broadcasters Association regarding the impact of its PSA campaign. For an \$8,000 investment, the total confirmed value of the radio and TV airtime the ad received was \$137,126, a 17:1 return on investment. The radio and television ads had a statewide reach, with 2,835 plays across the Midlands, Greenville/Spartanburg, Charleston, Hilton Head, Rock Hill/Charlotte, Florence/Myrtle Beach and Aiken/Augusta markets on radio and 517 airings on television. The social media effort that coincided with it was successful as well, picking up traction through retweets and postings by the S.C. Department of Consumer Affairs, AARP, the Appleseed Legal Justice Center, and the Public Service Commission of South Carolina.

**SC Equipment Distribution Program.** In FY 19-20, SCEDP expanded outreach around the state including distribution of over **125,000** publications and printed materials, up more than threefold from over 36,000 last fiscal year. The program received and reviewed **703** applications, approved **638** applications, coordinated and shipped **1,524** pieces of equipment, and coordinated equipment installation for **94** clients.

# **Energy Office**

**Financial Support.** The Energy Office promotes energy efficiency, renewable energy, and clean transportation among public and private entities and nonprofits through four low-interest loan/grant programs: ConserFund, ConserFund Plus, mini-grants, and the Energy Efficiency Revolving Loan (EERL) program.

• Through Energy Office efforts, the public is projected to save more than \$20.9 million over the life of various energy initiatives.

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- Provided public and private entities and nonprofits with low-interest loans totaling \$1.8 million.
   Projects completed this year will result in projected lifetime monetary savings to borrowers of over \$2 million.
- Awarded public entities and nonprofits five mini-grants totaling \$27,800 to spur innovation and save over \$244,000 over the useful life of projects.
- Approved approximately \$862,000 in renewable energy, energy efficiency, and transportation tax credits and incentives.
- Collaborated with the SC Department of Parks, Recreation, and Tourism to install EV charging stations at three state parks.

**State Energy Plan.** During FY 19-20, the ORS continued to work toward addressing top-tier State Energy Plan recommendations as part of the Phase III implementation efforts. The ORS will continue to further develop the State Energy Plan in the coming fiscal year. Below are 2 accomplishments this year:

1) Energy Efficiency Roadmap. The Energy Office launched the South Carolina Energy Efficiency Roadmap initiative in October of 2019 to seize energy efficiency opportunities in the state. Facilitated by the Duke University Nicholas Institute, this stakeholder process reviewed and reassessed remaining energy efficiency recommendations from the 2016 State Energy Plan according to current priorities, identified new opportunities, and developed next steps.

Several broad stakeholder workshops were held, each with over 50 participants from a diverse range of organizations. Guided by an advisory committee, individual working groups were formed to focus on efficiency in buildings, energy equity/energy burden, utility programs, financing mechanisms, nonprofits and public entities, and workforce and education. This process culminated in the development of 20 recommendations, which will be outlined in the final Energy Efficiency Roadmap report by October 2020.

**2) Transportation: Lead by Example.** A key component of the 2016 State Energy Plan was to lead by example to advance clean transportation. After conducting an extensive review of the full spectrum of vehicles — based on cost, emissions, safety, reliability, maintenance, and numerous other factors — and months of close collaboration with State Fleet Management and the State Fiscal Accountability Authority, the Energy Office procured a 2020 Chevrolet Bolt electric vehicle (EV) in March of 2020.

The Energy Office is developing training materials for staff on the Bolt that can be replicated and provided to other agencies. The Energy Office also intends to use this as a case study for further adoption of EVs in the state's fleet and to help other state agencies navigate the procurement process.

# **Safety**

#### **Pipeline Safety**

The Calendar Year 2018 inspection of the ORS Pipeline Safety program was conducted by the PHMSA in June 2019, and scores were received in late July 2019. The ORS scored 48 out of a possible 50 points on its Progress Report (96%) and 110 out of 112 possible points on its Program Evaluation (98%). The Progress Report score remained constant from last year because South Carolina's maximum civil penalty for violations of regulations does not match the federal penalty amount. The Program Evaluation score increased over 2 full percentage points from the previous year.

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Through its Pipeline Strikes damage-prevention initiative, ORS Pipeline Safety makes educating third-party contractors and other excavators on safe-digging practices a top priority.

In addition, ORS Pipeline Safety is a leader in the SC Pipeline Emergency Response Initiative (SC PERI) that trains firefighters to respond to natural gas-related incidents. These efforts will continue in FY 20-21.

#### **ESF 12 Emergency Response**

Unlike a response to a tornado, ice storm, or hurricane, the ORS' ESF 12 response to COVID-19 is a prolonged effort that is still underway. From March 10 through June 30, ESF 12 coordinated with utilities to ensure they obtained and maintained adequate supplies of PPE; shared and interpreted public health information and executive orders with utilities; and stood ready to assist utilities in restoration of service in the event of severe weather and to facilitate recovery of damaged energy systems by providing relevant FEMA information to utilities.

As of this writing, ESF 12 continues to provide information to ORS partners and utilities and to participate in weekly calls with the Governor, the counties, and the National Association of State Energy Officials, as well as periodic logistics calls with the SC Emergency Management Division.

#### Administration

**Budget.** ORS leadership successfully managed the ORS budget through careful monitoring of expenses on a regular basis. During the review period, the agency underwent the FY 2019 Agreed Upon Procedures engagement conducted by the State Auditor's Office and received satisfactory audit results.

**Agency Staffing.** ORS executive leadership continues to make organizational changes that better position the ORS for the future. At the beginning of FY 19-20, a Chief Financial Officer was hired to oversee the administrative functions of the agency (auditing, general administration, financial reporting, human resources, information technology, and so forth). In addition, the Executive Assistant position was expanded to encompass the role of legislative liaison. This change proved particularly valuable as several new pieces of legislation, passed between May 2019 and June 2020, created new responsibilities for the ORS.

To better support the agency's mission and to incorporate additional responsibilities arising from the SC Energy Freedom Act (Act 62), the Utility Rates and Services Department was reorganized; several staff members were promoted or hired within that reorganization.

Recognizing the need for a consistent approach to marketing and outreach efforts that are in sync with the agency's consumer-oriented mission, the Executive Director created an ORS Marketing and Communications Committee. A Community Outreach and Communications Manager was hired from within the agency to expand the Information Services Department. This position provides a means to more fully support the customer-focused mission and the additional areas in which the ORS now has a presence.

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#### **Challenges and Opportunities**

The General Assembly continues to demonstrate its confidence in the ORS by giving it additional responsibilities. On the horizon for FY 20-21 is implementation of the Broadband portion of Act 142, as well as continued implementation of Act 135, Section 11, requiring a monthly review by the ORS of certain Santee Cooper operations. These are in addition to continued implementation of the Electric Co-op Act (Act 56) and the SC Energy Freedom Act (Act 62). The ORS is preparing for additional responsibilities mandated by these laws as well as monitoring other potential changes that may affect the regulatory landscape.

# Risk Assessment and Mitigation Strategies

If the ORS fails to achieve its goals and objectives, it could result in customers:

- 1) paying an unreasonable rate for their utility services, and/or
- 2) being furnished unreliable and low-quality utility services

<u>Mitigation - Outside Help</u>. ORS uses outside experts in certain highly specialized areas in utility services, as provided by Title 58 Section 58-4-100.

<u>Mitigation - General Assembly</u>. To help resolve the issue before it becomes a crisis, the General Assembly could:

- continue to provide ongoing support that allows the ORS to retain outside experts in specialized areas
- 2) continue to provide ongoing support that allows the ORS to hire and retain qualified staff and related budget support
- 3) review the impact of the changing landscape on existing regulations

# **Restructuring Recommendations**

The ORS proposes to restructure the presentation of the agency's budget in the Appropriation Act to accurately reflect the internal organizational structure of the agency and change in mission. The reorganization will facilitate the budgetary process for the agency and support the budget presented to the Governor's Office, Executive Budget Office, State Regulation of Public Utilities Review Committee, and the General Assembly. The ORS will work in conjunction with the Department of Administration's Executive Budget Office and South Carolina Enterprise Information System (SCEIS) to create the new State Funded Programs and master data to accomplish the Appropriations Act budget restructuring.

Agency Name:		OFFICE OF REGULATOR	Y STAFF						Fiscal Year 2019-2020
Agency Code:	R060	Section:	73	1					Accountability Report
			•	<b>-</b>				Strategic Planning and	Performance Measurement Template
Statewide Enterprise Strategic Objective	Туре	Item# al Strategy Measure	_	Description	Base	2019-20 Target	Time Applicable	Data Source and Availability  Calculation Method	Meaningful Use of Measure
Public Infrastructure and Economic Development	G	1	The ORS is responsive to the	e public					
	S	1.1	ORS provides consumer	education					
	М	1.1.1		ocial media, website, PSAs, town halls, formation related to public utilities		10,000	270,191 7/1/19 - 6/30/20	Performance Reporting Sum of contacts - monthly	Provide updates to the website on newsworthy matters involving public utilities; monitor website for visits; provide PSAs, attend town halls and workshops
	М	1.1.2	Provide monthly review lette	ers.	11	12	12 7/1/19 - 6/30/20	Performance Reporting Sum of materials - monthly	Optimize public education and outreach. Provide monthly review letters. Keep Governor, PURC and General Assembly informed on Energy and Public utilities matters to be responsive to stakeholders.
Government and Citizens	G	2	The ORS' operations are ma	rked by professional excellence					
	S	2.1	ORS coordinates with lo	cal, State, and Federal agencies					
	M	2.1.1		Hazardous Materials Safety Administration		380	377 7/1/19 - 6/30/20	Performance Reporting - monthly - PHMSA Regulations Formu	la PHMSA Formula
	М	2.1.2		Railroad Administration (FRA) and conduct rail		90	268 7/1/19 - 6/30/20	Performance Reporting - monthly  Number of inspections	FRA Regulations
	S	2.2		as related to the mission of the agency				- montnly	
	М	2.2.1		ruel supply for re-entry during EMD events.	100%	100%	100% 7/1/19 - 6/30/20	Performance Reporting Attendance records - monthly	Coordinate restoration and fuel supply for re-entry during EMD events. Respond to natural gas and rail safety events in coordination with federal agencies to serve the citizens in EMD matters.
	М	2.2.2	Respond to natural gas and r agencies to serve the citizen:	rail safety events in coordination with federal s in EMD matters.	100%	100%	100% 7/1/19 - 6/30/20	Performance Reporting Attendance records - monthly	Coordinate restoration and fuel supply for re-entry during EMD events. Respond to natural gas and rail safety events in coordination with federal agencies to serve the citizens in EMD matters.
Government and Citizens	G	3	The ORS Energy Office adva through education and outr	nces South Carolina's Energy Strategy and Policy reach					
	s	3.1	ORS Energy Office serve	s as informational and educational resource on					
	М	3.1.1	Distribute newsletters and o stakeholders	ther educational materials to the public and other		4,000	4,440 7/1/19 - 6/30/20	Performance Reporting recipients and educational materials distributed	Educate the public and interested parties on energy efficiency measures and emergin technology related to energy efficiency.
	М	3.1.2	Hold training or educational efficiency, renewable energy	forums or serve as sponsor of events on energy ,, and alternative fuels		4,100	2,263 7/1/19 - 6/30/20	Performance Reporting Stakeholders - monthly served/attendees	Educate the public and interested parties on energy efficiency measures and emergin technology related to energy efficiency.

Agency Name:		OFFICE OF REGULATOR	RY STAFF							Fiscal Year 2020-2021 Accountability Report
Agency Code:	R0	Section:	73	]					Chartania Planata a and	, ,
Statewide Enterprise Strategic Objective	Туре	<u>Item#</u> Goal Strategy Measure		Description	Base	2020-21 Target Actu	Time Applicable	Data Source and Availability	Calculation Method	Performance Measurement Template  Meaningful Use of Measure
Public Infrastructure and Economic Development	G	1	The ORS is responsive to the	public						
	S	1.1	ORS provides consumer	education						
	М	1.1.1		ocial media, website, PSAs, town halls, formation related to public utilities	270,191	150,000	7/1/20 - 6/30/21	Performance Reporting monthly	g · Sum of contacts	Provide updates to the website on newsworthy matters involving public utilities; monitor website for visits; provide PSAs, attend town halls and workshops
	М	1.1.2	Provide monthly review lette	ers.	12	12	7/1/20 - 6/30/21	Performance Reporting monthly	g . Sum of materials	Optimize public education and outreach. Provide monthly review letters. Keep Governor, PURC and General Assembly informed on Energy and Public utilities matters to be responsive to stakeholders.
Government and Citizens	G	2	The ORS' operations are ma	rked by professional excellence						
	S	2.1	ORS coordinates with lo	cal, State, and Federal agencies						
	М	2.1.1	Coordinate with Pipeline and (PHMSA) and conduct pipelin	Hazardous Materials Safety Administration ne inspections	377	380	7/1/20 - 6/30/21		PHMSA Regulations Formul	a PHMSA Formula
	М	2.1.2	Coordinate with the Federal I inspections	Railroad Administration (FRA) and conduct rail	268	90	7/1/20 - 6/30/21	Performance Reporting monthly	Number of inspections	FRA Regulations
	S	2.2	Respond to EMD events	as related to the mission of the agency						
	М	2.2.1	Coordinate restoration and fu Management Division events	uel supply for re-entry during Emergency s.	100%	100%	7/1/20 - 6/30/21	Performance Reporting monthly	<sup>g ·</sup> Attendance records	Coordinate restoration and fuel supply for re-entry during EMD events. Respond to natural gas and rail safety events in coordination with federal agencies to serve the citizens in EMD matters.
	М	2.2.2		ail safety events in coordination with federal s in Emergency Management Division matters.	100%	100%	7/1/20 - 6/30/21	Performance Reporting monthly	g · Attendance records	Coordinate restoration and fuel supply for re-entry during EMD events. Respond to natural gas and rail safety events in coordination with federal agencies to serve the citizens in EMD matters.

Agency Name:		OFFICE OF REGULATOR	Y STAFF								Fiscal Year 2020-2021 Accountability Report
Agency Code:	R0	Section:	73	]						Strategic Planning and	Performance Measurement Template
Statewide Enterprise Strategic Objective	Туре	<u>Item #</u> Goal Strategy Measure		Description	Base	2020-21 Target	T Actual	Time Applicable	Data Source and Availability	Calculation Method	Meaningful Use of Measure
Government and Citizens	G	3	The ORS Energy Office advanthrough education and outre	nces South Carolina's Energy Strategy and Policy each							
	S	3.1	ORS Energy Office serves	as informational and educational resource on							
	М	3.1.1	Distribute newsletters and ot stakeholders	her educational materials to the public and other	4,440	4,000	7/	/1/20 - 6/30/21	Performance Reporting monthly	Number of newsletter recipients and educational materials distributed	Educate the public and interested parties on energy efficiency measures and emergin technology related to energy efficiency.
	М	3.1.2	Hold training or educational f efficiency, renewable energy,	forums or serve as sponsor of events on energy and alternative fuels	2,263	4,100	7/	/1/20 - 6/30/21	Performance Reporting monthly	· Stakeholders served/attendees	Educate the public and interested parties on energy efficiency measures and emergin technology related to energy efficiency.

Agency Name:	OFFICE OF REGULATORY STAFF							
Agency Code:	R060	Section:	73					

Program Template

	_												Program Template
Program/Title	Purpose	General	FY	2019-20 Expe Other	s (Actual) ederal	TOTAL	General	FY 2	020-21 Expend Other	litures (Projec Federal	ted)	TOTAL	Associated Measure(s)
I. Office of Executive Director (includes Executive Director, Public Information, and Legal)	Provide leadership for the agency. Provide information to the public regarding ORS. Represent the ORS and the using and consuming public in legal proceedings before the Public Service Commission. Provide legal services to ORS. Regulate a statewide program to provide access to basic communications service for the hearing and speech impaired.	\$	- \$	4,102,154	\$ -	\$ 4,102,154	\$ -	\$	7,039,121	\$	- \$	7,039,121	1.1.1, 1.1.2, 2.1.1, 2.1.2, 2.2.1, 2.2.2, 3.1.1, 3.1.2
II. Support Services (includes Audit and Administration, Consumer Services for FY19-20 Actuals)	Provide customer service to consumers, transportation companies, and regulated utilities. Perform audits of regulated utilities. Support ORS in finance and administration.	\$	- \$	1,992,690	\$ -	\$ 1,992,690	\$ -	\$	2,012,276	\$	- \$	2,012,276	1.1.2, 2.1.1, 3.1.2
III. Telecom, Transportation, Water/Wastewater	Monitor regulated telecommunications, water and wastewater utilities. Monitor transportation carriers. Ensure safety of State railways.	\$	- \$	1,158,041	\$ 3,638	\$ 1,161,679	\$ -	\$	1,101,238	\$	- \$	1,101,238	1.1.1, 1.1.2, 2.1.1, 2.1.2, 2.2.1, 2.2.2
IV. Electric and Gas	Monitor regulated electric and gas utilties. Ensure safety of gas pipelines.	\$	- \$	987,926	\$ -	\$ 987,926	\$ -	\$	1,505,024	\$	- \$	1,505,024	1.1.1, 1.1.2, 2.1.1, 2.1.2, 2.2.1, 2.2.2
V.A. Energy Programs	Promotes energy efficiency and cost savings through financial assistance, energy audits and assessments, technical assistance, workshops, training, publications, and other informational activities.	\$	- \$	719,014	\$ 616,356	\$ 1,335,370	\$ -	\$	605,978	\$ 712,9	60 \$	1,318,938	1.1.1, 1.1.2, 3.1.1, 3.1.2
V.B. Radioactive Waste	Provide management oversight of the radioactive waste disposal facility in Barnwell County.	\$	- \$	136,487	\$ -	\$ 136,487	\$ -	\$	222,424	\$	- \$	222,424	1.1.1, 1.1.2, 2.1.2
VII. Employee Benefits	Retirement, health and dental, other benefits.	\$	- \$	1,627,287	\$ 213,338	\$ 1,840,625	\$ -	\$	2,093,818	\$ 174,0	00 \$	2,267,818	1.1.1, 1.1.2, 2.1.1, 2.1.2, 2.2.1, 2.2.2, 3.1.1, 3.1.2
		\$	- \$	10,723,599	\$ 833,332	\$ 11,556,931	\$ -	\$	14,579,879	\$ 886,9	60 \$	15,466,839	

Accountability Report 073 Section: Agency Code: **Legal Standards Template** Does this law Does the law specify a If other service or product, please specify specify who your If yes, what type of service or product? Law Number Jurisdiction Type of Law Statutory Requirement and/or Authority Granted product or service your Item # agency must or what service or product. agency must or may provide? may serve? (Y/N Establishes ORS as the state agency charged with representing the public interest in regulated utility matters 58-4-10 State Yes Yes Statute Report our agency must/may provide before state and federal agencies and courts. 58-4-50 Investigate, review, and make recommendations regarding complaints, utility service, billing, and other issues State Statute Yes Report our agency must/may provide concerning regulated utilities. H.3720 State Appropriations Act/State Fiscal Accountability Authority State Statute Yes Yes Report our agency must/may provide 58-9-10 et seq. State Statute Administer the State Universal Service Fund and ensure telephone utilities are in compliance, enforce motor Yes Report our agency must/may provide Yes carrier compliance, and represent the public interest in water/wastewater rate cases and proceedings. Administer and promote a statewide program to provide telephone access to persons who are speech or hearing impaired. 58-5-10 et seg. Investigate, review and make recommendations concerning regulated water/wastewater and gas matters. Yes Yes Report our agency must/may provide 58-9-20 Corporations formed to acquire property or transact business subject to Articles 1-13 No - But relates to manner in State Statute Yes which one or more agency deliverables is provided 58-9-30 State No impairment of rights, powers and priveleges of municipalities grantd under the Constitution Yes No - But relates to manner in Statute which one or more agency deliverables is provided 58-9-40 State Statute Municipal police regulations and ordinances are not affected Yes No - But relates to manner in which one or more agency deliverables is provided 58-9-50 State ORS does not have jurisdiction over inter-state commerce Statute Yes No - But relates to manner in which one or more agency deliverables is provided 58-9-280 State Statute Telephone utilities must seek a certificate of public convenience and necessity prior to construction, operation or Yes No - But relates to manner in extension of plant or system which one or more agency deliverables is provided 58-9-2510 State Definitions of terms for Telephone Service for Hearing and Speech Impaired Persons No - But relates to manner in Statute which one or more agency deliverables is provided 58-9-2515 No State Statute Denotes Public Service Commission jurisdiction No - But relates to manner in which one or more agency deliverables is provided 13 58-9-2520 State Statute Directs ORS to administer the Dual Party Relay program Yes No - But relates to manner in which one or more agency deliverables is provided 58-9-2530 State Statute Establishes right to charge fee for Dual Party Relay and use the fees collected in the program Yes No - But relates to sources of funding for one or more agency deliverables 58-9-2535 State Statute Estabilishes types of service subject to Dual Party Relay fee, collection of fees Yes No - But relates to sources of funding for one or more agency deliverables 58-9-2550 State Allows ORS to establish and administer the Equipment Distribution Program Yes Yes Other service or product our agency Statute Equipment to aid hearing and speech impaired individuals with communications Page 5 of 30 must/may provide serivces

Agency Name:		0			=			Fiscal Year 2018-2019
Agency Code:	0	Section:	073		7		I	Accountability Report
Agency Code.	U	Section.	0/3		J		I	Legal Standards Template
ltem #	Law Number	Jurisdiction	Type of Law	Statutory Requirement and/or Authority Granted	Does this law specify who your agency must or may serve? (Y/N)	Does the law specify a product or service your agency must or may provide?	<u>If yes,</u> what type of service or product?	If other service or product , please specify what service or product.
17	58-23-10	State	Statute	Definitions and terms for Motor Vehicle Carriers	Yes	No - But relates to manner in which one or more agency deliverables is provided		
18	58-23-20	State	Statute	Estabilishes regulation of motor vehicle carriers transporting persons or property for compensation	Yes	No - But relates to manner in which one or more agency deliverables is provided		
19	58-23-25	State	Statute	Establishes PSC's motor carrier regulatory authority	Yes	No - But relates to manner in which one or more agency deliverables is provided		
20	58-23-30	State	Statute	Defines "for compensation" related to motor vehicle carriers	Yes	No - But relates to manner in which one or more agency deliverables is provided		
21	58-23-40	State	Statute	Establishes law requiring motor vehicle carriers to obtain a certificate and pay fees to ORS before operating in SC	Yes	No - But relates to sources of funding for one or more agency deliverables		
22	58-23-50	State	Statute	Establishes exceptions to transportation providers subject to regulation	Yes	No - But relates to manner in which one or more agency deliverables is provided		
23	58-23-60	State	Statute	Establishes exceptions to transportation business within certain areas	Yes	No - But relates to manner in which one or more agency deliverables is provided		
24	58-23-70	State	Statute	Exempts the use or hiring of any motor vehicle for making a particular trip when the owner of such vehicle does not make such transportation a business	Yes	No - But relates to manner in which one or more agency deliverables is provided		
25	58-23-80	State	Statute	Establishes penalties for motor vehicle carriers subject to regulation when found in violation of statute	Yes	No - But relates to sources of funding for one or more agency deliverables		
26	58-23-100	State	Statute	Certificate holders are not allowed to transfer property during the pendency of an action for damage	Yes	No - But relates to manner in which one or more agency deliverables is provided		
27	58-23-110	State	Statute	Establishes laws over motor carrier transportation contracts	Yes	No - But relates to manner in which one or more agency deliverables is provided		
28	58-23-210	State	Statute	Establishes classes of certificates for motor vehicle carriers, application for certificates, and revocation of certificates	Yes	No - But relates to manner in which one or more agency deliverables is provided		
29	58-5-400	State	Statute	Natural Gas Rate Stabilization Act	Yes	No - Does not relate directly to any agency deliverables		
30	48-52-10	State	Statute	Establishes the South Carolina Energy Efficiency Act	Yes	Yes	Report our agency must/may provide	

Agency Name:

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Accountability Report 073 Section: Agency Code: **Legal Standards Template** Does this law Does the law specify a If other service or product, please specify specify who your Law Number Jurisdiction Statutory Requirement and/or Authority Granted product or service your Item # Type of Law If yes, what type of service or product? agency must or what service or product. agency must or may provide? may serve? (Y/N) 48-52-210 State Statute Outlines State Energy policy No - But relates to manner in Yes which one or more agency deliverables is provided 48-52-220 State Statute Defines renewable energy resources Yes No - But relates to manner in which one or more agency deliverables is provided 48-52-410 State Statute Establishes State Energy Office as principal energy planning entity for the State No - But relates to manner in which one or more agency deliverables is provided 48-52-420 State Statute Establishes the Duties of the State Energy Office Yes No - But relates to manner in which one or more agency deliverables is provided 48-52-430 State Statute Energy Office must submit a state energy action plan annually Yes Report our agency must/may provide Yes 48-52-435 State Statute Agencies must have Energy Office approval before expending funds on studies investigating alternative energy Yes Yes Report our agency must/may provide 48-52-440 Energy Office will receive all Federal funding for energy planning, efficiency and conservation except for LIHEAP State Statute Yes Report our agency must/may provide and Weatherization funding; establishes Energy Advisor Council, distribution of grant funds 48-52-450 State Where possible, Energy Office will encourage consolidating other offices or programs in state government Yes No - But relates to manner in Statute related to energy, energy efficiency and reliability which one or more agency deliverables is provided 48-52-460 State Statute Energy Office will be evaluated for best placement in the event of state government reorganization or No - Does not relate directly to any agency deliverables restructuring takes place 48-52-470 No State Statute Establishes funding for the Energy Office No - But relates to sources of funding for one or more agency deliverables 48-52-610 State Statute Energy efficient code standards for state-owned and leased buildings Report our agency must/may provide 48-52-620 State Statute State agencies and school districts must submit energy conservation reports to the Energy Office; Energy Office Yes Report our agency must/may provide compiles all reports and submits annually to the General Assembly 48-52-630 No State Statute An agency's budget will not be reduced by the full amount of money saved through energy conservation No - Does not relate directly to any agency deliverables measures 48-52-635 State Statute Agency will carryforward and retain savings realized from energy conservation measures Yes Yes Other service or product our agency Certify savings must/may provide 48-52-640 State Statute Energy Office can certify energy products marketed to the State making claims of energy conservation; agencies Yes Other service or product our agency Review and certificaton of products marketed not purchasing Energy Office certified products must provide an explanation in writing to the Energy Office must/may provide as energy conservation products 48-52-650 Directs Energy Office to establish a revolving loan fund for energy conservation measures State Statute Yes Distribute funding to another entity 48-52-660 State Lease purchase agreements for energy efficiency products No - Does not relate directly Statute to any agency deliverables 48-52-670 State Statute Guaranteed energy, water, or wastewater savings contracts - agencies may request Energy Office reviews of Yes Yes Report our agency must/may provide contract methodologies and make recommendations/notices in writing 48-52-680 State Energy Office assist MMO, State Engineers Office, and Dept of Administration information, review of specs, and Yes Statute Report our agency must/may provide technical assistance

Fiscal Year 2018-2019 Agency Name: Accountability Report Agency Code: 073 Section: **Legal Standards Template** Does this law Does the law specify a If other service or product, please specify specify who your Law Number Jurisdiction Statutory Requirement and/or Authority Granted product or service your Item # Type of Law *If yes,* what type of service or product? agency must or what service or product. agency must or may provide? may serve? (Y/N) 48-52-800 State Statute Citation of article No - Does not relate directly to any agency deliverables 48-52-810 State Statute Definitions for Energy Independence and Sustainable Construction Act No - But relates to manner in which one or more agency deliverables is provided 48-52-820 State Promoting energy efficiency and environmental standards for buildings - SFAA Statute No - But relates to manner in which one or more agency deliverables is provided 48-52-825 Green Building Council standards Nο No - But relates to manner in State Statute which one or more agency deliverables is provided 48-52-827 State Statute Certain projects not allowed to seek rating credit or point for building product disclosure No - But relates to manner in which one or more agency deliverables is provided 48-52-830 State Statute Establishes cerfication standards to be administered by SFAA No - But relates to manner in which one or more agency deliverables is provided 48-52-840 State LEED rating system and SFAA No - But relates to manner in Statute which one or more agency deliverables is provided 48-52-850 State Statute Green Globes rating system and SFAA Nο No - But relates to manner in which one or more agency deliverables is provided SFAA report to General Assembly 48-52-860 State No - But relates to manner in Statute which one or more agency deliverables is provided 48-52-865 Yes State Establishes Energy Independence and Sustainable Construction Advisory Committee, defines duties and No - But relates to manner in Statute Board, commission, or committee on which membership which one or more agency someone from our agency must/may serve deliverables is provided 48-52-870 State Statute Establishes Energy Efficient Manufactured Homes Incentive Program and directs Energy Office to develop tax Yes Report our agency must/may provide credit applications and administer tax credits, track and report on fiscal and energy impacts of the program 48-52-910 State Yes No - But relates to manner in Statute Agencies must have energy audits performed by internal or external auditors and submit results of the audits and recommendations to the Energy Office which one or more agency deliverables is provided 48-46-20 No - Does not relate directly State Statute Establishes South Carolina as a member of the Atlantic Low-Level Radioactive Waste Compact, and to authorize to any agency deliverables and direct specific processes and procedures that are necessary to implement South Carolina's responsibilities. 58-27-10 State Statute Definitions. No No - Does not relate directly to any agency deliverables Page 8 of 30

Accountability Report Agency Code: 073 Section: **Legal Standards Template** Does this law Does the law specify a If other service or product, please specify specify who your Law Number Jurisdiction Statutory Requirement and/or Authority Granted product or service your Item # Type of Law If yes, what type of service or product? agency must or what service or product. agency must or may provide? may serve? (Y/N) No - Does not relate directly 58-27-20 State Chapter inapplicable to certain areas. Statute to any agency deliverables 58-27-30 State Statute Corporations subject to chapter even before commencing operations. No - Does not relate directly to any agency deliverables 58-27-40 State Statute Compliance with orders, decisions, directions, rules and regulations. No - Does not relate directly to any agency deliverables 58-27-50 No - Does not relate directly State Statute Assessments on electric utilities to pay expenses of Commission. to any agency deliverables 58-27-70 State Statute Employment of staff; suits or actions arising under chapter. No Yes Other service or product our agency ORS must be the head of suits or actions must/may provide arising under this chapter. 58-27-80 State Statute Annual report of Commission. No - Does not relate directly to any agency deliverables 58-27-90 State Statute Effect of chapter on constitutional rights and powers of municipalities. No - Does not relate directly to any agency deliverables 58-27-100 State Statute Effect of chapter on municipal police regulations and ordinances. No - Does not relate directly to any agency deliverables 58-27-110 Effect of chapter on interstate commerce. State Statute No - Does not relate directly to any agency deliverables 58-27-120 State Statute Effect of chapter on duties declared in Broad River case. No - Does not relate directly to any agency deliverables 58-27-130 State Condemnation powers of electric companies, State authorities and electric cooperatives. No - Does not relate directly Statute to any agency deliverables 58-27-140 State Statute No - Does not relate directly General powers of Commission. to any agency deliverables 58-27-150 State Statute Promulgation of rules and regulations. No - Does not relate directly to any agency deliverables 58-27-160 State Investigation and examination of condition and management of utility. Statute Yes Other service or product our agency ORS may investigate and examine condition must/may provide and management of electrical utilities or any particular utility. 58-27-170 No ORS may make joint investigations with any State Statute Joint hearings and joint or concurrent orders; joint investigations. Yes Other service or product our agency board or commission of any state or of the must/may provide United States. 58-27-180 State Statute Valuations and revaluations of property of utilities. No No - Does not relate directly to any agency deliverables 58-27-190 Inspection of property; audit of books; examination of employees of utilities. State Statute No Yes Other service or product our agency ORS has the right to inspect the facilities and must/may provide books/records; ORS may enter premises; ORS may depose utility officers, agents, etc.

Agency Name:

Fiscal Year 2018-2019 Accountability Report 073 Section: Agency Code: **Legal Standards Template** Does this law Does the law specify a If other service or product, please specify specify who your Law Number Jurisdiction Statutory Requirement and/or Authority Granted product or service your Item # Type of Law If yes, what type of service or product? agency must or what service or product. agency must or may provide? may serve? (Y/N) 58-27-200 State Statute Inspection of tax returns and other information. Yes Other service or product our agency ORS may inspect tax returns and other No must/may provide documentation. 58-27-210 State Statute Actions to prevent or discontinue violations of law or orders of Commission. Yes Other service or product our agency ORS must prosecute when a utility violates any applicable law or Commission Order. must/may provide 58-27-220 State Statute Enforcement and administration of chapter. No Yes Other service or product our agency ORS must enforce this chapter. must/may provide 58-27-230 State Statute Exercise of other powers of Commission not excluded. No - Does not relate directly to any agency deliverables Construction of South Carolina Rural Development Act of 1996. 58-27-240 State Statute No No - Does not relate directly to any agency deliverables 58-27-250 State Statute Restrictions on interruption of electric service to residential customer for nonpayment of bill; exceptions. No - Does not relate directly to any agency deliverables 58-27-255 State Statute Coal combustion residuals disposal. No No - Does not relate directly to any agency deliverables 58-27-410 State Statute Procedure for granting of exclusive municipal franchises to furnish light. No - Does not relate directly to any agency deliverables 58-27-415 State Statute Franchise fee not to be paid or collected under "Stateline Accounts"; calculation of franchise fee. No - Does not relate directly to any agency deliverables 58-27-420 State Statute Franchises and permits shall be indeterminate. No - Does not relate directly to any agency deliverables 58-27-430 State Statute Exchange of old limited permit or franchise for indeterminate permit. No - Does not relate directly to any agency deliverables 58-27-440 State Statute Revocation of indeterminate permit for inadequacy of service. No - Does not relate directly to any agency deliverables 58-27-450 State Statute Continuance of service on expiration of franchise. No - Does not relate directly to any agency deliverables 58-27-460 State Statute Promulgation of standards for interconnection of renewable energy facilities; certain generation activities No - Does not relate directly prohibited. to any agency deliverables 58-27-610 State Definitions. No Statute No - Does not relate directly to any agency deliverables 58-27-620 State Statute Service rights of and restrictions on electric suppliers. Yes Other service or product our agency ORS must maintain parcel maps as public must/may provide records, and prepare maps if parcels are added. 58-27-630 State Statute Service rights and restrictions in areas within consolidated political subdivisions. No - Does not relate directly to any agency deliverables No 58-27-640 State Statute Assignment of service areas. No - Does not relate directly to any agency deliverables Page 10 of 30

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Agency Code:	0	Section:	073	

Legal Standards Template

								Legal Standards Template
Item #	Law Number	Jurisdiction	Type of Law	Statutory Requirement and/or Authority Granted	Does this law specify who your agency must or may serve? (Y/N)	Does the law specify a product or service your agency must or may provide?	<u>If yes,</u> what type of service or product?	<u>If other service or product</u> , please specify what service or product.
99	58-27-650	State	Statute	Reassignment of service areas.	No	Yes	Other service or product our agency must/may provide	ORS may request a hearing.
100	58-27-660	State	Statute	Supplier may furnish service in area served by another.	No	Yes	Other service or product our agency must/may provide	ORS may request a hearing.
101	58-27-670	State	Statute	Service in area becoming part of municipality; premises located within boundaries of electric cooperative or corridor.	No	No - Does not relate directly to any agency deliverables		
102	58-27-680	State	Statute	Effect of continuation of service.	No	No - Does not relate directly to any agency deliverables		
103	58-27-690	State	Statute	Act 431 of 1984 not affected by Act 173 of 1987.	No	No - Does not relate directly to any agency deliverables		
104	58-27-810	State	Statute	Rates shall be just and reasonable.	No	No - Does not relate directly to any agency deliverables		
105	58-27-820	State	Statute	Schedule of rates, service rules and regulations and service contracts shall be filed with Commission.	No	No - Does not relate directly to any agency deliverables		
106	58-27-830	State	Statute	Utility shall not charge rates different from those in schedule.	No	No - Does not relate directly to any agency deliverables		
107	58-27-840	State	Statute	Preferences and unreasonable differences in rates shall not be made; classifications may be established.	No	No - Does not relate directly to any agency deliverables		
108	58-27-850	State	Statute	Investigation and change of rates by commission.	No	No - Does not relate directly to any agency deliverables		
109	58-27-860	State	Statute	Proposed rate changes; prior approval.	No	No - Does not relate directly to any agency deliverables		
110	58-27-865	State	Statute	"Fuel cost" defined; estimated fuel costs; rebuttable presumption; duties of commission.	No	Yes	Other service or product our agency must/may provide	ORS may request a hearing.
111	58-27-870	State	Statute	Commission action on proposed rate changes; refund of excessive charges.	No	No - Does not relate directly to any agency deliverables		
112	58-27-920	State	Statute	Schedule of rates put into effect after preliminary investigation.	No	Yes	Other service or product our agency must/may provide	ORS may conduct preliminary investigation re: schedule of rates.
113	58-27-930	State	Statute	Petition for hearing on change in rates; suspension of new rates pending hearing.	No	No - Does not relate directly to any agency deliverables		
114	58-27-940	State	Statute	Order confirming, modifying or vacating former order; service; effective date of rate changes.	No	No - Does not relate directly to any agency deliverables		
115	58-27-950	State	Statute	Petition for hearing as prerequisite to bringing cause of action challenging order.	No	No - Does not relate directly to any agency deliverables		
116	58-27-960	State	Statute	Reparation orders; suits to enforce.		No - Does not relate directly to any agency deliverables		

Accountability Report 073 Section: Agency Code: **Legal Standards Template** Does this law Does the law specify a If other service or product, please specify specify who your Law Number Jurisdiction Type of Law Statutory Requirement and/or Authority Granted product or service your Item # *If yes,* what type of service or product? agency must or what service or product. agency must or may provide? may serve? (Y/N) 117 No - Does not relate directly 58-27-970 State Statute Participation in profits arising from efficiency. to any agency deliverables 118 58-27-980 State Statute Contracts subject to control and approval of Commission. No - Does not relate directly to any agency deliverables 119 58-27-990 State Statute Contracts with other utilities. No - Does not relate directly to any agency deliverables 58-27-1000 State 120 Statute Charges for electricity established by municipal contract or franchise. No - Does not relate directly to any agency deliverables 121 58-27-1010 State Statute Commission shall not regulate contracts made by municipalities. No - Does not relate directly to any agency deliverables No - Does not relate directly 122 58-27-1020 State Statute Capitalization for rate-making purposes. to any agency deliverables 123 58-27-1030 Sales of appliances shall not be considered in rate making. State Statute No - Does not relate directly to any agency deliverables 124 58-27-1040 State Statute Certain sections cumulative. No No - Does not relate directly to any agency deliverables 125 58-27-1050 State Statute Distributed energy resources; report required. Yes Yes Report our agency must/may provide ORS must investigate and report to the Commission re: DER by 12/31/15. 126 58-27-1210 State Statute Extension of facilities; commission approval. No - Does not relate directly to any agency deliverables 127 58-27-1220 State Statute Extensions by municipalities. No No - Does not relate directly to any agency deliverables 128 58-27-1230 State Statute Certificate of public convenience and necessity shall be obtained prior to construction, operation or extension of No No - Does not relate directly system; exceptions. to any agency deliverables 129 58-27-1240 State Statute Prerequisites to issuance of certificate. No - Does not relate directly to any agency deliverables 130 58-27-1250 State Issuance or refusal of certificate or modified certificate. Statute No - Does not relate directly to any agency deliverables 131 58-27-1260 State Statute Order preliminary to issuance of certificate. No - Does not relate directly to any agency deliverables 132 58-27-1270 State Statute Cease and desist order when construction or operation proceeds in absence of certificate. No Yes Other service or product our agency ORS may file a petition with the Commission must/may provide for cease & desist when utility constructing or operating without a certificate. 133 58-27-1280 State Statute Order where construction or extension causes unreasonable interference. Yes Other service or product our agency ORS may petition re: utility construction or extension that causes unreasonable must/may provide interference

Agency Name:

Accountability Report 073 Section: Agency Code: **Legal Standards Template** Does this law Does the law specify a If other service or product, please specify specify who your Law Number Jurisdiction Statutory Requirement and/or Authority Granted product or service your Item # Type of Law If yes, what type of service or product? agency must or what service or product. agency must or may provide? may serve? (Y/N) 134 58-27-1290 State Abandonment of service. No - Does not relate directly Statute No to any agency deliverables 135 58-27-1300 State Statute Disposition of properties, powers, franchises or privileges; certain out-of-state property may be sold. No - Does not relate directly to any agency deliverables 136 58-27-1310 State Lease of property and franchises. Statute No - Does not relate directly to any agency deliverables 58-27-1320 137 State Statute Municipality may purchase property operated under indeterminate permit. No - Does not relate directly to any agency deliverables 138 58-27-1330 State Statute Notice of municipality's intent to acquire property of utility. No - Does not relate directly to any agency deliverables Determination of just compensation for purchase of electrical utility. No - Does not relate directly 139 58-27-1340 State No Statute to any agency deliverables 140 58-27-1350 State Statute Payment of compensation and transfer of property after approval in municipal election. No - Does not relate directly to any agency deliverables 141 58-27-1360 State Statute Acquisition of property of supplier of electricity when area annexed to or incorporated as municipality. No No - Does not relate directly to any agency deliverables 142 58-27-1510 State Service shall be adequate, efficient and reasonable. No - Does not relate directly Statute to any agency deliverables 143 58-27-1520 State Ordering improvement of service. No - Does not relate directly Statute to any agency deliverables 144 58-27-1530 State Statute Certain wires shall not be erected near public road. No - Does not relate directly to any agency deliverables 145 58-27-1540 ORS may establish a system of accounts that State Statute System of accounts. No Yes Other service or product our agency the utilities must adhere to. must/may provide 146 58-27-1550 State Statute Annual depreciation; depreciation reserve. No Yes Other service or product our agency If ORS deems reseve to be excessive, may must/may provide petition the Commission for order re: credits to the reserve. 147 58-27-1560 No ORS may allow books and records to be State Statute Office of utility; removal of books and papers from State. Yes Other service or product our agency must/may provide kept/taken out of state. 148 58-27-1570 No State Statute Production of books and records. Yes Other service or product our agency ORS may request production of any books, records, etc, and examine them. must/may provide 149 58-27-1580 Furnishing information and reports; forms. Nο ORS may request materials from the utilities. State Statute Yes Other service or product our agency must/may provide 150 58-27-1590 State Statute Meters to measure electricity going into or out of State; records and reports. No Yes Other service or product our agency ORS may examine records and reports of must/may provide meter readings. 151 58-27-1710 State Statute Securities shall not be issued without approval of Commission; exceptions. No No - Does not relate directly to any agency deliverables Application for approval. No 152 58-27-1720 State Statute No - Does not relate directly to any agency deliverables Page 13 of 30

Agency Name:

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Agency Code:	0	Section:	073					
		_						Legal Standards Templat
Item #	Law Number	Jurisdiction	Type of Law	Statutory Requirement and/or Authority Granted	Does this law specify who your agency must or may serve? (Y/N)	agency must or may provide	<pre>If yes, what type of service or product? ?</pre>	If other service or product, please specify what service or product.
53	58-27-1730	State	Statute	Investigation and hearing as to value of issue of securities; certificate of authority.	No	Yes	Other service or product our agency must/may provide	ORS may investigate issuance of securities.
54	58-27-1740	State	Statute	Limitation of amount and use of proceeds of issue.	No	No - Does not relate directly to any agency deliverables		
55	58-27-1750	State	Statute	Certain sales of securities by or to employees prohibited.	No	No - Does not relate directly to any agency deliverables		
.56	58-27-1760	State	Statute	Permissible sales of securities to employees.	No	No - Does not relate directly to any agency deliverables		
57	58-27-1910	State	Statute	Promulgation of rules governing pleadings, practice and procedure.	No	No - Does not relate directly to any agency deliverables		
158	58-27-1920	State	Statute	Rules governing hearings and proceedings.	No	No - Does not relate directly to any agency deliverables		
159	58-27-1930	State	Statute	Additional hearings; notice.	No	No - Does not relate directly to any agency deliverables		
.60	58-27-1940	State	Statute	Petition alleging improper act by electrical utility.	No	No - Does not relate directly to any agency deliverables		
61	58-27-1950	State	Statute	Service of copy of complaint.	No	No - Does not relate directly to any agency deliverables		
62	58-27-1960	State	Statute	Issuance and service of subpoenas and other process.	No	No - Does not relate directly to any agency deliverables		
63	58-27-1970	State	Statute	Service of pleadings and notices.	No	No - Does not relate directly to any agency deliverables		
64	58-27-1980	State	Statute	Time, place and notice of hearing.	No	No - Does not relate directly to any agency deliverables		
65	58-27-1990	State	Statute	Dismissal of petition without hearing.	No	No - Does not relate directly to any agency deliverables		
166	58-27-2000	State	Statute	Administration of oaths; examination of witnesses; certification of official acts.	No	No - Does not relate directly		

167

168

169

58-27-2010

58-27-2020

58-27-2030

State

State

State

Statute

Statute

Statute

Contempt proceedings.

Hearing before one or more commissioners.

Employment and duties of special agent or examiner.

to any agency deliverables

No - Does not relate directly

to any agency deliverables

No - Does not relate directly

to any agency deliverables

No - Does not relate directly to any agency deliverables

No

Accountability Report 073 Agency Code: Section: **Legal Standards Template** Does this law Does the law specify a If other service or product, please specify specify who your Law Number Jurisdiction Type of Law Statutory Requirement and/or Authority Granted product or service your Item # If yes, what type of service or product? agency must or what service or product. agency must or may provide? may serve? (Y/N) 170 State No - Does not relate directly 58-27-2040 Statute Persons entitled to be heard at hearing and to introduce evidence. to any agency deliverables 171 58-27-2050 State Statute Depositions. Yes Other service or product our agency ORS may depose witnesses. must/may provide 172 58-27-2060 State Statute Self-incrimination; immunity from prosecution. No - Does not relate directly to any agency deliverables 173 58-27-2070 State Copies of official documents and orders as evidence. ORS may charge for furnishing copies of Statute Other service or product our agency must/may provide documents. 174 58-27-2080 State Statute Compensation of witnesses. No No - Does not relate directly to any agency deliverables 175 58-27-2090 State Statute Charges by affiliated interests. No - Does not relate directly to any agency deliverables 58-27-2100 176 State Statute Findings and orders of Commission. No - Does not relate directly to any agency deliverables 177 58-27-2110 State Statute Service of orders on parties No - Does not relate directly to any agency deliverables 178 58-27-2120 State Statute Effective date of orders. No - Does not relate directly to any agency deliverables 179 58-27-2130 State Statute Rescission or amendment of orders or decisions. No - Does not relate directly to any agency deliverables 180 58-27-2140 State Statute Records of proceedings shall be kept. No - Does not relate directly to any agency deliverables 181 58-27-2150 State Statute Rehearings. No - Does not relate directly to any agency deliverables 182 58-27-2310 State Statute Action to vacate order of commission; limitations. No - Does not relate directly to any agency deliverables 58-27-2320 183 State Statute Stay or suspension of Commission's order pending review. No - Does not relate directly to any agency deliverables 184 58-27-2340 State Statute Burden of proof shall be on complainant. No - Does not relate directly to any agency deliverables 185 58-27-2410 State General penalty. Statute No - Does not relate directly to any agency deliverables 186 58-27-2420 State Statute Every violation shall constitute a separate offense. No No - Does not relate directly to any agency deliverables 187 58-27-2430 No State Statute Penalties shall be cumulative; suit for one penalty shall not bar another suit. No - Does not relate directly to any agency deliverables Page 15 of 30

Agency Name:

Accountability Report 073 Section: Agency Code: **Legal Standards Template** Does this law Does the law specify a specify who your If other service or product, please specify Law Number Jurisdiction Statutory Requirement and/or Authority Granted product or service your Item # Type of Law If yes, what type of service or product? agency must or what service or product. agency must or may provide? may serve? (Y/N) 188 58-27-2440 State Statute Actions to recover penalties. Yes Other service or product our agency ORS must prosecute actions to recover No must/may provide penalties. 189 58-27-2450 State Statute Principals responsible for act of agents. No - Does not relate directly to any agency deliverables 190 58-27-2460 State Penalties not applicable to municipality but to officers, agents or employees personally. No - Does not relate directly Statute to any agency deliverables 191 58-27-2510 State Definitions. Statute No - Does not relate directly to any agency deliverables 192 58-27-2520 State Statute Termination procedures; contents. No - Does not relate directly to any agency deliverables 193 58-27-2530 State Statute Third-party notification program. No - Does not relate directly to any agency deliverables 194 58-27-2540 State Statute Disconnection when public safety emergency exists. No - Does not relate directly to any agency deliverables 195 58-27-2550 State Statute Promulgation of regulations. No - Does not relate directly to any agency deliverables 196 58-27-2560 State Statute Private right of action; duty of care. No - Does not relate directly to any agency deliverables 197 58-27-2600 State Statute Definitions. No - Does not relate directly to any agency deliverables 198 58-27-2610 State Statute Lease of renewable electric generation facility. No No - Does not relate directly to any agency deliverables 199 58-27-2620 State Yes Yes ORS is authorized to approve applications for Statute Application; approval; updates; investigations; revocation; civil penalties; contested cases. Other service or product our agency must/may provide certificates permitting lessors to market and lease renewable electric generation facilities to customer-generator lessees. ORS may request information, resolve complaints, etc. 200 58-27-2630 State Statute Registration of facility; registry; public inspection of registry; report. Report our agency must/may provide ORS shall provide forms for facility Yes registration; ORS shall maintain a registry of these facilities; ORS must provide a report to PURC re: review of this program no later than 201 58-27-2640 State No ORS has the authority to investigate claims of Statute Investigation of claims of violations. Yes Other service or product our agency must/may provide violations of 58-27-2610. 202 58-27-2650 State Statute Section 58-27-2610 contingently effective. No - Does not relate directly to any agency deliverables 203 48-46-30 State Statute Definitions No No - Does not relate directly to any agency deliverables Page 16 of 30

Agency Name:

Agency Name:		0		
Agency Code:	0	Section:	073	

Legal Standards Template

Item #	Law Number	Jurisdiction	Type of Law	Statutory Requirement and/or Authority Granted	Does this law specify who your agency must or may serve? (Y/N)	Does the law specify a product or service your agency must or may provide?	If yes, what type of service or product?	<u>If other service or product</u> , please specify what service or product.
204	48-46-40	State	Statute	Fees for disposal of regional and nonregional radioactive waste in regional disposal facilities; disposition of fees; Higher Education Scholarship Grants.	No	Yes	Other service or product our agency must/may provide	ORS Shall approve disposal rates for low-level radioactive waste disposed at any regional disposal facility located within the State; ORS shall adopt a maximum uniform rate schedule for regional generators continaing disposal rates
205	58-27-2660	State	Statute	Development of consumer protection regulations	Yes	Yes	Other service or product our agency must/may provide	ORS is directed to develop consumer protection regulations regarding the sale or lease of renewable energy generation facilities pursuant to the distributed energy resource program in Chapter 40 of this title. These regulations shall provide for the appropriate disclosure provided by sellers and lessors. Sellers must comply with Title 37.
206	49-CFR-178-199	Federal		Pipeline Safety - the minimum standards for which ORS operates. ORS follows SC 58-5 if the requirements are greater than federal law.		No - Does not relate directly to any agency deliverables		
207	49-CFR-209-299	Federal		FEDERAL RAILROAD ADMINISTRATION, DEPARTMENT OF TRANSPORTATION Regulations		No - Does not relate directly to any agency deliverables		
208	58-17- 10 et seg.	State	Statute	The General Railroad Law - preempted by Federal Rail Safety Act	Yes	Yes	Report our agency must/may provide	
209		State	Statute	Instructs ORS to furnish distinguising plate or marker upon receipt of authorizing the motor vehicle carrier to operate and upon payment.	Yes	Yes	Other service or product our agency must/may provide	ORS, upon the presentation of a certificate from the Office of Regulatory Staff authorizing the motor vehicle carrier to operate and upon payment of the proper license, must furnish the motor vehicle carrier with a distinguishing plate or marker, which, in addition to the other matters otherwise provided by law to be placed thereon, shall bear the letter stating the class under which the motor vehicle shall operate, such as A, B, C, D, E, or F.
210	58 23 1110	State	Statute	Definitions for Article 12 - Safety Regulations	No	No - Does not relate directly to any agency deliverables		
211	58-23-1120	State	Statute	Authorizes ORS to employ necessary law enforcement personnel to enforce provisions applicable to holders of the class certificates.	No	Yes	Other service or product our agency must/may provide	The Office of Regulatory Staff may employ the necessary law enforcement personnel to enforce the provisions which apply to holders of certificates A, B, C, and certificates E and F of Public Convenience and Necessity.

Agency Name:		0			-			Fiscal Year 2018-2019
Agency Code:	0	Section:	073		1	I	1	Accountability Report
Agency Code:	U	Section:	0/3		J	I	I	Legal Standards Template
Item #	Law Number	Jurisdiction	Type of Law	Statutory Requirement and/or Authority Granted	Does this law specify who your agency must or may serve? (Y/N)	Does the law specify a product or service your agency must or may provide?	<u>If yes.</u> what type of service or product?	I <u>f other service or product</u> , please specify what service or product.
212	58 23 1620	State	Statute	Instructs ORS on compliance with article before operation as TNC; application; issuance of TNC permit; request for contested case.	Yes	Yes	Other service or product our agency must/may provide	(C) In performing its responsibilities under this article, the Office of Regulatory Staff must balance the interest of the State in promoting innovative, safe, and cost-effective transportation services with an appropriate level of safety protections for TNC passengers and the general public. (D) An application must be accompanied by information required by the Office of Regulatory Staff, which may condition its approval on terms that it determines to be just and reasonable to advance the goals of this article. (E) Upon review of the application and a finding that the applicant is fit, willing, and able to conduct business pursuant to the provisions of this article, the Office of Regulatory Staff shall approve the application and issue the entity a TNC permit. A person or entity operating a TNC in South Carolina as of the effective date of this article may continue to operate for a period of sixty days following the effective date of this article so as to permit the person or entity to obtain a permit from the Office of Regulatory Staff pursuant to this section.
213	58-23-1640	State		Safety inspection of TNC vehicle; display of license plate number; violations; penalties.	No	Yes	Other service or product our agency must/may provide	A TNC vehicle must display a consistent and distinctive signage or emblem, which must be known as a trade dress, at all times when the TNC driver is active on the TNC digital platform or providing TNC service. The trade dress used by the TNC must be approved by the Office of Regulatory Staff before its use; The Office of Regulatory Staff may conduct inspections of TNC vehicles.
214	58-23-1680	State	1	ORS may revoke a TNC permit if the TNC has made misrepresentation of a material fact in obtaining the TNC permit, or, in the opinion of ORS, has failed to comply with the requirements in this article. TNC are subject to the investigatory powers provide in Sections 58-4-50 & 58-4-55 to the Office of Regulatory Staff.	No	Yes	Other service or product our agency must/may provide	The Office of Regulatory Staff may revoke a TNC permit if the TNC has made misrepresentation of a material fact in obtaining the TNC permit or, in the opinion of the Office of Regulatory Staff, has failed to comply with the requirements in this article; (F) The Office of Regulatory Staff is authorized to require regular updating of information required from a TNC under this article.

Yes

Other service or product our agency

must/may provide

215

58-23-1690

State

Statute

Establishes ORS' authority to assess each TNC and annual fee.

The Office of Regulatory Staff may assess each TNC an annual fee in an amount necessary to permit the Office of Regulatory Staff to carry out the requirements of this article.

Fiscal Year 2018-2019 Agency Name: Accountability Report 073 Section: Agency Code: **Legal Standards Template** Does this law Does the law specify a If other service or product, please specify specify who your Law Number Jurisdiction Item # Type of Law Statutory Requirement and/or Authority Granted product or service your If yes, what type of service or product? agency must or what service or product. agency must or may provide? may serve? (Y/N) 216 58-23-1700 State Establishes ORS' local assessment fee to be retained. Statute Yes Yes Other service or product our agency amount of one percent of the local assessment fee must/may provide collected under subsection (D)(1) to cover the expenses borne by the Office of Regulatory Staff; Within sixty days of the end of the calendar quarter, the Office of Regulatory Staff shall distribute the remaining portion of the total local assessment fees collected under subsection (D)(1), minus the amount retained pursuant to subsection (F)(1), to each municipality where a trip originated during the reporting period and, for trips that originated outside a municipality, to each county where a trip originated during the reporting period; To ensure that the TNC has remitted the correct local assessment fee and has accurately reported the percentages attributable to municipalities and counties pursuant to subsection (D), upon request of the municipality, the Office of Regulatory Staff may inspect the necessary records at a TNC's place of business or a mutually agreed upon location; At least forty-five days before the Office of Regulatory Staff conducts an inspection of records pursuant to item (1), the Office of Regulatory Staff shall notify the Municipal Association of South Carolina (MASC) or its successor organization of its intent to conduct an inspection and the date of the planned inspection; In the event that a TNC submits a report to the ORS that is subsequently determined to be inaccurate, thereby leading to an underpayment or overpayment of a municipality's or county's local assessment fee, the Office of Regulatory Staff shall correct the underpayment and overpayment by offsetting the amount of the underpayment or overpayment in subsequent local assessment fee distributions. 217 58-23-210 State Statute Establishes the classes of certificates ORS may issue. Yes Yes Other service or product our agency The Office of Regulatory Staff, upon order of the must/may provide commission, may issue six classes of certificates as are mentioned in Section 58-23-40 after application therefor has been made in writing by the owner of the vehicles upon blanks provided by the commission and after such hearing as the commission may consider proper. 58-23-220 218 State Statute Establishes the criteria for Class A certificates. Yes Yes Other service or product our agency The Office of Regulatory Staff, upon order of the must/may provide commission, may issue a certificate A 219 58-23-230 State Statute Establishes the criteria for Class B certificates. Yes Yes Other service or product our agency The Office of Regulatory Staff, upon order of the must/may provide commission, may issue a certificate B 220 58-23-240 State Statute Establishes the criteria for Class C certificates. Yes Yes Other service or product our agency The Office of Regulatory Staff, upon order of the must/may provide commission, may issue a certificate C 221 58-23-250 State Statute Establishes the criteria for Class D certificates. Yes Yes Other service or product our agency The Office of Regulatory Staff, upon order of the must/may provide commission, may issue a certificate D 222 58-23-260 State Statute Establishes the criteria for Class E certificates. Yes Yes Other service or product our agency The Office of Regulatory Staff, upon order of the commission, may issue a certificate E must/may provide 223 58-23-270 State Statute Establishes the criteria for Class F certificates Yes Yes Other service or product our agency The Office of Regulatory Staff, upon order of the must/may provide commission, may issue a certificate F 224 58-23-510 State Statute Establishes criteria for annual license applications. Yes No - Does not relate directly to any agency deliverables 225 58-23-530 State Statute License fees for class A certificate holders having twenty or more vehicles. Yes No - Does not relate directly to any agency deliverables Page 19 of 30

Agency Name		0			_			Fiscal Year 2018-2019
				Ī	٦	1	I	Accountability Report
Agency Code:	0	Section:	073		_		I	Legal Standards Template
ltem#	Law Number	Jurisdiction	Type of Law	Statutory Requirement and/or Authority Granted	Does this law specify who your agency must or may serve? (Y/N)	product or service your	<u>If yes,</u> what type of service or product?	If other service or product , please specify what service or product.
226	58-23-550	State	Statute	License fees for class B certificate holders having twenty or more vehicles.	Yes	No - Does not relate directly to any agency deliverables		
227	58-23-560	State	Statute	License fees for class A, B, or C certificate holders having less than twenty vehicles	Yes	No - Does not relate directly to any agency deliverables		
228	58-23-590	State	Statute	Authorizes ORS to establish an Office of Compliance for carriers of household goods and hazardous waste for disposal. Authorizes ORS to employ staff to administer and enforce provisions of this chapter.	Yes	Yes	Other service or product our agency must/may provide	The Office of Regulatory Staff is authorized to establish an Office of Compliance to carry out its responsibilities and may assess the carriers of household goods and hazardous waste for disposal fees necessary to fund this office and to carry out its responsibilities; The Office of Regulatory Staff must issue a common carrier certificate or contract carrier permit of public convenience and necessity, upon order of the commission.
229	58-23-630	State	Statute	Instructs ORS on handling of license fees received.	No	Yes	Other service or product our agency must/may provide	All license fees for the operation of motor vehicles for hire collected by the Office of Regulatory Staff pursuant to the provisions of this article must be deposited in the State Treasury and there shall be transferred from such collections to the general fund of the State so much as is estimated to cover the costs of administration and collection of such fees
230	58 23 910	State	Statute	Establishes ORS' role in reciving documents required for certificate holders.	Yes	No - Does not relate directly to any agency deliverables		
231	58-5-10 et seq.	State	Statute	Gas, Heat, Water, Sewerage Collection and Disposal, and Street Railway Companies. The South Carolina Gas	Yes	Yes	Report our agency must/may provide	

Yes

Yes

Yes

Other service or product our agency

Report our agency must/may provide

Report our agency must/may provide

must/may provide

Safety Act of 1970 (the "Act"), S.C. Code Ann. § 58-5-970 (2015), authorizes the Office of Regulatory Staff ("ORS") "to adopt and enforce the minimum federal safety standards for the transportation of gas and pipeline facilities established by the Secretary of Transportation pursuant to Section 3 (b) of the Natural Gas Pipeline Safety Act of

Establishes ORS' authority and jurisdiction to make inspections, audits and examinations of electric cooperatives. Yes

Establishes ORS' authority to review monthly Santee Cooper to determine if activities during the Review Period Yes

1968 (P.L. 90 481) [49 U.S.C. Section 1672 (b)], as may be amended from time to time."

were in violation of Subsection E of Act 135, Section 11.

A resolution authorizing the expenditure of federal funds disbursed to the state in the CARES Act.

232

233

234

Act 142

33-49-150

Act 135, Section State

Regulation

Statute

ORS must procure hotspots for public and

private learning instituations and expand

broadband infrastructure.

R060

73

Agency Code and Section		73	_	Customer Template
Service/Product Provided to Customers	Customer Segments	Specify only for the following Segments: (1) Industry: Name; (2) Professional Organization: Name; (3) Public: Demographics.	Divisions or Major Programs	Description
Develop a Plan for State Energy Policy.	Executive Branch/State Agencies		Energy Office	This division is responsible for serving as the principle planning entity for the state.
Develop a Plan for State Energy Policy.	Legislative Branch		Energy Office	This division is responsible for serving as the principle planning entity for the state.
Distribute funds in compliance with federal law for energy related programs with the advice of the Energy Advisory Council.	Local Govts.		Energy Office	With some exceptions, this division is responsible for federal funds allocated to the State for energy planning, energy conservation, transportation and energy efficiency.
Distribute funds in compliance with federal law for energy related programs with the advice of the Energy Advisory Council.	School Districts		Energy Office	With some exceptions, this division is responsible for federal funds allocated to the State for energy planning, energy conservation, transportation and energy efficiency.
Distribute funds in compliance with federal law for energy related programs with the advice of the Energy Advisory Council.	Industry	For profit companies such as boat manufacturers, car dealerships, etc	Energy Office	With some exceptions, this division is responsible for federal funds allocated to the State for energy planning, energy conservation, transportation and energy efficiency.
Review and monitor annual energy conservation reports and provide a report to the General Assembly on progress towards the goal by Dec. 31st each year.	School Districts		Energy Office	This division is responisble for assisting state agencies and public school districts in meeting the goal of reducing energy consumption by 20% by 2020.
Review and monitor annual energy conservation reports and provide a report to the General Assembly on progress towards the goal by Dec. 31st each year.	Executive Branch/State Agencies		Energy Office	This division is responisble for assisting state agencies and public school districts in meeting the goal of reducing energy consumption by 20% by 2020.
Provide access to telephone relay service and specialized telecommunications equipment for the hearing/speech impaired.	General Public	Persons who are qualified by an audiologist/medical professional as having a hearing/speech impairment.	Telecommunications Relay/EDP	This division is responsible for administering and promoting a statewide program to provide telephone access to persons who are speech or hearing impaired.
Provides support for closed captioning of the General Assembly.	Legislative Branch		Telecommunications Relay/EDP	This division is responsible for administering and promoting a statewide program to provide telephone access to persons who are speech or hearing impaired.
Provides support for closed captioning of the General Assembly.	General Public	Persons who have a hearing/speech impairment.	Telecommunications Relay/EDP	This division is responsible for administering and promoting a statewide program to provide telephone access to persons who are speech or hearing impaired.
Provides support for real time closed captioning of local news broadcasts.	General Public	Persons who have a hearing/speech impairment.	Telecommunications Relay/EDP	This division is responsible for administering and promoting a statewide program to provide telephone access to persons who are speech or hearing impaired.
Review tariff filings and requests for authority to operate as a telephone utility.	Industry	Competitive Local Exchange Carriers; Carriers of Last Resort; Interexchange Carriers; Payphone Providers; Inmate Services Providers	Telecommunications Dept.	This division has responsibility over regulated telecommunications services.
Provide access to telephone relay service and specialized telecommunications equipment for the hearing/speech impaired. State Lifeline support available to ILEC consumers qualified under Federal Lifeline program.	Legislative Branch		Telecommunications Dept.	This division administers the SC State Universal Service Fundand the Dual Party Relay Fund.
Provide access to telephone relay service and specialized telecommunications equipment for the hearing/speech impaired. State Lifeline support available to ILEC consumers qualified under Federal Lifeline program.	Industry	For USF: Carriers of Last Resort	Telecommunications Dept.	This division administers the SC State Universal Service Fundand the Dual Party Relay Fund.
Provide access to telephone relay service and specialized telecommunications equipment for the hearing/speech impaired. State Lifeline support available to ILEC consumers qualified under Federal Lifeline program.	General Public	Persons who are qualified by an audiologist/medical professional as having a hearing/speech impairment.	Telecommunications Dept.	This division administers the SC State Universal Service Fundand the Dual Party Relay Fund.
Provide customers the information they need and the protections afforded by law.	General Public	Provides all members of the public assurance that the regulated motor carrier has legally required insurance and meets other mandated regulatory requirements that safeguard the public.	Transportation	This division enforces Title 58, Chapter 23 Motor Carrier regulations and laws for passenger vehicles, Household Goods movers, and Hazardous Waste Disposal Carriers.

Agency Name:	OFFICE OF RE	GULATORY STAFF
Agency Code and Section:	R060	73

**Customer Template** 

				Customer Template
Service/Product Provided to Customers	Customer Segments	Specify only for the following Segments: (1) Industry: Name; (2) Professional Organization: Name; (3) Public: Demographics.	Divisions or Major Programs	Description
Provide the regulated motor carriers with assistance in complying with laws and regulations.	Industry	All passenger vehicles (taxis, limos, Uber), household goods movers (intrastate only), and hazardous waste (intrastate only).	Transportation	This division enforces Title 58, Chapter 23 Motor Carrier regulations and laws for passenger vehicles, Household Goods movers, and Hazardous Waste Disposal Carriers.
Provide the regulated motor carriers with assistance in complying with laws and regulations.	Professional Organization	Tariff Bureau	Transportation	This division enforces Title 58, Chapter 23 Motor Carrier regulations and laws for passenger vehicles, Household Goods movers, and Hazardous Waste Disposal Carriers.
Provide a no-cost forum for consumers to obtain information and to resolve disputes with their utility provider.	General Public	All classes of customers (residential, business, and industrial).	Consumer Services	This division is reponsible for handling consumer complaints and inquiries related to regulated utilities.
Provide a no-cost forum for consumers to obtain information and to resolve disputes with their utility provider.	Legislative Branch		Consumer Services	This division is reponsible for handling consumer complaints and inquiries related to regulated utilities.
Provide a no-cost forum for consumers to obtain information and to resolve disputes with their utility provider.	Executive Branch/State Agencies		Consumer Services	This division is reponsible for handling consumer complaints and inquiries related to regulated utilities.
Represent the public interest in regulated utility matters before the Commission.	General Public	All classes of customers (residential, business, and industrial).	Utility Rates and Services	This division is responsible for reviewing requests that impact customers utility rates (electric, gas, water/wastewater). This division also reviews filings that impact economic growth and development.
Represent the public interest before the Commission such that adequate and reliable utility services are provided.	General Public	All classes of customers (residential, business, and industrial).	Utility Rates and Services	This division is responsible for enforcing required reporting and Commission orders, rules and regulations.
Represent the public interest before the Commission such that adequate and reliable utility services are provided.	Industry	All regulated investor owned electric, gas, and water/wastewater utilities.	Utility Rates and Services	This division is responsible for enforcing required reporting and Commission orders, rules and regulations.
Remove nonallowables so that rates are established based upon proper regulatory accounting principles.	General Public	All classes of customers.	Audit	This division audits, examines and investigates filings by regulated entities.
Remove nonallowables so that rates are established based upon proper regulatory accounting principles.	Industry	All regulated telecommunications providers; all regulated motor carriers; and all regulated investor owned electric, gas and water/wastewater utilities.	Audit	This division audits, examines and investigates filings by regulated entities.
Enforce the provisions of the SC Gas Safety Act in cooperation with PHMSA. Enforces Federal Railroad Administration Guidelines.	Industry	Natural Gas pipeline entities and Railroads (note some natural gas entities are municipal).	Safety	This division coordinates with federal agencies (Federal RailRoad Administration and PHMSA) for rail and natural gas pipeline safety.
Enforce the provisions of the SC Gas Safety Act in cooperation with PHMSA. Enforces Federal Railroad Administration Guidelines.	General Public	Members of the public who could be impacted by natural gas pipeline safety.	Safety	This division coordinates with federal agencies (Federal RailRoad Administration and PHMSA) for rail and natural gas pipeline safety.
Examine and report on track and operating practices (RailRoad Report Due Annually).	Legislative Branch		Safety	This division coordinates with federal agencies (Federal RailRoad Administration and PHMSA) for rail and natural gas pipeline safety.
Assess the extent of damage of energy systems and provide information to EMD and the Governor; coordinate, monitor and report the restoration of energy systems; coordinate consumer fuel operations during emergencies.	General Public	Members of the public who are impacted by emergencies or natural disasters.	Emergency Response	This division coordinates with electric and natural gas utilities, petroleum suppliers, South Carolina Emergency Management Division, County Governments and other state agencies to ensure restoration of energy systems and provision of petroleum products during emergencies and natural disasters.
Provide a no-cost forum for residential consumers to resolve disputes with the electric cooperatives related to non-payment.	General Public	Residential customers	Utility Rates and Services	This division is responsible for enforcing required reporting and Commission orders, rules and regulations.
Perform inspections, audits and examinations of electric cooperatives in accordance with 33-49- 150	Industry		Audit	This division audits, examines and investigates filings by regulated entities.
Perform monthly reviews of Santee Cooper as required by Act 135	Executive Branch/State Agencies		Utility Rates and Services	This division is responsible for enforcing required reporting and Commission orders, rules and regulations.  Page 22of 30

Agency Name:	OFFICE OF REGULATORY STAFF
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Agency Code and Section: R060 73

Partner Template

Name of Partner Entity	Type of Partner Entity	Description of Partnership	Associated Goal(s)
North Carolina Utilities Commission- Public Staff	State Government	Share information regarding common regulated utilities	1, 2, 3
SisterCare, Inc.	Non-Governmental Organization	Partner in program that waives utility deposits to qualifying applicants	1, 2, 3
Pacolet Milliken Enterprises	Private Business Organization	Focused on economic development and growth in SC	1, 2, 3
Dominion Electric	Private Business Organization	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee. Member of the Palmetto Clean Fuels Coalition Advisory Board.	1, 2, 3
AARP	Professional Association	Partner in addressing issues facing SC seniors in utility matters. Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.	1, 2, 3
SC Appleseed Legal Justice Center	Non-Governmental Organization	Partner in addressing issues facing SC low income consumers in utility matters	1, 2, 3
Electric Cooperatives of South Carolina, Inc.	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee. Provides input into utility matters	1, 2, 3
Santee Cooper	State Government	Provides input into activities related to the implementation of the State Energy Plan.	1, 2, 3
SCEUC/Kimberly-Clark Corp.	Professional Association	Member of SCEUC, association of industrial customers in SC. Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.	1, 2, 3
Evans Power Consulting, Inc.	Private Business Organization	Consultant to ORS for DSM/EE issues.	1, 2, 3
Savanah River National Lab	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan.	1, 2, 3
The InterTech Group	Private Business Organization	Member of SCEUC, association of industrial customers in SC. Provided input to State Energy Plan.	1, 2, 3
Municipal Association of SC	Local Government	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.	1, 2, 3
SC Dept. of Health & Environmental Control	State Government	Partner in matters that are under the jurisdiction of the Commission. Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee. Member of the Palmetto Clean Fuels Coalition Advisory Board.	1, 2, 3
Southern Environmental Law Center	Non-Governmental Organization	Provided input into development of Act 236 2.0	1, 2, 3
SC Small Business Chamber of Commerce	Professional Association	Partner in utility/energy matters affecting small business	1, 2, 3
The Women's Shelter	Non-Governmental Organization	Partner representing interests in regulated utility matters	1, 2, 3
Technologies Management, Inc.	Private Business Organization	Provides regulatory support to utilities.	1, 2, 3
Emergency Management Division	State Government	Provides support to address utility outages	1, 2, 3
Public Service Commission	State Government	Establishes just and reasonable rates for regulated utility services	1, 2, 3
Coastal Conservation League	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan.	1, 2, 3
South Carolina Clean Energy Business Alliance	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan.	1, 2, 3
South Carolina Solar Business Alliance	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan.	1, 2, 3
GDS Associates, Inc.	Private Business Organization	Consultant to ORS on Water/Wastewater issues	1, 2, 3 Page 23 of 30

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			Partner Template	
Name of Partner Entity	Type of Partner Entity	Description of Partnership	Associated Goal(s)	
Pipeline and Hazardous Materials Administration (PHMSA)	Federal Government	Provide pipeline safety with guidance on enforcement of federal regulations	1, 2, 3	
Federal Railroad Administration (FRA)	Federal Government	Provide rail safety with guidance on enforcement of federal regulations	1, 2, 3	
Dixie Pipeline	Private Business Organization	Provides support to address utility and petroleum related outages	1, 2, 3	
SC Association of Municipal Power Suppliers	Non-Governmental Organization	Provides support to address utility and petroleum related outages	1, 2, 3	
South Carolina Petroleum Council	Non-Governmental Organization	Provides support to address utility and petroleum related outages	1, 2, 3	
Colonial Pipeline	Private Business Organization	Provides support to address utility and petroleum related outages	1, 2, 3	
SC Petroleum Marketers and Convenience Store Association	Non-Governmental Organization	Provides support to address utility and petroleum related outages	1, 2, 3	
SC Truckers Association	Non-Governmental Organization	Provides support to address utility and petroleum related outages	1, 2, 3	
SC Restaurant and Lodging Association	Non-Governmental Organization	Provides support to address utility and petroleum related outages	1, 2, 3	
Gas Buddy	Private Business Organization	Provides support to address utility and petroleum related outages	1, 2, 3	
Amtrak	Private Business Organization	Provides support to address utility and petroleum related outages	1, 2, 3	
J. Kennedy and Associates, Inc.	Private Business Organization	Consultant to ORS on SCANA/Dominion & Prudency of Abandonment	1, 2, 3	
· · · · · · · · · · · · · · · · · · ·		Outside counsel to ORS on Duke Appeals	· ·	
Wyche Law Firm	Private Business Organization		1, 2, 3	
South Carolina Department of Natural Resources	State Government	Partner in matters that are under the jurisdiction of the Commission. Provides input into activities related to the implementation of the State Energy Plan.	1, 2, 3	
South Carolina Department of Parks, Recreation and Tourism	State Government	Partner in matters that are under the jurisdiction of the Commission. Provides input into activities	1, 2, 3	
South Carolina Department of Farks, necreation and Fourism	State Government	related to the implementation of the State Energy Plan.	2, 2, 3	
Conservation Voters of South Carolina	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan.	1, 2, 3	
CC Description of Description	State Course and	Issues assessments calculated by ORS to fund ORS, PSC, and PURC; collects payments for	1, 2, 3	
SC Department of Revenue	State Government	assessements, USF and Dual Party Relay point of sale, wireless and VOIP providers and remits to ORS, PSC and PURC appropriately; partner with Energy Office in administering energy tax credits		
South Carolina Fire Academy	State Government	Trains firefighters to respond to emergencies	1, 2, 3	
FEMA/Federal ESF 12	Federal Government	Responds to disasters on behalf of US government	1, 2, 3	
Avis Car Rental	Private Business Organization	Provides transporation to critical personnel during disasters	1, 2, 3	
National Emergency Numbering Association	Federal Government	Professional organization focused on 911 technology; policy and education	1, 2, 3	
Resolve Utility Consulting, PLLC.	Private Business Organization	Consultant to ORS on Water/Wastewater issues	1,2,3	
SC Manufacturers Alliance	Non-Governmental Organization	Provides support to address utility and petroleum related outages	1,2,3	
Energy, Environmental and Economics, Inc. (E3)	Private Business Organization	Consultants to ORS on NEM and Avoided Cost issues	1,2,3	
SC Assistive Technology Program	State Government	Provides support to EDP for like clientale	1,2,3	
J. Kennedy and Associates, Inc.	Private Business Organization	Consultant to ORS on IRP proceedings	1,2,3	
Resolve Utility Consulting, PLLC.	Private Business Organization	Consultant to ORS on Water/Wastewater issues	1,2,3	
Duke University - Nicholas Institute for Environmental Policy Solutions	Higher Education Institute	Lead facilitator of the SC Energy Efficiency Roadmap	1, 2, 3	
U.S. Department of Energy	Federal Government	Funds the Energy Office and Palmetto Clean Fuels through the State Energy Program and Clean Cities Program, respectively	1, 2, 3	
National Association of State Energy Officials (NASEO)	Professional Association	Professional association of state and territory energy offices. Provides technical assistance upon request.	1, 2, 3 Page 24 of 3	

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Partner Template

Name of Partner Entity	Type of Partner Entity	Description of Partnership	Associated Goal(s)
Clean Energy States Alliance (CESA)	Non-Governmental Organization	Lead facilitator of the "Scaling Up Solar for Under-Resourced Communities" initiative, in which the Energy Office participates	1, 2, 3
Upstate Forever	Non-Governmental Organization	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.	1, 2, 3
Building Industry Association of Central SC	Professional Association	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.	1, 2, 3
Medical University of South Carolina (MUSC)	Higher Education Institute	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.	1, 2, 3
Greenville Technical College	Higher Education Institute	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.	1, 2, 3
SC Department of Commerce	State Government	Provides input into activities related to the implementation of the State Energy Plan. Member of the SC Energy Efficiency Roadmap Advisory Committee.	1, 2, 3
SC Hydrogen and Fuel Cell Alliance	Professional Association	Provides input into activities related to the implementation of the State Energy Plan.	1, 2, 3
SC Solar Council	Professional Association	Provides input into activities related to the implementation of the State Energy Plan.	1, 2, 3
SC Biomass Council	Professional Association	Provides input into activities related to the implementation of the State Energy Plan.	1, 2, 3
SC Association of Commercial Energy Managers (ASCEM)/Tri- Association	Professional Association	One of SC's three main facility managers organizations. Provides input into activities related to the implementation of the State Energy Plan.	1, 2, 3
Commercial Aviation Alternative Fuels Initiative (CAAFI)	Professional Association	Member of the Palmetto Clean Fuels Coalition Advisory Board	1, 2, 3
AmeriGas	Private Business Organization	Member of the Palmetto Clean Fuels Coalition Advisory Board	1, 2, 3
Alan Buck	Individual	Member of the Palmetto Clean Fuels Coalition Advisory Board	1, 2, 3
State Fleet Management	State Government	Member of the Palmetto Clean Fuels Coalition Advisory Board	1, 2, 3
Clemson University	Higher Education Institute	Member of the Palmetto Clean Fuels Coalition Advisory Board	1, 2, 3
SC Department of Transportation	State Government	Member of the Palmetto Clean Fuels Coalition Advisory Board	1, 2, 3
Green Energy Biofuels	Private Business Organization	Member of the Palmetto Clean Fuels Coalition Advisory Board	1, 2, 3
SC Propane Gas Association	Professional Association	Member of the Palmetto Clean Fuels Coalition Advisory Board	1, 2, 3
Duke Energy	Private Business Organization	Member of the Palmetto Clean Fuels Coalition Advisory Board	1, 2, 3

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ltem	Is this a Report, Review, or both?	Report or Review Name	Name of Entity Requesting the Report or Conducting Review	Type of Entity	Reporting Frequency	<u>Current Fiscal Year:</u> Submission Date or Review Timeline	Summary of Information Requested in the Report or Reviewed	Method to Access the Report or Information from the Review
	Doui!		Report of Conducting Review		rrequency	(MM/DD/YYYY)	Nevieweu	
1	External Review and Report	Universal Service Fund Independent Audit Report	Commission	State	Annually	01/01/2019 - 12/31/2019	Comments on management of USF by Office of Regulatory Staff.	www.regulatorystaff.sc.gov
2	External Review and Report	Independent Accountant's Report on Applying Agreed-Upon Procedures	State Auditor's Office	State	Other	07/01/2018 - 06/30/2019	accounting and human resources records of ORS for	www.osa.sc.gov
3	External Review and Report	Performance Summary for Executive Director	PURC	State	Annually	07/01/2019 - 06/30/2020	Review performance of Executive Director.	hardcopy
4	External Review and Report	Organizational Evaluation Summary	PURC	State	Annually	07/01/2019 - 06/30/2020	Agency performance summary.	hardcopy
5	External Review and Report	Oranizational Evaluation Performance Measure	PURC	State	Annually	07/01/2019 - 06/30/2020	Agency performance report.	hardcopy
6	External Review and Report	Agency Accountability Report	Department of Administration	State	Annually	07/01/2019 - 06/30/2020	Agency performance	www.admin.sc.gov/budget
7	Internal Review and Report	Railroad Transportation Activities Annual Report	SC General Assembly	State	Annually	November 7, 2019	2006 S.C. Acts No. 318, § 58-17-140 states that ORS must provide an annual report to the General Assembly of its official acts as to the system of railroad transportation.	https://ors.sc.gov/safety/railroad-safety
8	External Review and Report	PHMSA Progress Report	US DOT	Federal	Annually	February 28, 2020	Evaluates South Carolina's Progress towards Federal Damage Prevention Standards.	Requested through US DOT
9	External Review and Report	PHMSA Program Evaluation	US DOT	Federal	Annually	February 28, 2020	Evaluates ORS Pipeline Safety's enforcement of Federal Pipeline Safety Rules and Regulations.	Requested through US DOT
10	External Review and Report	Fees and Fines Report	SC General Assembly	State	Annually	7/?/2020	Discloses amounts of Fees and Fines collected by ORS Transportation.	https://ors.sc.gov/regulated-utilities/transportation
11	External Review and Report	Annual state energy action plan	State Regulation of Public Utilities Review Committee	State	Annually	December 31, 2019	Establishes recommendations for state energy policy and provides relevant statistics about energy use and generation	www.energy.sc.gov
12	External Review and Report	Report on Implementation of Energy Efficient Manufactured Homes Incentive Program	SC General Assembly	State	Annually	October 31, 2020	Use and projected savings resulting from manufactured homes tax credit.	www.energy.sc.gov
13	External Review and Report	Report on the Implementation of State Government Energy Conservation	SC General Assembly	State	Annually	December 31, 2019	Energy cost per square foot and use per square foot for state agencies, public schools and public higher education facilities.	www.energy.sc.gov
14	External Review and Report	Demand Side Management Report	SC General Assembly	State	Annually	December 31, 2019	Efforts by utilities to reduce customers' energy demand.	www.energy.sc.gov
15	External Review and Report	Piedmont Natural Gas Rate Stabilization Act Report (2019-7-G)	Public Service Commission	State	Annually	August 30, 2019	Gas Company adherence to statutory requirements and the impementation of revised rates.	Public Service Commission of SC Document Management System https://dms.psc.sc.gov/Web/dockets
16	External Review and Report	Dominion Energy South Carolina Natural Gas Rate Stabilization Act Report (2019-6- G)	- Public Service Commission	State	Annually	August 30, 2019	Gas Company adherence to statutory requirements and the impementation of revised rates.	Public Service Commission of SC Document Management System https://dms.psc.sc.gov/Web/dockets
17	External Review and Report	ORS's Review of Duke Energy Carolinas, LLC Application for Approval of Rider	Public Service Commission of SC	State	Annually	May 22, 2020	ORS must review the Company's Application to determine if the DSM/EE Riders are in accordance with the terms and conditions set forth by the Public Service Commission and are based on reasonable estimates of participation in the Company's DSM/EE Programs.	Public Service Commission of SC Document Management System https://dms.psc.sc.gov/Web/dockets

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ltem	Is this a Report, Review, or both?	Report or Review Name	Name of Entity Requesting the Report or Conducting Review	Type of Entity	Reporting Frequency	Current Fiscal Year: Submission Date or Review Timeline (MM/DD/YYYY)	Summary of Information Requested in the Report or Reviewed	Method to Access the Report or Information from the Review
18	External Review and Report	ORS's Review of Duke Energy Progress, LLC Application for Approval of Rider DSM/EE	Public Service Commission of SC	State	Annually	November 8, 2019	ORS must review the Company's Application to determine if the DSM/EE Riders are in accordance with the terms and conditions set forth by the Public Service Commission in Order Nos. 2009-373 and 2015-596 and are based on reasonable estimates of participation in the Company's DSM/EE Programs.	Public Service Commission of SC Document Management System https://dms.psc.sc.gov/Web/dockets
19	External Review and Report	ORS's Review of South Carolina Electric & Gas Company's Annual Update on Demand Side Management Programs and Petition to Update Rate Rider	Public Service Commission of SC	State	Annually	April 1, 2020	ORS must review the Company's Application to determine if the DSM/EE Riders are in accordance with the terms and conditions set forth by the Public Service Commission in Order Nos. 2010-472 and 2013-826.	Public Service Commission of SC Document Management System https://dms.psc.sc.gov/Web/dockets
20	External Review and Report	South Carolina Act 236 Distributed Energy Resource and Net Energy Metering Implementation Report	Public Utility Review Committee, State Senate, State House of Reps.	State	Annually	July 31, 2019	Act 236 requires a report on the implementation of DER and NEM for South Carolina's three largest investor-owned utilities - South Carolina Electric & Gas Company, Duke Energy Carolinas, LLC, and Duke Eenrgy Progress, LLC. The report is required to be submitted by 7/31/17 and every 2 years after.	ORS Website
22	External Review and Report	Chem-Nuclear Systems Cost Recovery and Adjustment of Allowable Costs	Public Service Commission	State	Annually	March 15, 2020	Examination of costs incurred for the prior year and to establish allowable costs for the suceeding year.	Public Service Commission of SC Document Management System https://dms.psc.sc.gov/Web/dockets
23	External Review and Report	The Status of Local Telephone Competition in South Carolina	Code of Laws of South Carolina §58-9-280(G)(3)	State	Annually	April 15, 2020	Total Number of Access Lines and all written complaints regarding the impact of broadband on competition.	www.regulatorystaff.sc.gov_
24	External Review and Report	FCC Report on Relay Complaints	CG DOCKET NO. 03-123	Federal	Annually	July 1, 2020	Reports to the FCC the complaints received on Relay Service in SC during the year and how they were processed.	available upon request to ORS
25	External Review and Report	Annual State Rate Data Request	FCC 07-186	Federal	Annually	February 20, 2020	Each state TRS administrator provides data for the	All information submitted is considered by RLSA to be confidential. A link to the overall summary of all TRS is www.rolkaloube.com
26	External Review and Report	Expert Witness Report	Public Utilities Review Committee	State	Annually	December 30, 2019	By statute ORS is required to account for compensation & expenses for Expert Witnesses.	available upon request to ORS
28	External Review and Report	SC State Accident Fund	SC State Accident Fund	State	Annually	August 2020	Actual payroll reports, General Ledger account variation expense reports to complete workers' compensation coverage.	Request from SCSAF
29	External Review and Report	Affirmative Action Report	SHAC	State	Annually	November 6, 2019	Affirmative Action Report to the General Assembly.	Request from SHAC
30	External Review and Report	425 Financial Status Report (FSR)	US Department of Energy	Federal	Quarterly	July 23, 2020	Quarterly reporting is due 30 days after the close of the quarters ending 9/30, 12/30, 3/30 & 6/30, identification of award, reporting period, cash receipt, cash disbursed, federal expenditures, recipient share, program income.	US Department of Energy's PAGE reporting system and Energy Efficiency & Renewable Energy (EERE) Project Management Center
31	External Review and Report	Federal Funding Accountability & Transparency Act (FFATA)	US Government	Federal	Monthly	July 15, 2020	Monthly reporting on subawards, identification of award, prime awardee, subawardee, amount, project description.	Federal Subaward Reporting System (FSRS)
32	External Review and Report	Financial Programs and Performance Report	US Department of Energy	Federal	Quarterly	July 1, 2019	Quarterly reporting is due 30 days after the close of the quarters ending 9/30, 12/30, 3/30 & 6/30, identification of financing program, program size, funds available, financial metrics (funds, outlays, loans/grants, leverage funds) and process metrics.	US Department of Energy's PAGE reporting system
34	External Review and Report	South Carolina Oil Overcharge Restitution Programs Annual Report (PVE)	US Department of Energy	Federal	Annually	7/1/19 - 6/30/20	Program and project descriptions, program and project monitoring, and fund summaries.	US DOE Page 27 of 30

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ltem	Is this a Report, Review, or both?	Report or Review Name	Name of Entity Requesting the Report or Conducting Review	Type of Entity	Reporting Frequency	Current Fiscal Year: Submission Date or Review Timeline (MM/DD/YYYY)	Summary of Information Requested in the Report or Reviewed	Method to Access the Report or Information from the Review
36	External Review and Report	Schedule of Expenditures of Federal Awards	SC Office of the State Auditor	State	Annually	August 14, 2020	Expenditures of Federal awards, sub-recipients, loan programs.	www.osa.sc.gov
37	External Review and Report	Annual Budget Request	Executive Budget Office	State	Annually	September 25, 2020	Annual budget for agency with any changes from prior year base amounts.	Executive Budget Office
38	External Review and Report	Federal Program Review Forms	Executive Budget Office	State	Annually	February 27, 2020	Detail listing by Federal grant for request Federal authorization.	Executive Budget Office
39	External Review and Report	Quarterly Accident Summary	Department of Administration	State	Quarterly	July 8, 2020	# of cars, miles driven, details of accidents for state- owned and agency-owned vehicles.	www.admin.sc.gov
40	External Review and Report	Information Security and Privacy Survey	Dept of Administration/Division of Technology	State	Annually	July 1, 2020	Agency's current security and privacy position.	Request from Division of Technology
41	External Review and Report	IT Data Collection and Planning	Department of Administration	State	Annually	August 10, 2020	Any IT or Telecommunications purchasing plans for the next fiscal year.	www.itplan.sc.gov
42	External Review and Report	SFAA Procurement Reports	SC State Fiscal Accountability Authority	State	Quarterly	July 9, 2020	Sole Source Procurements, Emergency Procurements, Illegal Procurements, Record of Applied Preferences, Proocurements Using 10% Rule, Trade-In Sales.	SFAA online portal
43	External Review and Report	Minority Business Report	SC Small and Minority Business Contracting and Certification	State	Quarterly	July 9, 2020	Total dollar value of funds expended, vendor information, and number of solicitations to SMBCC during quarter.	Request from SMBCC
44	External Review and Report	Master Reporting Checklist	Comptroller General	State	Annually	July 10, 2020	Questionnaire completed in preparation for State's Comprehensive Annual Financial Report.	Comptroller General
46	External Review and Report	Loans Receivable Reporting Package	Comptroller General	State	Annually	July 24, 2020	Beginning and ending loans receivable balances and annual activity.	Comptroller General
47	External Review and Report	Litigation Reporting Package	Comptroller General	State	Annually	July 24, 2020	Payments to private attorneys, any threatned, on-going, or settled litigation.	Comptroller General
48	External Review and Report	Tax Revenue Reporting Package	Comptroller General	State	Annually	August 14, 2020	Taxes calculated and levied.	Comptroller General
49	External Review and Report	Other Receivables Reporting Package	Comptroller General	State	Annually	August 14, 2020	Accounts receivable balances at June 30 resulting from charges for services or commodities.	Comptroller General
50	External Review and Report	Miscellaneous Loss, Loss Liabilities and Commitments Reporting Package	Comptroller General	State	Annually	August 14, 2020	Report any losses, loss liabilities or commitments outstanding at June 30.	Comptroller General
51	External Review and Report	Operating Leases Reporting Package	Comptroller General	State	Annually	August 21, 2020	Information on leases regarding payment increases, terms, cancellations.	Comptroller General
52	External Review and Report	Fund Balance Reporting Package	Comptroller General	State	Annually	August 21, 2020	Classification of fund balance amounts by SCEIS fund.	Comptroller General
53	External Review and Report	Grant and Contribution Revenues Reporting Package	Comptroller General	State	Annually	September 11, 2020	Detail revenues from grants and contributions.	Comptroller General
54	External Review and Report	Accounts Payable Reporting Pacakge	Comptroller General	State	Annually	September 11, 2020	Detail of any amounts owed at June 30 for goods or services that were not paid until the next fiscal year.	Comptroller General
55	External Review and Report	Capital Assets Reporting Package	Comptroller General	State	Annually	September 11, 2020	Detail and summary information on beginning and ending capital asset balances; additions, retirements, impairments or transfer of assets during the fiscal year.	Comptroller General
56	External Review and Report	Subsequent Events Reporting Package	Comptroller General	State	Annually	October 23, 2020	Review of all information previously submitted or new situations that occur subsequent to June 30 or reporting dates that should be noted on the State's CAFR.	Comptroller General
58	External Review and Report	FHWA Form 571	SC DOT	State	Annually	December 2, 2019	Decal and Seat Mileage Revenues reported to USDOT.	SC DOT
59	External Review and Report	Impacts of S. 922 on Utility Income	SC General Assembly	State	Other	March 10, 2020	Examine S. 922's effects on any increases in customer demand or energy consumption associated with transportation electrification and whether it would impact current electric power tax or income collections from utility companies.	hardcopy Page 28 of 30

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Fiscal Year 2019-2020 Accountability Report

ltem	Is this a Report, Review, or both?	Report or Review Name	Name of Entity Requesting the Report or Conducting Review	Type of Entity	Reporting Frequency	Current Fiscal Year: Submission Date or Review Timeline (MM/DD/YYYY)	Summary of Information Requested in the Report or Reviewed	Method to Access the Report or Information from the Review
60	External Review and Report	Impacts on S. 1103 on Pipeline Safety	SC General Assembly	State	Other	March 9, 2020	Examine S. 1103's impact on pipeline safety.	hardcopy
61	External Review and Report	Impacts on S. 1129 regarding Santee Cooper	SC General Assembly	State	Other	March 16, 2020	Examine S. 1129's impact on additional resources needed for inspections, audits, and examinations relating to the electric and water rates established by Santee Cooper.	hardcopy
62	External Review and Report	Impacts on H. 5335 regarding Santee Cooper	SC General Assembly	State	Other	March 20, 2020	Examine H. 5335's impact on additional resources needed for inspections, audits, and examinations relating to the electric and water rates established by Santee Cooper.	hardcopy
63	External Review and Report	SEP Application Budget	US Department of Energy	Federal	Annually	March 20, 2020	Budget justification for formula grants.	US DOE
64	External Review and Report	Travel Report	Comptroller General	State	Annually	September 11, 2020	Report of top employees with travel expenses for ORS during fiscal year 2018-2019.	Comptroller General
65	External Review and Report	Prepaid Expenses Reporting Package	Comptroller General	State	Annually	August 21, 2020	Detail information on any Agency prepaid expenses for FY2020.	Comptroller General
66	External Review and Report	Comprehensive Permanent Improvement Plan	Executive Budget Office	State	Annually	October 15, 2019	Detail of anticipated permanent improvements as defined in Code Section 2-47-50 for the upcoming fiscal year.	Executive Budget Office
67	External Review and Report	Quarterly Performance Reporting	US DOE	Federal	Quarterly		Summarizes the Energy Office's various state energy financial programs and the quarterly financial status of each.	US DOE
68	External Review and Report	Minority Business Enterprise Utilization Plan	SC Small and Minority Business Contracting and Certification	State	Annually	August 12, 2020	Summarizes ORS' annual goal of utilizing small and minority businesses	Request from SMBCC
69	External Review and Report	Other Funds Survey	Executive Budget Office	State	Annually	October 28, 2019	Detail report of the actual and anticipated revenue by source.	Executive Budget Office
70	External Review and Report	Time and Effort Report	Office of Management and Budget	Federal	Annually	July 9, 2020	Time and effort documentation for each employee whose salary is supported by only one Federal program.	Office of Managemnt and Budget
71	External Review and Report	Clean Cities Outreach, Education, and Performance Tracking Project Status and Data Quarterly Report	US Department of Energy - Clean Cities	Federal	Quarterly	July 1, 2019	Quarterly reporting is due 30 days after the close of the quarters ending 9/30, 12/30, 3/30 & 6/30, project objectives and milestones.	Energy Efficiency & Renewable Energy (EERE) Project Management Center
72	External Review and Report	Annual Fuel and Petroleum Reduction Report	US Department of Energy - Clean Cities	Federal	Annually	March 15, 2020	Process metrics (e.g., GGE offset, idle reduction measures, MPG upgrades, retrofits, vehicle replacements, etc.), outreach activities, grant status, stakeholder engagement, etc.	Clean Cities Coordinator Toolbox
73	External Review and Report	Alternative Fuel Price Report	US Department of Energy - Clean Cities	Federal	Quarterly	July 1, 2019	Quarterly reporting is due 15 days after the close of the quarters ending 9/30, 12/30, 3/30 & 6/30. Includes current prices of alternative fuels - including biodiesel, ethanol, propane, CNG, and LNG - and prices of gasoline and diesel at a sampling of stations	Clean Cities Coordinator Toolbox

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