



# **2024 Annual Accountability Report**

**Department of Motor Vehicles**

**Agency Code: R400**

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## **AGENCY’S DISCUSSION AND ANALYSIS**

### **AGENCY OVERVIEW**

In SFY 24 the South Carolina Department of Motor Vehicles (SCDMV) continued to support the citizens of South Carolina by administering state and federal motor vehicle laws and regulations. In performing its mission, the agency frequently serves as the initial state government interaction for many citizens, providing them with Driver, Vehicle and Identity related services and products upon relocating to the Palmetto State or reaching an age that enables them to apply for a state-issued credential or product. The agency’s workforce of more than 1,400 employees is proud to be the front door for citizens of the Palmetto State and strives to make every customer interaction a positive and welcoming experience. Our employees take their responsibilities seriously, and work to perform them with the utmost competence, commitment, and courtesy each and every day.

The SCDMV serves customers through a multitude of service platforms including branch offices located throughout the state, a headquarters location and through a number of electronic communications services. In SFY 2024, the SCDMV served customers at its 66 branch offices strategically located throughout the State, including at least one branch office located in each of South Carolina’s 46 counties. These branch offices provide basic driver, vehicle, and identity services to customers through in-person transactions as well as providing the following specialized services:

- 28 branch offices provide service to international customers.
- 13 branch offices offer skills testing for commercial driver’s licenses (the CDL knowledge test is offered in all branch office locations). In SFY 2025, the SCDMV will add five additional CDL skills test sites to bring the total number of offices offering this service to 18.
- Eight branch offices process International Fuel Tax Agreement (IFTA) and International Registration Plan (IRP) transactions for large (26,001+lbs) commercial motor carriers.

In addition to in-person services, the SCDMV operates six Customer Contact Center locations which provide prompt response to customer telephone and email inquiries. The main contact center is co-located at the agency headquarters and in addition, the agency operates five satellite centers located in Seneca, Chester, Manning, Marion, and St. George. These locations provide same day or next day responses to customer inquiries.

The agency additionally supports customers from its agency headquarters located near Columbia where business units process customer transactions received through the mail, provide reach-back subject matter expertise support to our customer-facing branch office employees and service a wide array of business customer needs.

In addition to the customer service platforms mentioned above, the agency maintains online transaction capability through its SCDMVonline.com website. In SFY 2024, we increased online transactions by greater than 10% and continually seek ways to increase the use of this convenient customer service platform. To that end, in SFY 2024 the SCDMV introduced customer self-service terminals, known as SCDMV Express in grocery stores at three locations across the state to provide customers with a convenient way to complete SCDMV transactions without making a trip to a SCDMV branch office or a county tax office. The SCDMV Express kiosks provide customers the ability to print vehicle registration decals and the agency is working with the vendor who provides the kiosks to add additional SCDMV transactions as well as increase the number and geographical location of kiosks to make this convenience more robust.

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The SCDMV also facilitates customer needs through partnerships with other governmental agencies that aid in completing SCDMV transactions including partnering with 35 County Treasurer, Tax and Auditor offices across the State to enable customers to conveniently receive vehicle registration forms and decals from their County through the County Issuance of Decal and Registration Service 2 (CIDRS2). The agency continues to work with the remaining 11 counties for their future inclusion into the program.

Across all customer service platforms, the SCDMV processed more than 16.5 million transactions in support of customer needs during SFY 2024. Those transactions generated more than \$804 million in state revenues which were collected by the SCDMV, reconciled, and distributed to numerous other State Government Agencies and organizations. Importantly, the SCDMV resolutely protected the personal and financial information of South Carolina citizens during the processing of each and every transaction. Protection and security of customer information to prevent unauthorized access is paramount to the duties of each and every SCDMV employee and as a result the agency conducts a robust Information Security training program that includes mandatory quarterly training on pertinent topics. In SFY 2024 the agency averaged better than 96% of employees achieving first time successful completion on these quarterly trainings.

In addition to the driver and vehicle related services that are typically associated with most DMVs, the SCDMV also serves as the primary authenticator of citizen identity for South Carolina residents. The agency validates the authenticity of customers establishing identity in South Carolina and issues the commensurate verified state credential in the form of either a Driver’s License or Identification Card. These state-issued identity documents are the primary means used by residents when applying for and receiving state and federal governmental services or benefits. SCDMV issued credentials also serve as the verifying document that enables citizens to prove personal identity when establishing or accessing commercial financial accounts and products or when attempting to obtain controlled substances or medications, as well as for the purchase of age-restricted products. The importance of establishing an authentic identity for each customer is a critically important responsibility of the SCDMV and is instrumental in preventing the unauthorized use of South Carolina resident’s identity information.

In addition to establishing identity, the SCDMV’s robust database of customer information is vital to supporting local, state, and federal law enforcement agencies by ensuring timely and accurate driver information is readily available to those entities when needed during the prosecution of law enforcement operations. Additionally, state government organizations rely on SCDMV provided information to enable services and functions such as establishing jury duty files for the courts system and assisting County and State Elections Offices in establishing and maintaining accurate voter registration rolls.

The SCDMV also maintains mobile platforms to expand its reach in order to provide support to customers during times of emergency. The Community Area Response and Emergency Services (CARES) vehicle; Self-contained Hazardous Area Response Kits (SHARKs); and mobile workstations (Baby-SHARKs) allow the agency to serve residents anywhere across the State following a natural disaster, during branch office renovations, or even to augment branch office operations when customer volumes unexpectedly spike and exceed capacity. While the agency would like to expand the use of its mobile services platforms to support community events or provide supplemental capacity at locations when needed, the agency lacks dedicated resources to man the mobile platforms. The SCDMV has requested dedicated full-time employee positions for a mobile services team to expand our community outreach potential, but in the interim, the agency is relegated to using employees from branch office or headquarters which reduces capacity in those offices while supporting mobile efforts.

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The SCDMV contributes to the State in various other ways including aiding the transition of incarcerated individuals back into society by providing identity documents for use after release from prison. And through our partnership with Donate Life SC, the SCDMV serves as the largest registrant of organ donors in the state; in SFY 2024 the agency registered more than 24,830 customers as organ donors providing potentially lifesaving services to those in need of organ or tissue transplants. Finally, in accordance with Federal Motor Carrier Safety Administration standards, we serve as the State Driver Licensing Authority responsible for the issuance of Commercial Driver’s Licenses (CDL) that put commercial drivers on the state’s roadways to keep the state’s economy moving from the mountains of the upstate to the Port of Charleston, and beyond.

Staying connected to the communities in which our employees live, and work remains a key focus for the SCDMV. Our employees graciously support several charitable causes including the agency’s participation in the United Way’s annual “Live United” fundraising campaign that provides resources to local community programs. In SFY 2024 the SCDMV participated in a book drive event sponsored by a South Carolina non-profit organization focused on improving literacy in children from underserved regions of the state. The “My First Library” campaign seeks to inspire early age children to dream bigger by placing grade-level summer reading books into the hands of elementary students. SCDMV branch offices throughout the state provided donation boxes for customers to donate books while visiting the branch. To encourage donations, SCDMV employees personally decorated branch offices transforming them into whimsical realms of imagination inspired by their favorite childhood books. SCDMV’s SFY 2024 book drive campaign resulted in a record-breaking achievement distributing a staggering 30,000 books to nearly 3,000 students in 38 South Carolina elementary schools, most in underserved communities. Students were provided the opportunity to choose 10 exceptional, grade-level summer reading books to keep at end-of-the-year bookfairs. For its transformative collaboration with a community non-profit organization, the SCDMV was selected from a population of all US States and Territories and Canadian Provinces to receive the American Association of Motor Vehicle Administrators (AAMVA) 2024 Community Service Award.

**SFY 2024 SIGNIFICANT EVENTS**

In SFY 2024 the SCDMV continued issuing Federal REAL ID compliant credentials to qualified residents in advance of the May 7, 2025 effective date. Most South Carolinians are now well equipped to meet this deadline as the agency has issued more than 2.43 million REAL IDs to South Carolinians since initiating this credential in February 2018. The number of REAL ID compliant credentials issued constitutes nearly 60% of all SC state-issued Driver’s Licenses or Identification Cards. The agency encourages all South Carolina residents to obtain a REAL ID compliant credential to ensure they can board domestic commercial flights, enter secure Federal facilities, or access U.S. Military installations after the enforcement date.

In SFY 2024, several major legislative initiatives were signed into law by the Governor that impacted SCDMV. Of those, Act #51 of 2023 specifically touches nearly every facet of the agency. Referred to as the “Omnibus DMV Bill,” Act #51 modernizes the relationship between the DMV and dealers; strengthens dealer licensing requirements; introduces a single, traceable temporary license plate for all vehicle transactions; allows more people to participate in the reinstatement fee payment program; repeals the option in State statute that enabled South Carolinians to operate an uninsured motor vehicle on road ways; and adds online driver’s education as an acceptable method for training teenage drivers wanting to attempt the driving test.-SCDMV has been busy working to implement legislation that was signed into law during SFY 2025 including Act 129, Act 146, Act 147, Act 167, Act 178, and Act 200.

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SCDMV is helping to place a renewed emphasis on safe driving in construction work zones as part of Act 182 of 2024, which was signed into law by Governor Henry McMaster on May 20, 2024. The Agency partnered with law enforcement and other organizations to develop a presentation on work zone safety which is now available to everyone through the agency’s website SCDMVonline.com. It highlights the concerning rise in work zone injuries and fatalities by providing statistics and testimonials with law enforcement and road construction professionals that help emphasize and humanize why it is so important to slow down and obey all signs in construction areas, especially when work crews are present. Additionally, SCDMV is requiring all state-licensed driving schools in South Carolina to provide this presentation to everyone receiving driver training.

In SFY 2024 the SCDMV completed a multi-year upgrade of its external Motor Carrier System that interfaces with the agency’s base IT system. This upgrade enabled the agency to accomplish a major milestone when the Federal Motor Carrier Safety Administration determined that South Carolina’s Performance and Registration Information Systems Management (PRISM) program increased in status from “Full” to “Enhanced”. The PRISM program provides South Carolina with a safety mechanism to identify and immobilize motor carriers with serious safety deficiencies and hold them accountable through registration and law enforcement sanctions. The achievement of “Enhanced” level gives South Carolina the data and tools needed to identify and flag large Commercial Motor Vehicles (CMV) with gross vehicle weight ratings of 26,001 pounds and above that are subject to federal Out-Of-Service (OOS) orders before they can register or renew their CMV registrations. The PRISM program requires motor carriers to correct their safety deficiencies to continue operating or face progressively stringent sanctions. Through this program the SCDMV contributes to safety on our roadways as states that fully participate in the PRISM program have an observable reduction in crashes and fatalities compared to States that are not PRISM participants. The agency is now working toward achieving the next level of PRISM status and will propose legislation in the upcoming 2025 legislative session to enable applying the full FMCSA participation requirements to non-IRP interstate lower-weighted CMVs with a GVW of 10,001-26,000 pounds.

In early SFY 2024, the SCDMV took initial steps to modernize its IT system that is reliant on 25-year-old technology and inadequate to meet the demands of today’s DMV. The system is strained to support South Carolina’s current population which has increased by one million residents since 2014 and is projected to increase by another million residents in the next ten years. Neither the SCDMV IT system nor the agency’s infrastructure and workforce are postured to successfully meet the demand of the next decade. The burdens of a growing population and outdated technology that has endured more than 11,000 modifications since inception are increasing the frequency of unplanned system outages. These sporadic system failures impact up to 2,000 customers every hour the system is unavailable and are increasingly more difficult to troubleshoot. A modernized DMV IT system that automates a majority of business functions is needed to efficiently and accurately serve South Carolina’s citizens today, and in the future.

As a result, IT System modernization remains the SCDMV’s top strategic priority and the agency has received nearly \$26 million in appropriated funding from the General Assembly in SFY 2024 and SFY 2025, amounting to nearly 25% of the total project cost. The agency used a portion of the appropriated funding to enter into a contract with an industry expert to provide program management for the agency’s IT system modernization. The agency formed a project team to manage various IT system modernization efforts and in conjunction with the contracted industry expert began a detailed and comprehensive assessment of the agency’s IT system including architecture, applications, and data as well as developing requirements to be included in the solicitation for a future SCDMV IT system.

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Upon securing additional appropriations for the remaining cost of the IT System Modernization effort, the SCDMV will solicit a modernized IT system which will transform the agency’s delivery of customer service, allowing customers the convenience of performing numerous DMV transactions without the requirement to visit a SCDMV branch office. The new system will automate a substantial number of agency forms and processes and create customer accounts that enable residents to view their driving and vehicle information, upload required documents, and electronically communicate with the SCDMV through their account or via email or text messaging if they choose to do so. Customers will be able to complete common DMV requirements at a time and place convenient for them instead of having to visit a SCDMV branch office during business hours. And for customers who need to visit a SCDMV branch office in-person, the reduced volume of customers in branch offices combined with a system that is much more efficient for employees to process transactions will translate into significantly lower wait times for customers. Contingent on obtaining sufficient funding, the SCDMV anticipates beginning the four-year project development effort in early 2026 with full implementation of the new IT system projected in 2030. IT System Modernization funding is the agency’s priority budget request to the Executive and Legislature Branches for funding in the SFY 2026 budget.

As previously mentioned, the SCDMV serves as the state’s authenticator of citizen identity, and we are uncompromising on our responsibility to validate, protect and maintain the accuracy of a citizen’s identity record. Identity theft and the resulting financial and benefit fraud is a serious and rapidly escalating challenge in the United States which in 2021 impacted more than 42 million Americans at a cost of more than \$56 billion. The SCDMV is the state agency that establishes identity for the majority of South Carolinians, and it is vital that those identities are accurately created and managed.

To that end, the agency is endeavoring to strengthen its identity verification and management capabilities to mitigate the potential of South Carolinians becoming victims of identity theft. The agency initiated efforts two years ago to strengthen the security of the credentials we issue from by transitioning production and issuance of driver’s licenses and identification cards to a centrally issued model. South Carolina remains one of the few states in the nation who still issue credentials to customers in person. While admittedly convenient for customers, the current over the counter process significantly increases the potential of counterfeited identity documents that puts a citizen at much higher risk of having their identity compromised. Centrally issued credentials are produced at a highly secured facility and provide identity documents with enhanced security features and stronger card production techniques. Customers would receive their South Carolina state-issued document in the mail with the agency providing a Temporary Driving Permit (TDP) at time of application. The TDP will be valid for driving and voting purposes until the customer receives their physical card in the mail. The agency initially anticipated introducing the centrally issued model in mid-2024, however the procurement process for has taken longer than anticipated and the agency now anticipates transitioning production models in 2025.

Additionally, the SCDMV is researching options to validate identity of individuals accessing customer information across the agency’s customer service platforms. Instances of fraud where nefarious individuals present themselves as someone else is a troubling trend in South Carolina and throughout the country. The SCDMV has detected attempts of identity misrepresentation through our website (online services), in our contact centers (telephone services) and even in our branch offices (in-person services) As a result, the agency is working to implement an identity verification solution that will authenticate the identity of the individual attempting to transact business on the respective SCDMV platform. As identity verification isn’t a need exclusive to the SCDMV, the agency is working with the South Carolina Department of Administration on a potential state-government enterprise solution to this vexing problem.

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In addition to our charge of serving customers, the SCDMV is also committed to the men and women who make up our agency’s workforce. Over the last four years we have made tremendous strides in elevating the compensation levels for the majority of our employees. These increases would not have been possible without the General Assembly’s gracious appropriating of nearly \$10 million dollars to the agency’s payroll in SFY 2022 and SFY 2023 – we are exceptionally grateful for the difference this made for our team members. Those appropriations resulted in 11% reduction in the number of SCDMV positions that are paid below state average. The impact of increased salaries is evidenced by a nearly 10% reduction in turnover of agency full-time employee authorized positions in the last year and an increase in the number of internally promoted employees to positions of increased responsibility within the agency. These measurable gains show that SCDMV employees are committed to the meaningful work the state requires of them.

However, because this funding was focused only on making pay equitable for our lowest salaried positions, salaries for senior leaders in the SCDMV continue to remain markedly below that of other agencies and below the state average for comparable job classifications. This presents a sizeable challenge to recruit and retain the middle and upper-level management and leadership talent needed to sustain the organization and ensure continuity in the future. The SCDMV will continue to champion an equitable salary adjustment for these remaining positions to the General Assembly.

As previously mentioned, the SCDMV collected, reconciled, and distributed more than \$804 million of revenues in SFY 2024 to other state agencies and organizations as required by statute. More than 50% of these revenues are from fees the agency began collecting as part of Act #40 of 2017 (“The Roads Bill”) which are transferred directly to the South Carolina Department of Transportation (SCDOT). In another example of the agency’s resource stewardship, in SF 2024 the agency partnered with South Carolina Department of Transportation to take advantage of existing SCDOT paving contracts as a means to complete renovations and expansions of several skills test pads at SCDMV branches. This partnership allowed the SCDMV to reallocate or return more than \$92,000 of grant funding previously awarded for repaving projects.

**RISK AND MITIGATION STRATEGIES**

The greatest risk faced by the SCDMV is catastrophic failure of the current IT system and the potential resulting exposure or compromise of customer personal information. While the SCDMV is resolute in protecting customer information and commits substantial resources for this purpose, the failure of the current IT system could potentially put customer data at risk. Additionally, a long-term outage of the SCDMV IT system would have significant negative impact to the state. In addition to millions of citizens not being able to complete DMV transactions; the state could lose nearly \$70 million of revenue for every month the SCDMV system is down; public safety jeopardized from the inability of law enforcement to access SCDMV information in the prosecution of their operations; and commerce throughout the state would be negatively impacted including automobile dealers, insurance providers, motor carrier service providers, transportation service providers such as rental car agencies, taxi’s, rideshare providers). Assuming sufficient funding is secured from the General Assembly in the SFY 2026 budget, the agency anticipates a new system being fully integrated by SFY 2030.

Another significant risk facing the SCDMV is its ability to validate the identity of individuals presenting themselves on agency customer service platforms. Providing customer with accurate and secure state-issued credentials mitigates the initiation of identity theft and authenticating an individual’s identity as part of gaining



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access to customer service platforms reduces the potential of unauthorized access of customer records and information.

The lack of an IT system that utilizes current IT technologies prevents the SCDMV from joining other states who offer modern products and services to customers which are more efficient and more secure. Mobile driver's licenses and electronic titles are a few examples of technological advancements becoming commonplace in DMVs across the US, however, the SCDMV's current IT system is incapable of effectively integrating these technologies. Should the SCDMV be able to move forward with its modernization effort these, and other emerging technologies, are viable options with a new IT system.

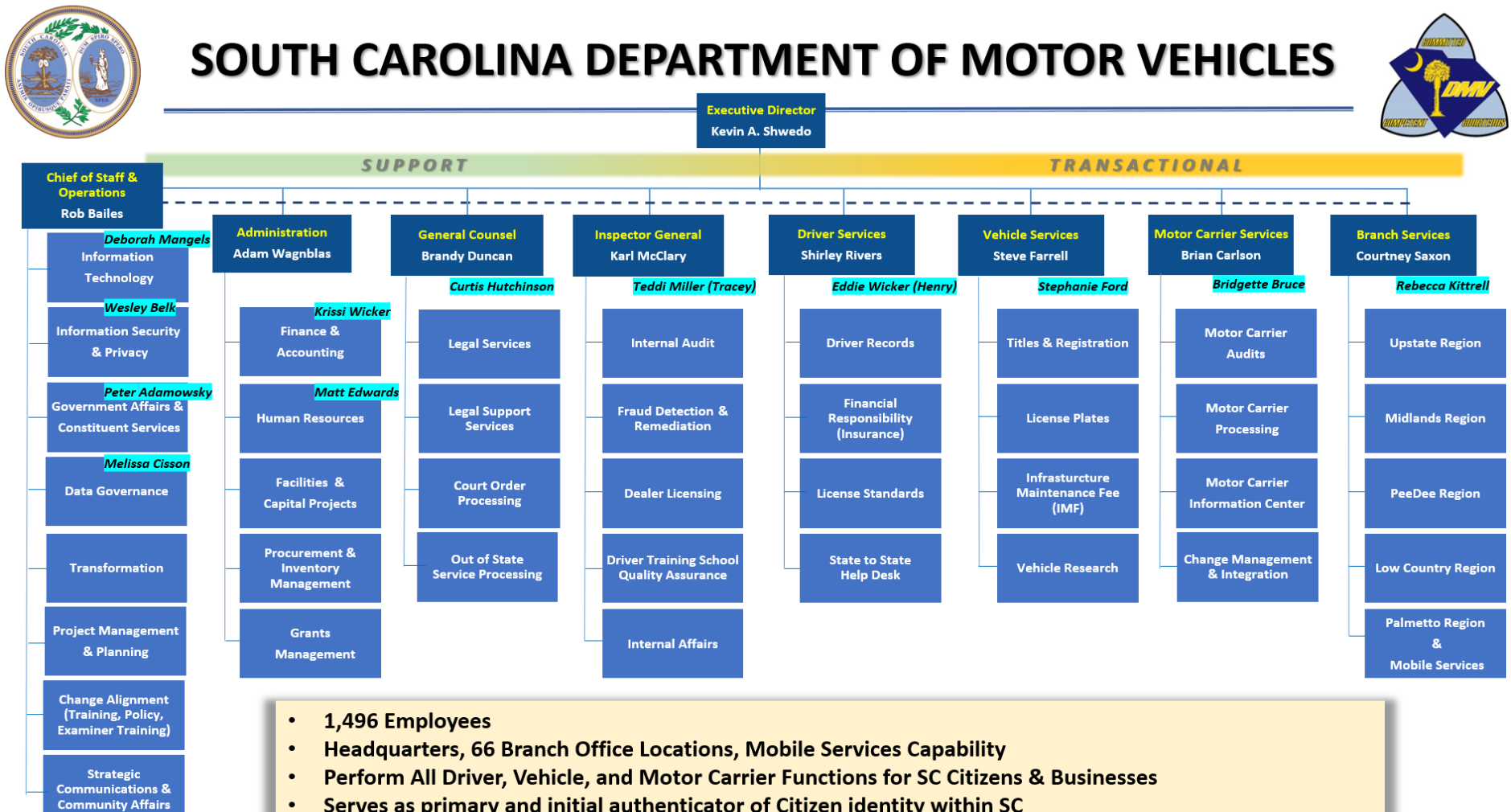
Another risk facing the SCDMV is its need for specialized IT resources to maintain its aging IT system. The agency is heavily reliant on IT contractors to support and maintain the current system and the ability to secure qualified developers and programmers proficient in the technology of two decades ago presents and increasingly challenge to the agency.

While the risk of personally identifiable information of South Carolinians being compromised at DMV is currently negligible due to our policies and procedures, the impact if it was to happen would be catastrophic. The DMV knows that in the ever-evolving technology environment, systems that are antiquated and not able to be fully supported are prone to being targets for hackers and cybercriminals. To help prevent this, the agency's Information Security Office constantly disseminates employee training and knowledge tests to the Agency workforce to help them remain vigilant to malicious attempts to gain access to the DMV network.

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**1. AGENCY ORGANIZATION**

Following is the SCDMV Organization Chart along with names of key senior leaders and a summary of primary responsibilities that fall within each Directorate:



# 2024

## Reorganization and Compliance

as submitted for the Accountability Report by:

### R400 - Department of Motor Vehicles

#### Primary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Peter	Adamowsky	Deputy Director, Government Affairs	Peter.Adamowsky@scdmv.net	803-240-9560

#### Secondary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Rob	Bailes	Chief of Staff/Director of Operations	Robert.Bailes@scdmv.net	803-896-9010

#### Agency Mission

Adopted in:

2012

The South Carolina Department of Motor Vehicles (SCDMV) administers the state's motor vehicle licensing and titling laws by maintaining strict controls to deliver secure and valid identification, licenses, and property records, while accurately accounting for the receipt and timely distribution of all revenue collected in order to best serve our citizens.

To accomplish this mission, the SCDMV will administer South Carolina's motor vehicle laws in an efficient, effective, and professional manner in order to deliver accuracy and security in all transaction documents and to provide the highest levels of customer service to the citizens of South Carolina.

#### Agency Vision

Adopted in:

2012

The SCDMV is a model state agency delivering exceptional customer service and promoting effective and efficient business processes, professional employees, innovative technology, and strategic partnerships.

#### Recommendations for reorganization requiring legislative change:

None

#### Agency intentions for other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in the succeeding fiscal year:

None

#### Significant events related to the agency that occurred in FY2024

Description of Event	Start	End	Agency Measures Impacted	Other Impacts
CDK Global Data Breach (CDK is a company that provides software for thousands of auto dealers in the U.S. and Canada). Digital systems at SCDMV were not affected by the cyber disruption affecting the private vendor, which provides electronic registration and other services to dealers. This vendor had no connection to systems at the SCDMV while it resolved its issues. While the outage affected approximately 10 percent of all auto dealers in South Carolina, they were temporarily permitted to visit SCDMV branch offices during regular business hours and file the necessary paperwork in person because they were unable to do so online due to CDK taking their systems offline in response to the breach.	June	June	Number of dealer (licensed motor vehicles dealerships that have work to be completed in person at the SCDMV) transactions completed at branches	
Auto dealers are required to perform Electronic Vehicle Registration (EVR) as a result of Act 51 of 2023.	January	June	Reduce total transactions completed in branches by three percent	

Auto dealers are required to perform Electronic Vehicle Registration (EVR) as a result of Act 51 of 2023.	January	June	Number of dealer (licensed motor vehicles dealerships that have work to be completed in person at the SCDMV) transactions completed at branches	
CELTIC IT system upgrade. CELTIC is a software system used by SCDMV to process certain commercial motor vehicle transactions pertaining to International Fuel Tax Association (IFTA) and International Registration Plan (IRP).	July	June	Completion rate of required IFTA audits for cycle	Implementation of Quarter payments for Intra-state CMVs. Improved user interface, improving transaction quality and time. Improved user interface, improving transaction quality and time. Customer mobile device app to view account information and conduct transactions.
CELTIC IT system upgrade. CELTIC is a software system used by SCDMV to process certain commercial motor vehicle transactions pertaining to International Fuel Tax Association (IFTA) and International Registration Plan (IRP).	July	June	Completion rate of required IRP audits for cycle	Implementation of Quarter payments for Intra-state CMVs. Improved user interface, improving transaction quality and time. Improved user interface, improving transaction quality and time. Customer mobile device app to view account information and conduct transactions.
SCDMV Express Roll-out. Express kiosks were installed at select locations to enable customer to complete some DMV registration transactions at the kiosk instead of needing to visit an SCDMV branch office. This endeavor is at no cost to the state due to SCDMV's partnership with grocery stores and Intellectual Technology Inc. (ITI) which owns and operates the Express kiosks.	November	June	Reduce total transactions completed in branches by three percent	Reduced the number of branch transactions.
Series of DMV Branch office break-ins. These break-ins required closures of branch offices for periods of time which resulted in reduced transaction volume.	August	May	Reduce total transactions completed in branches by three percent	Break-ins resulted in customer service delays and closure of offices
Inability for the SCDMV Phoenix IT system to issue driver's licenses due to system outage.	April	April	Increase by five percent the number of third party Class D (regular, non-commercial, passenger vehicle driver's license) driving tests conducted	Reduced the number of branch transactions and transactions for driver's licenses.

Modernization of existing Commercial Driver's License (CDL) testing sites along with additional sites being added.	July	June	Statewide branch office average initial wait time	Modernized CDL testing sites along with additional sites will enable SCDMV to conduct CDL testing more efficiently and spread the volume of these transactions across more branches which is anticipated to reduce customer average initial wait time.
SCDMV Credit Card Reader Upgrade Installations in branch offices across South Carolina.	November	June	Statewide branch office average initial wait time	By offering customers more options to pay, SCDMV is evaluating phasing out ATMs in SCDMV branch offices, which is anticipated to reduce customer transactions times and in turn reduce customer initial wait times. SCDMV also hopes to observe a reduction in SCDMV branch office break-ins in those instances where individuals are attempting to steal ATMs.
<b>Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? (See also S.C. Code Ann. § 60-2-20).</b>				Yes
<b>Reason agency is out of compliance: (if applicable)</b>				
<b>Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 30-1-10 through 30-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).</b>				Yes
<b>Does the law allow the agency to promulgate regulations?</b>				Yes
<b>Law number(s) which gives the agency the authority to promulgate regulations:</b>	56-3-530; 56-3-661; 56-3-662; 56-10-220; 56-10-640; 56-10-660; 56-11-220; 56-15-240; 56-19-265; 56-23-100			
<b>Has the agency promulgated any regulations?</b>				Yes
<b>Is the agency in compliance with S.C. Code Ann. § 1-23-120 (J), which requires an agency to conduct a formal review of its regulations every five years?</b>				Yes
(End of Reorganization and Compliance Section)				

# FY2024

## Strategic Plan Results

as submitted for the Accountability Report by:  
R400 - Department of Motor Vehicles

- Goal 1 Deliver an excellent customer service experience while upholding the existing laws that govern agency operations
- Goal 2 Modernize customer service delivery methods
- Goal 3 Minimize the risk of fraud and breaches
- Goal 4 Invest in employees through development and recognition opportunities

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
<b>1.1 Ensure the average initial wait time for a customer stays below 20 minutes per business day</b>														
<b>State Objective: Government and Citizens</b>														
1.1.1	Statewide branch office average initial wait time		10	20	12	Count	Equal to or less than	State Fiscal Year	Reports	QFlow and Appplus	Branch Services	Shows SCDMV commitment to maintaining efficient operations, allows customer to determine which office he or she would like to visit	Citizens and businesses	1000.102000.000
1.1.2	Success rate of keeping the initial wait time for a phone call to the SCDMV Contact Center below 15 minutes per business day.		53%	100%	70%	Percent	Equal to or greater than	State Fiscal Year	Number of calls with initial wait time of less than 15 minutes / total number of calls answered	System Daily Reports	Branch Services	Shows SCDMV commitment to maintaining efficient operations, agency use to share information through more channels	Citizens, primarily	1000.102000.000 Observed a 17% increase in performance from last year due to expansion of contact centers. An improved IT core system will help us meet our desired outcome and will help customers help themselves.
1.1.3	Initial wait time for a phone call to the SCDMV Contact Center in minutes.		14	20	13	Count	Equal to or less than	State Fiscal Year	Average speed of answering phone in minutes	System Daily Reports	Branch Services	Shows SCDMV commitment to maintaining efficient operations, agency use to share information through more channels	Citizens, primarily	1000.102000.000
<b>1.2 Ensure revenues collected are distributed in order to provide financial support to outside organizations</b>														
<b>State Objective: Government and Citizens</b>														
1.2.1	Average number of business days after the end of the month it takes for private entities to receive funds generated by Fees and Fines collected at the agency		36	30	30	Count	Equal to or less than	State Fiscal Year	Time period it took for private entities to receive money from the agency at the end of each month	Monthly Phoenix reports and collections reconciled in Revenue Accounting department	Finance	Private entities can better plan financially	Private entities that receive money from the agency	0100.000000.000
1.2.2	Average number of business days after the end of the month it takes for state agencies to receive funds generated by Fees and Fines collected at the agency		16	14	19	Count	Equal to or less than	State Fiscal Year	Time period it took for state agencies to receive money from the agency at the end of each month	Monthly Phoenix reports and collections reconciled in Revenue Accounting department	Finance	The vast majority of money that passed through the DMV goes to the State Highway Fund for the Department of Transportation	Public entities that receive money from the agency	0100.000000.000 Although the desired target was not met, this is a labor-intensive manual mail in process and are worked in a timely manner. Impacts to not meeting this metric include staff turnover, lack of an IT system capable of automating some or all of the process, and competing demands on staff time which limited availability. A modern IT system would provide more avenues for us to receive paperwork, which would speed up the process.
1.2.3	Total amount of Fees and Fines revenue distributed	\$ 780,384,227.24	\$ 786,490,646.00	\$804, 215, 840.31	Dollar Amount	Equal to or greater than	State Fiscal Year	Total amount of revenue distributed	Monthly distributions processed in General Accounting	Finance	State of SC	State of SC	0100.000000.000	
<b>1.3 Reduce backlogs to ensure a five-business-day turnaround standard</b>														
<b>State Objective: Government and Citizens</b>														

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes		
1.3.1	Success rate of dealer (licensed motor vehicle dealerships that have titling and registration work to be completed in person at the SCDMV) or business customer transactions dropped off at branch offices		100%	100%	100%	Percent	Equal to or greater than	State Fiscal Year	End of Day report, packs of work measured in days from drop off to completion	End of Day reports	Branch Services	Dealers will know their paperwork will get turned around in five business days	Dealerships	1000.102000.000		
1.3.2	Success rate for Titles and Registration work received at SCDMV HQ - processing time before being sent to batch		96%	100%		93%	Percent	Equal to or greater than	State Fiscal Year	Weekly reports	Weekly reports, mail accountability	Titles and Registrations	Customers know their mail-in work is being processed in a timely manner	Citizens and businesses	1001.300000.000	Although the desired target was not met, this is a labor-intensive manual mail in process which is dependent upon adequate staff being available to handle the workload which fluctuates and is subject to competing priorities. Impacts to not meeting this metric include staff turnover, lack of an IT system capable of automating some or all of the process, and competing demands on staff time which limited availability. A modern IT system would provide more avenues for us to receive paperwork, which would speed up the process.
1.3.3	Success rate for Driver Services work received at SCDMV HQ		95%	100%		94%	Percent	Equal to or greater than	State Fiscal Year	Weekly reports	Weekly Phoenix reports	Driver Services	Customers know their mail-in work is being processed in a timely manner	Citizens and businesses	1001.200000.000	Although the desired target was not met, this is a labor-intensive manual mail in process and is worked in a timely manner. Factors that led to not meeting this metric include staff turnover, lack of an IT system capable of automating some or all the processes, and competing demands on staff time which limited availability. A modern IT system would provide more avenues for us to receive paperwork, which would speed up the process.
1.3.4	Success rate for Motor Carrier Services work received at SCDMV HQ		100%	100%		100%	Percent	Equal to or greater than	State fiscal year	Weekly reports	Directorate work tracking sheets	MCS	Customers know their mail-in work is being processed in a timely manner	Citizens and businesses	1001.450100.000	
2.1	<b>Increase number of services completed online</b>									<b>State Objective: Government and Citizens</b>						
2.1.1	Number of dealer (licensed motor vehicles dealerships that have work to be completed in person at the SCDMV) transactions completed at branches		58,189	60,892		74,743	Count	Equal to or less than	State Fiscal Year	SQL from Phoenix running count for dealer transactions in branches	Phoenix reports	IT/Phoenix/SQL	Increase the use of EVR by dealers statewide to negate the need for them to visit branches	Citizens, business, dealers	1001.300000.000, 1001.400000.000	This metric will be deleted as it is no longer relevant to track this data due to the implementation of Act 51 of 2023 which requires dealers to handle DMV business through electronic means.
2.1.2	Reduce total transactions completed in branches by three percent		5,863,614	5,761,989		5,863,917	Count	Equal to or less than	State Fiscal Year	Number of branch office transactions	Phoenix reports	IT/Phoenix/SQL	Increase awareness of online options for the public, educate them that an in-person visit is not necessary	Citizens and businesses	1000.102000.000	This metric will be modified for future tracking. Although the number of transactions in the branch offices increased, the number of online transactions also increased indicating that total DMV transactions are increasing overall due to South Carolina's population growth.
2.1.3	Increase the number of transactions completed by members of the public online by three percent		1,010,501	1,040,816		726,759	Count	Equal to or greater than	State Fiscal Year	Total public web transactions	Phoenix reports	IT/Phoenix/SQL	Save people the trip of coming into our branches	Citizens and businesses	1001.400000.000	

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
2.1.4	Increase the number of transactions completed by government or business partners online by three percent	42,131,526	43,395,472	40,886,350	Count	Equal to or greater than	State Fiscal Year	Total other web transactions	Phoenix reports	IT/Phoenix/SQL	Shift more processes online to Member Services	Citizens and businesses	1001.400000.000		
<b>2.2 Secure legislative support for modernization efficiency efforts</b>														<b>State Objective: Government and Citizens</b>	
2.2.1	Percentage of SCDMV-initiated legislation passed by the General Assembly	100%	100%		40%	Percent	Equal to or greater than	State Fiscal Year	Comparison of SCDMV-requested bills (for the purposes of achieving efficiency) filed to those that become law	SCStatehouse.gov	Legislative Affairs	The DMV is working with the General Assembly to find efficiencies, best practices, and ways to be better.	General Assembly, citizens, businesses	0100.000000.000	This metric will be modified for the 2026 Annual Accountability Report. This metric does not accurately represent our success. A majority of the bills we introduced in the 2024 Legislative Session were not advanced due to actions or inactions outside of DMV's control, including indications that we would not receive our full appropriation request in our budget for IT system modernization; a protest action on a procurement that was tied to one of our bills.
2.2.2	Percentage of customer record system, not including the commercial motor carrier system, changes implemented versus planned	82%	90%		99%	Percent	Equal to or greater than	State Fiscal Year	Number of programmed IT initiatives versus number of completed IT initiatives	IT Strategic Plan	IT/Phoenix/SQL	The DMV is actively looking for modernization efforts to assist all entities in their interaction with the agency.	Citizens and businesses	1001.400000.000	
<b>2.3 Leverage partnerships for deliverability of products and services</b>														<b>State Objective: Government and Citizens</b>	
2.3.1	Increase by five percent the number of third party Class D (regular, non-commercial, passenger vehicle driver's license) driving tests conducted	52,013	54,613.65		49,996	Count	Equal to or greater than	State Fiscal Year	Tests reported by third party testers	OIG records	Inspector General's Office	Customers do not have to come to the DMV for a road test. They can go to a TPT.	Citizens and businesses	1001.350100.000	We did see a corresponding marked decrease in total examinations performed in branch offices, which corresponds with the decrease noted in the number of Class D driving examinations.
2.3.2	Percentage of convictions processed by the SCDMV within the federal turnaround standard (within 10 days of conviction)	89%	100%		92%	Percent	Equal to or less than	State Fiscal Year	Date of conviction to the date the SCDMV posts to the individual's record	AAMVA reported emailed monthly to the SCDMV	Driver Services	Unsafe drivers get off the road faster	Citizens, courts, law enforcement	1001.200000.000	
2.3.3	Number of counties participating in County Issuance of Registrations and Decals 2 (CIDRs2) program (Counties are able to issue SCDMV products directly over-the-counter saving the customer a trip to the SCDMV when his or her vehicle's registration needs to be renewed)	35	37		35	Count	Equal to or greater than	State Fiscal Year	Total number of counties in CIDRs2	Phoenix Report	IT	Customers have options to renew their registrations so they don't have to visit the DMV	Citizens and counties	1001.400000.000	Although our desired outcome was not met, we currently have an additional three counties reviewing our specifications to participate.
<b>3.1 Increase the SCDMV's security posture of its network infrastructure for business to business transactions to better protect citizens' data</b>														<b>State Objective: Maintaining Safety, Integrity and Security</b>	
3.1.1	Average monthly endpoint patch compliance rate	91%	90-100%		98%	Percent	Maintain range	State Fiscal Year	Reported vulnerabilities in Nessus	Nessus scans	CISO	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000	
3.1.2	Average monthly endpoint security assessment compliance rate	93%	90-100%		92%	Percent	Maintain range	State Fiscal Year	Reported vulnerabilities in Nessus	Nessus scans	CISO	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000	
<b>3.2 Maintain and increase internal and external auditing functions</b>														<b>State Objective: Maintaining Safety, Integrity and Security</b>	



Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
3.2.1	Percent of employees who passed CISO's phishing attempt tests		86%	90%	96%	Percent	Equal to or greater than	State Fiscal Year	Sliding scale based on employee passage rates on previous attempts, based on employee's previous actions, employee may receive more or less phishing tests	KnowBe4	CISO	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000	
3.2.2	Percent of employees who complete monthly security training		97.60%	100%	94.73%	Percent	Equal to or greater than	State Fiscal Year	KnowBe4 report, pulled quarterly, average on-time completion percentage for FY	KnowBe4	CISO	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000	Metrics may need to be reevaluated to give room for individuals that may be on extended leave or departed from the agency and not removed from the system.
3.2.3	Number of internal audits completed in branch offices and HQ business units		14	16	28	Count	Equal to or greater than	State Fiscal Year	Audits Completed	Internal Audit File	Inspector General's Office	Auditors look for compliance with the laws the agency is charged with carrying out	DMV employees, citizens, and businesses	1001.350100.00	
3.2.4	Percentage of applicants randomly recalled (56-1-15(B)) - Customers who complete their driving tests at third parties are randomly asked to retest at the SCDMV to ensure fidelity with the third party program) who pass the SCDMV-conducted driving exam on the first attempt		82%	100%	79%	Percent	Equal to or greater than	State Fiscal Year	Number of recall applicants that passed the Class D driving test at an SCDMV branch	Phoenix	Inspector General's Office	Testing standards regardless of going to DMV or TPT	Citizens and businesses	1000.102000.000, 1001.350100.000, 1000.102000.000	Although our desired outcome was not met, there is no concrete explanation as to why individuals may not pass the test during a recall.
3.2.5	Completion rate of required IRP audits for cycle		100%	100%	64%	Percent	Complete	Calendar year	# of actual audits completed divided by # of required audits to complete	Internal Productivity Tracker	Motor Carrier Services	Compliance to the rules and regulations of the IRP program	Citizens and businesses	1001.450100.000	
3.2.6	Completion rate of required IFTA audits for cycle		100%	100%	54%	Percent	Complete	Calendar year	# of actual audits completed divided by # of required audits to complete	Internal Productivity Tracker	Motor Carrier Services	Compliance to the rules and regulations of the IFTA program	Citizens and businesses	1001.450100.000	
<b>3.3</b>	<b>Keep effective measures to reduce fraud and introduce new measures when appropriate</b>							<b>State Objective: Maintaining Safety, Integrity and Security</b>							
3.3.1	Reduce the number of incidences that lead to investigations of potential fraud		1,921	1,355	2,438	Count	equal to or less than	State Fiscal Year	Total cases investigated for suspected fraud	OIG Case Tracking	Inspector General's Office	Agency recognizes when fraud occurs and acts appropriately	DMV employees, citizens, law enforcement, businesses	1001.350100.000	Although our desired outcome was not achieved, incidents of suspected fraud have been increasing overall which necessitate more investigations.
<b>4.1</b>	<b>Emphasize career development and employee retention within the SCDMV</b>							<b>State Objective: Education, Training, and Human Development</b>							
4.1.1	Turnover rate		29%	35%	22%	Percent	Equal to or less than	State fiscal year	Total number of separations divided by total number of employees	SCEIS	HR	SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors	DMV employees, citizens, businesses	0100.000000.000	
4.1.2	Percent of internal candidates selected for positions		57%	50%	51%	Percent	Equal to or greater than	State Fiscal Year	Total number of internal candidates selected divided by total number of job offers	NEOGOV	HR	Agency selects most qualified applicants for positions, some of which are internal	DMV employees, citizens, businesses	0100.000000.000	

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
4.1.3	First year FTE turnover rate		48%	43%	37%	Percent	Equal to or less than	State Fiscal Year	Total number of internal candidates selected divided by total number of job offers	NEOGOV	HR	Agency selects most qualified applicants for positions, some of which are internal	DMV employees, citizens, businesses	0100.000000.000	Changed the desired outcome for target value to "Equal to or less than" to better reflect the desired result
4.2 Continue to request funding for employee salary increases commensurate with performance, duties, and experience													State Objective: Education, Training, and Human Development		
4.2.1	Percent of DMV positions that are paid below the state average		53%	50%	42%	Percent	Equal to or less than	State Fiscal Year	Compare salaries in each job class against state average	SCEIS	HR	SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors	DMV employees, citizens, businesses	0100.000000.000	
4.2.2	Percent of DMV employees with at least 5 years of agency experience paid below the state average		49%	50%	39%	Percent	Equal to or less than	State Fiscal Year	Of the total number of employees with at least five years of agency experience, this percent is paid below the state average for their job classification	SCEIS	HR	SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors	DMV employees, citizens, businesses	0100.000000.000	
4.2.3	Number of award nominations received for notable employee achievements		151	215	256	Count	Equal to or greater than	State Fiscal Year	Count employees receiving formal recognition nominations	HR Records	HR	Agency recognizes outstanding employees and their commitment to the agency. Impact on morale	DMV employees	0100.000000.000	
4.2.4	Percentage of employees with >10 years of agency experience		28%	27%	27%	Percent	Equal to or greater than	State Fiscal Year	Number of employees with >10 years of SCDMV service divided by total number of FTEs	SCEIS	HR	Longevity does exist at the SCDMV for approximately 30 percent of the workforce	DMV employees, citizens	0100.000000.000	

# FY2025

## Strategic Plan Development

as submitted for the Accountability Report by:

R400 - Department of Motor Vehicles

- Goal 1** Deliver an excellent customer service experience while upholding the existing laws that govern agency operations
- Goal 2** Modernize customer service delivery methods
- Goal 3** Minimize the risk of fraud and breaches
- Goal 4** Invest in employees through development and recognition opportunities

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
<b>1.1 Ensure the average initial wait time for a customer stays below 20 minutes per business day</b>													<b>State Objective: Government and Citizens</b>	
1.1.1	Statewide branch office average initial wait time		12	20	Count	Equal to or less than	State Fiscal Year	Reports	QFlow and Appplus	Branch Services	Shows SCDMV commitment to maintaining efficient operations, allows customer to determine which office he or she would like to visit	Citizens and businesses	1000.102000.000	
1.1.2	Success rate of keeping the initial wait time for a phone call to the SCDMV Contact Center below 15 minutes per business day.		70%	100%	Percent	Equal to or greater than	State Fiscal Year	Number of calls with initial wait time of less than 15 minutes / total number of calls answered	System Daily Reports	Branch Services	Shows SCDMV commitment to maintaining efficient operations, agency use to share information through more channels	Citizens, primarily	1000.102000.000	
1.1.3	Initial wait time for a phone call to the SCDMV Contact Center in minutes.		13	20	Count	Equal to or less than	State Fiscal Year	Average speed of answering phone in minutes	System Daily Reports	Branch Services	Shows SCDMV commitment to maintaining efficient operations, agency use to share information through more channels	Citizens, primarily	1000.102000.000	
<b>1.2 Ensure revenues collected are distributed in order to provide financial support to outside organizations</b>													<b>State Objective: Government and Citizens</b>	
1.2.1	Average number of business days after the end of the month it takes for private entities to receive funds generated by Fees and Fines collected at the agency		30	30	Count	Equal to or less than	State Fiscal Year	Time period it took for private entities to receive money from the agency at the end of each month	Monthly Phoenix reports and collections reconciled in Revenue Accounting department	Finance	Private entities can better plan financially	Private entities that receive money from the agency	0100.000000.000	
1.2.2	Average number of business days after the end of the month it takes for state agencies to receive funds generated by Fees and Fines collected at the agency		19	14	Count	Equal to or less than	State Fiscal Year	Time period it took for state agencies to receive money from the agency at the end of each month	Monthly Phoenix reports and collections reconciled in Revenue Accounting department	Finance	The vast majority of money that passed through the DMV goes to the State Highway Fund for the Department of Transportation	Public entities that receive money from the agency	0100.000000.000	
1.2.3	Total amount of Fees and Fines revenue distributed	\$804, 215, 840.31	\$	786,490,646	Dollar Amount	Equal to or greater than	State Fiscal Year	Total amount of revenue distributed	Monthly distributions processed in General Accounting	Finance	State of SC	State of SC	0100.000000.000	
<b>1.3 Reduce backlogs to ensure a five-business-day turnaround standard</b>													<b>State Objective: Government and Citizens</b>	
1.3.1	Success rate of dealer (licensed motor vehicle dealerships that have titling and registration work to be completed in person at the SCDMV) or business customer transactions dropped off at branch offices		100%	100%	Percent	Equal to or greater than	State Fiscal Year	End of Day report, packs of work measured in days from drop off to completion	End of Day reports	Branch Services	Dealers will know their paperwork will get turned around in five business days	Dealerships	1000.102000.000	
1.3.2	Success rate for Titles and Registration work received at SCDMV HQ - processing time before being sent to batch		93%	100%	Percent	Equal to or greater than	State Fiscal Year	Weekly reports	Weekly reports, mail accountability	Titles and Registrations	Customers know their mail-in work is being processed in a timely manner	Citizens and businesses	1001.300000.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.3.3	Success rate for Driver Services work received at SCDMV HQ		94%	100%	Percent	Equal to or greater than	State Fiscal Year	Weekly reports	Weekly Phoenix reports	Driver Services	Customers know their mail-in work is being processed in a timely manner	1001.200000.000	
1.3.4	Success rate for Motor Carrier Services work received at SCDMV HQ		100%	100%	Percent	Equal to or greater than	State fiscal year	Weekly reports	Directorate work tracking sheets	MCS	Customers know their mail-in work is being processed in a timely manner	1001.450100.000	
<b>2.1 Increase number of services completed online</b>													<b>State Objective: Government and Citizens</b>
2.1.1	Number of dealer (licensed motor vehicles dealerships that have work to be completed in person at the SCDMV) transactions completed at branches	74,743	60,892	Count	Equal to or less than	State Fiscal Year	SQL from Phoenix running count for dealer transactions in branches	Phoenix reports	IT/Phoenix/SQL	Increase the use of EVR by dealers statewide to negate the need for them to visit branches	Citizens, business, dealers	1001.300000.000, 1001.400000.000	
2.1.2	Reduce total transactions completed in branches by three percent	5,863,917	5,761,989	Count	Equal to or less than	State Fiscal Year	Number of branch office transactions	Phoenix reports	IT/Phoenix/SQL	Increase awareness of online options for the public, educate them that an in-person visit is not necessary	Citizens and businesses	1000.102000.000	
2.1.3	Increase the number of transactions completed by members of the public online by three percent	1,112,384	1,040,816	Count	Equal to or greater than	State Fiscal Year	Total public web transactions	Phoenix reports	IT/Phoenix/SQL	Save people the trip of coming into our branches	Citizens and businesses	1001.400000.000	
2.1.4	Increase the number of transactions completed by government or business partners online by three percent	43,874,339	43,395,471.78	Count	Equal to or greater than	State Fiscal Year	Total other web transactions	Phoenix reports	IT/Phoenix/SQL	Shift more processes online to Member Services	Citizens and businesses	1001.400000.000	
<b>2.2 Secure legislative support for modernization efficiency efforts</b>													<b>State Objective: Government and Citizens</b>
2.2.1	Percentage of SCDMV-initiated legislation passed by the General Assembly	40%	100%	Percent	Equal to or greater than	State Fiscal Year	Comparison of SCDMV-requested bills (for the purposes of achieving efficiency) filed to those that become law	SCStatehouse.gov	Legislative Affairs	The DMV is working with the General Assembly to find efficiencies, best practices, and ways to be better.	General Assembly, citizens, businesses	0100.000000.000	
2.2.2	Percentage of customer record system, not including the commercial motor carrier system, changes implemented versus planned	98%	90%	Percent	Equal to or greater than	State Fiscal Year	Number of programmed IT initiatives versus number of completed IT initiatives	IT Strategic Plan	IT/Phoenix/SQL	The DMV is actively looking for modernization efforts to assist all entities in their interaction with the agency.	Citizens and businesses	1001.400000.000	
<b>2.3 Leverage partnerships for deliverability of products and services</b>													<b>State Objective: Government and Citizens</b>
2.3.1	Increase by five percent the number of third party Class D (regular, non-commercial, passenger vehicle driver's license) driving tests conducted	49,996	54,613.65	Count	Equal to or greater than	State Fiscal Year	Tests reported by third party testers	OIG records	Inspector General's Office	Customers do not have to come to the DMV for a road test. They can go to a TPT.	Citizens and businesses	1001.350100.000	
2.3.2	Percentage of convictions processed by the SCDMV within the federal turnaround standard (within 10 days of conviction)	92%	100%	Percent	Equal to or less than	State Fiscal Year	Date of conviction to the date the SCDMV posts to the individual's record	AAMVA reported emailed monthly to the SCDMV	Driver Services	Unsafe drivers get off the road faster	Citizens, courts, law enforcement	1001.200000.000	
2.3.3	Number of counties participating in County Issuance of Registrations and Decals 2 (CIDR2) program (Counties are able to issue SCDMV products directly over-the-counter saving the customer a trip to the SCDMV when his or her vehicle's registration needs to be renewed)	35	37	Count	Equal to or greater than	State Fiscal Year	Total number of counties in CIDR2	Phoenix Report	IT	Customers have options to renew their registrations so they don't have to visit the DMV	Citizens and counties	1001.400000.000	
<b>3.1 Increase the SCDMV's security posture of its network infrastructure for business to business transactions to better protect citizens' data</b>													<b>State Objective: Maintaining Safety, Integrity and Security</b>

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
3.1.1	Average monthly endpoint patch compliance rate		98%	90-100%	Percent	Maintain range	State Fiscal Year	Reported vulnerabilities in Nessus	Nessus scans	CISO	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000	
3.1.2	Average monthly endpoint security assessment compliance rate		92%	90-100%	Percent	Maintain range	State Fiscal Year	Reported vulnerabilities in Nessus	Nessus scans	CISO	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000	
<b>3.2 Maintain and increase internal and external auditing functions</b>													<b>State Objective: Maintaining Safety, Integrity and Security</b>	
3.2.1	Percent of employees who passed CISO's phishing attempt tests		96%	90%	Percent	Equal to or greater than	State Fiscal Year	Sliding scale based on employee passage rates on previous attempts, based on employee's previous actions, employee may receive more or less phishing tests	KnowBe4	CISO	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000	
3.2.2	Percent of employees who complete monthly security training		94.73%	100%	Percent	Equal to or greater than	State Fiscal Year	KnowBe4 report, pulled quarterly, average on-time completion percentage for FY	KnowBe4	CISO	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000	
3.2.3	Number of internal audits completed in branch offices and HQ business units		28	16	Count	Equal to or greater than	State Fiscal Year	Audits Completed	Internal Audit File	Inspector General's Office	Auditors look for compliance with the laws the agency is charged with carrying out	DMV employees, citizens, and businesses	1001.350100.00	
3.2.4	Percentage of applicants randomly recalled (56-1-15(B) - Customers who complete their driving tests at third parties are randomly asked to retest at the SCDMV to ensure fidelity with the third party program) who pass the SCDMV-conducted driving exam on the first attempt		79%	100%	Percent	Equal to or greater than	State Fiscal Year	Number of recall applicants that passed the Class D driving test at an SCDMV branch	Phoenix	Inspector General's Office	Testing standards regardless of going to DMV or TPT	Citizens and businesses	1000.102000.000, 1001.350100.000, 1000.102000.000	
3.2.5	Completion rate of required IRP audits for cycle		100%	100%	Percent	Complete	Calendar year	# of actual audits completed divided by # of required audits to complete	Internal Productivity Tracker	Motor Carrier Services	Compliance to the rules and regulations of the IRP program	Citizens and businesses	1001.450100.000	
3.2.6	Completion rate of required IFTA audits for cycle		100%	100%	Percent	Complete	Calendar year	# of actual audits completed divided by # of required audits to complete	Internal Productivity Tracker	Motor Carrier Services	Compliance to the rules and regulations of the IFTA program	Citizens and businesses	1001.450100.000	
<b>3.3 Keep effective measures to reduce fraud and introduce new measures when appropriate</b>													<b>State Objective: Maintaining Safety, Integrity and Security</b>	
3.3.1	Reduce the number of incidences that lead to investigations of potential fraud		2,438	1,355	Count	equal to or less than	State Fiscal Year	Total cases investigated for suspected fraud	OIG Case Tracking	Inspector General's Office	Agency recognizes when fraud occurs and acts appropriately	DMV employees, citizens, law enforcement, businesses	1001.350100.000	
<b>4.1 Emphasize career development and employee retention within the SCDMV</b>													<b>State Objective: Education, Training, and Human Development</b>	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
4.1.1	Turnover rate		22%	35% Percent	Equal to or less than	State fiscal year	Total number of separations divided by total number of employees	SCEIS	HR	SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors	DMV employees, citizens, businesses	0100.000000.000	
4.1.2	Percent of internal candidates selected for positions		51%	50% Percent	Equal to or greater than	State Fiscal Year	Total number of internal candidates selected divided by total number of job offers	NEOGOV	HR	Agency selects most qualified applicants for positions, some of which are internal	DMV employees, citizens, businesses	0100.000000.000	
4.1.3	First year FTE turnover rate		37%	43% Percent	Equal to or less than	State Fiscal Year	Total number of internal candidates selected divided by total number of job offers	NEOGOV	HR	Agency selects most qualified applicants for positions, some of which are internal	DMV employees, citizens, businesses	0100.000000.000	
4.2 Continue to request funding for employee salary increases commensurate with performance, duties, and experience State Objective: Education, Training, and Human Development													
4.2.1	Percent of DMV positions that are paid below the state average		42%	50% Percent	Equal to or less than	State Fiscal Year	Compare salaries in each job class against state average	SCEIS	HR	SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors	DMV employees, citizens, businesses	0100.000000.000	
4.2.2	Percent of DMV employees with at least 5 years of agency experience paid below the state average		39%	50% Percent	Equal to or less than	State Fiscal Year	Of the total number of employees with at least five years of agency experience, this percent is paid below the state average for their job classification	SCEIS	HR	SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors	DMV employees, citizens, businesses	0100.000000.000	
4.2.3	Number of award nominations received for notable employee achievements		256	215 Count	Equal to or greater than	State Fiscal Year	Count employees receiving formal recognition nominations	HR Records	HR	Agency recognizes outstanding employees and their commitment to the agency. Impact on morale	DMV employees	0100.000000.000	
4.2.4	Percentage of employees with >10 years of agency experience		27%	27% Percent	Equal to or greater than	State Fiscal Year	Number of employees with >10 years of SCDMV service divided by total number of FTEs	SCEIS	HR	Longevity does exist at the SCDMV for approximately 30 percent of the workforce	DMV employees, citizens	0100.000000.000	

# 2024

## Budget Data

as submitted for the Accountability Report by:

### R400 - Department of Motor Vehicles

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
0100.000000.000	Administration	Executive Director and Administrative support services	\$11,735,233.42	\$13,310.00	\$373,888.42	\$12,122,431.84	\$11,999,276.17	\$13,609.48	\$382,300.91	\$12,395,186.56
1000.102000.000	Customer Service Centers	66 branch offices throughout the state to meet over-the-counter requirements and customer needs at a local level	\$44,250,972.38	\$163,146.95	\$18,528.25	\$44,432,647.58	\$45,246,619.26	\$166,817.76	\$18,945.14	\$45,432,382.15
1000.103000.000	Customer Service Delivery	Changed to Vehicle Services effective FY22	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
1000.103005X000	Plate Replacement	Changed to Plate Replacement SFP 1001.300100x000 effective FY22	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
1001.200000.000	Driver Services	Responsible for oversight and compliance of issuing driver's licenses and identification cards of all types. Maintains driver records and collision reports. Oversees the financial responsibility unit and insurance-related matters. Ensures compliance with federal regulations when issuing commercial driver's licenses.	\$8,376,637.86	\$-	\$54,707.61	\$8,431,345.47	\$8,565,112.21	\$-	\$55,938.53	\$8,621,050.74
1001.300000.000	Vehicle Services	Responsible for oversight and compliance of issuing vehicle titles, registrations (license plates), and motor carriers. Includes the agency's contact center. Oversees and facilitates the state's electronic vehicle registration program. Was identified as Customer Service Delivery prior to FY22.	\$4,947,602.49	\$-	\$683,256.10	\$5,630,858.59	\$5,058,923.55	\$-	\$698,629.36	\$5,757,552.91
1001.300100X000	Plate Replacement	Special funded program for the sole purpose of issuing license plates. Authorized in 56-3-1230(A). Replaced SFP 1000.103005X000 in FY22.	\$-	\$5,809,033.96	\$-	\$5,809,033.96	\$-	\$5,939,737.22	\$-	\$5,939,737.22
1001.350100.000	Inspector General	Licenses every dealership, third party tester, and driving school in the state. Oversees compliance with licensing requirements. Audits branch offices and headquarters units. Houses the Fraud and Internal Affairs units.	\$3,743,429.17	\$13,094.73	\$91,905.04	\$3,848,428.94	\$3,827,656.33	\$-	\$93,972.90	\$3,935,018.59
1001.350500X000	Facial Recognition Program	Special funded program used to reduce the opportunities to issue fraudulent driver's licenses and identification cards	\$34,500.00	\$-	\$-	\$34,500.00	\$34,500.00	\$-	\$-	\$34,500.00
1001.400000.000	Technology & Program Development	Provides information technology services for the agency	\$14,788,289.01	\$-	\$-	\$14,788,289.01	\$15,121,025.51	\$-	\$-	\$15,121,025.51
9500.050000.000	State Employer Contributions	Employer contribution expenses	\$27,552,751.12	\$-	\$95,175.76	\$27,647,926.88	\$28,172,688.02	\$-	\$97,317.21	\$28,270,005.23

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
9816.04000X000	Real ID	Special funded program for REAL ID expenses	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
9819.05000X000	End-To-End Encryption	FY20 special funded program to establish encryption of all data traffic between DMV facilities. Required by the Social Security Administration	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
1001.450100.000	Motor Carrier Services	New directorate created in FY23's Appropriations Act with the goal of providing consolidated and succinct service to the commercial motor carrier industry in South Carolina	\$5,291,848.05	\$-	\$-	\$5,291,848.05	\$5,410,914.63	\$-	\$-	\$5,410,914.63
9827.06000X000	Mail Tracking System	System to electronically track mail delivered to branches throughout the State and at SCDMV Headquarters; ability to provide customers real-time updates on where their mail-in work stands	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
9830.09000X000	IT System Modernization	FY24 special funded program to modernize SCDMV's current IT System	\$689,957.19	\$-	\$-	\$689,957.19	\$2,000,000.00	\$-	\$-	\$2,000,000.00
9904.961600.000	Hurricane Shutters	Development of SCDMV infrastructure projects pertaining to hurricane shutters at branches in the State	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
9905.961400.000	CDL Program Improvement	Development of SCDMV infrastructure projects pertaining to CDL program improvements	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
9900.956400.000	OSHA Compliance Statewide	Development of SCDMV Infrastructure projects related to OSHA compliance	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
9901.960700.00	ADA Compliance	Development of SCDMV infrastructure projects pertaining to ADA compliance	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
9903.960800.000	Anderson DMV Renovation	Development of SCDMV infrastructure project pertaining to Anderson DMV renovation	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
9903.961000.000	Florence DMV Renovation	Development of SCDMV infrastructure project pertaining to Florence DMV renovation	\$-	\$18,712.00	\$-	\$18,712.00	\$-	\$-	\$-	\$-
9904.961700.000	Statewide Roof Replacement	Development of SCDMV infrastructure project pertaining to statewide roof replacement	\$-	\$55,953.99	\$-	\$55,953.99	\$-	\$57,073.07	\$-	\$57,073.07
9905.961100.000	Hurricane Insurance	Development of SCDMV infrastructure project pertaining to hurricane insurance	\$-	\$7,160.14	\$-	\$7,160.14	\$-	\$-	\$-	\$-
9905.961300.00	Statewide Deferred Maintenance	Development of SCDMV infrastructure project related to statewide deferred maintenance	\$-	\$16,902.87	\$-	\$16,902.87	\$-	\$17,240.93	\$-	\$17,240.93



State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General	(Projected) Other	(Projected) Federal	(Projected) Total
9905.961500.000	Statewide Flooring	Development of SCDMV infrastructure project pertaining to statewide flooring	\$-	\$14,877.69	\$-	\$14,877.69	\$-	\$15,175.24	\$-	\$15,175.24
9905.961800.000	Myrtle Beach Commons DMV Renovation	Development of SCDMV infrastructure project pertaining to the Myrtle Beach Commons DMV branch	\$-	\$790,148.33	\$-	\$790,148.33	\$-	\$-	\$-	\$-
9905.961900.000	CDL Testing Site Expansion	Development of SCDMV infrastructure project pertaining to the construction and maintenance of CDL Pads	\$-	\$50,950.00	\$-	\$50,950.00	\$-	\$200,000.00	\$-	\$200,000.00
9906.961200.000	HVAC Replacement and Repair	Development of SCDMV infrastructure project pertaining to HVAC replacement and repair	\$-	\$71,255.69	\$-	\$71,255.69	\$-	\$72,680.80	\$-	\$72,680.80

# 2024

## Legal Data

as submitted for the Accountability Report by:

R400 - Department of Motor Vehicles

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
7-3-70	State	Statute	(A) DMV must furnish to SEC out-of-state report; (B) DMV must furnish to SEC death report; DMV must provide monthly non-citizen report to the SEC	Report our agency must/may provide	The agency was not in compliance with 7-3-70(B), and the agency was only providing the report in 7-3-70(A) quarterly. It has since transitioned the report in (A) to a monthly report (per the statute), and it is working on the ability to implement (B) in concert with the SSA.	No Change
12-37-2650(A)	State	Statute	Counties do not include CMVs in tax notices	Not related to agency deliverable	Act #37 of 2021	No Change
12-37-2650(D)	State	Statute	DMV will let large CMV registrants know that they will no longer receive tax bills from counties and that RUF is due to the DMV at next renewal	Requires a service	Act #37 of 2021	No Change
12-37-2810 (A)	State	Statute	Struck last sentence and moved it to 56-3-660(C)	Not related to agency deliverable	Act #37 of 2021	No Change
12-37-2840	State	Statute	RUF is paid to the DMV; SC registration fees can be made quarterly and RUF must be on same installment cycle; DMV must make installment payments available to customers who request to make installment payments online	Requires a service	Act #37 of 2021	No Change
12-37-2850	State	Statute	Code cleanup, strikes date reference (in the past)	Not related to agency deliverable	Act #37 of 2021	No Change
12-37-2860(F)	State	Statute	Creates installment payments for SC registration fees, if installments not paid on time, installment privilege ends	Requires a service	Act #37 of 2021	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
12-37-2880(A)			Code cleanup, large CMVs pay RUF not property tax	Not related to agency deliverable	Act #37 of 2021	No Change
12-37-2880(C)	State	Statute	Counties continue to mail RUF and registration until effective date of another section	Not related to agency deliverable	Act #37 of 2021	No Change
380.600-380.725	Federal	Regulation	FMCSA's ELDT program takes effect February 7, 2022.	Requires a manner of delivery	All commercial motor vehicle training providers must adhere to these regulations.	No Change
43-5-620(C)	State	Statute	SC Employables Program Act (Article 5) Establishment of uniform system of information clearance and retrieval; information to be furnished by bureaus of employment security and motor vehicles; confidential or privileged information. Upon request of the department (DSS), the Department of Motor Vehicles shall provide information as to all vehicles owned by the applicant or recipient.	Requires a service		No Change
44-43-70(B)	State	Statute	Bone marrow donation; DMV shall make educational materials available at all places where DLs are issued or renewed	Requires a service		No Change
46-25-210(B)(5)	State	Statute	DMV must provide to the Director of Regulatory and Public Service Programs, Clemson University access to identifying info on DLs as needed to verify permit holders and persons buying restricted fertilizer	Requires a service		No Change
56-1-10	State	Statute	New definitions related to title brands: salvage, salvage rebuilt, salvage flood, salvage flood rebuilt, salvage fire, salvage fire rebuilt, junk, off road use only	Not related to agency deliverable	Act #27 of 2021	No Change
56-1-140	State	Statute	Requirements to receive "Veteran" on driver's license	Requires a service	Service: Adding "Veteran" designation to front of driver's license	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-1-210(A)	State	Statute	Expiration date of license is eight years after issued date	Requires a service	Driver's licenses	No Change
56-1-2100(E)	State	Statute	CDL with no HAZMAT expires eight years; CDL with HAZMAT expires in five years	Requires a service	Commercial driver's licenses with and without HAZMAT endorsements	No Change
56-1-3350(B)	State	Statute	Requirements to receive "Veteran" on identification card	Requires a service	Service: Adding "Veteran" designation to front of identification card	No Change
56-1-3350(C)(1)	State	Statute	Price of an identification card for someone 5 to 16-years-old	Requires a service	Identification cards to people 5 to 16-years-old	No Change
56-1-3350(C)(2)	State	Statute	Price for replacement ID if 17-years-old or older	Requires a service	Identification cards to people 17-years-old and older	No Change
56-1-3350(D)	State	Statute	Identification cards expire eight years from date of issuance	Requires a service	Identification cards	No Change
56-1-35	State	Statute	Member of the armed services has 90 days to apply for an SC DL and license expires 8 years after issuance	Requires a service	Driver's licenses for members of the Armed Services	No Change
56-1-40(7)	State	Statute	International customer driver's licenses cost \$25 if valid for more than four years, \$12.50 is valid for not more than four years	Requires a service	Driver's licenses for international customers	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-19-480	State	Statute	Code cleanup, mentions newly added brands (56-1-10), says that a vehicle owner who is trying to apply for a rebuilt title must follow the DMVs procedure	Not related to agency deliverable	Act #27 of 2021	No Change
56-19-485	State	Statute	Code cleanup; State of SC will revert to the vehicles most restrictive brand and that remains on title through subsequent transfers; DMV has the ability to apply the most nearly matching title brand if the title has a brand that is different than what's explicitly defined in 56-1-10; if MCO is branded, the DMV shall apply the same brand	Not related to agency deliverable	Act #27 of 2021	No Change
56-3-14710	State	Statute	Creates valorous award military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #38 of 2021	No Change
56-3-14710 (Act #5)	State	Statute	DMV may create the Drivers for a Cure license plate	Requires a service	Act #5 of 2021	No Change
56-3-14720	State	Statute	Creates distinguish service award military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #38 of 2021	No Change
56-3-14730	State	Statute	Creates exemplary service award military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #38 of 2021	No Change
56-3-14940	State	Statute	Creates service-connected disability military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #216 of 2022	No Change
56-3-14950	State	Statute	Creates campaign medal military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #38 of 2021	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-3-14960	State	Statute	Creates meritorious service military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #216 of 2022	No Change
56-3-14970	State	Statute	Creates military service military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #216 of 2022	No Change
56-3-14980	State	Statute	Creates military-related private organization military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #216 of 2022	No Change
56-3-14990	State	Statute	Upon death of an award recipient in 56-3-14710, -14720, -14730(A)(3), surviving spouse may apply for plate, but dictates when that spouse must turn it in	Not related to agency deliverable	Act #216 of 2022	No Change
56-3-15000	State	Statute	License plates under previous award criteria's are not subject to revised award criteria	Not related to agency deliverable	Act #216 of 2022	No Change
56-3-15010	State	Statute	If more military plates are added, they must be added to the most appropriate section of law	Not related to agency deliverable	Act #38 of 2021	No Change
56-3-14810 (Act #11)	State	Statute	DMV may create the 250th anniversary of the American Revolutionary War license plate	Requires a service	Act #11 of 2021	No Change
56-3-190(A)	State	Statute	New subsection, no content change	Not related to agency deliverable	Act #37 of 2021	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-3-190(B)	State	Statute	Allows and defines the owner-operator relationship for CMVs	Not related to agency deliverable	Act #37 of 2021	No Change
56-3-195(A)	State	Statute	Large CMVs must establish an account with the DMV and pay all registration and licensing related fees directly to the DMV	Requires a service	Act #37 of 2021	No Change
56-3-210(A)(1)	State	Statute	DMV authorized to administer a program for and regulate the issuance of temporary license plates for newly acquired vehicles	Requires a service	Temporary license plate program; Amended in Act #51 of 2023	Amended
56-3-210(A)(2)	State	Statute	DMV establishes design and layout of temporary license plates issued by the state. Material should be resistant to deterioration or fading from exposure to the elements	Requires a service	Temporary license plates themselves; Amended in Act #51 of 2023	Amended
56-3-210(A)(3)	State	Statute	Size of temporary license plates for regular passenger vehicles and motorcycles	Requires a manner of delivery	Act #51 of 2023 amended this subsection to reference mopeds too	Amended
56-3-210(A)(4)	State	Statute	Licensed motor vehicle dealers, leasing companies, and other entities shall not	Requires a manner of delivery	Act #51 of 2023 amended old (4) and replaced it with (5) (added below); new (4) speaks to what a temp tag must include	Amended
56-3-210(A)(4)(a)			Obtain or buy temporary license plates from any entity other than the DMV or one of the DMV's registered temporary license plate distributors	Requires a service	See Act #51 of 2023 56-3-210(A)(5)	Amended
56-3-210(C)(1)	State	Statute	DMV can administer an electronic system for county auditors' offices, licensed dealers, leasing companies, and other entities authorized by the DMV to use in issuing temporary license plates. The DMV may contract with vendors to provide service connection between the issuing entities and the DMV, or may provide the service directly to participating entities	Requires a service	Act #51 of 2023 amended 56-3-210(A)(5) to 56-3-210(C)(1)	Amended

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-3-210(D)	State	Statute	DMV shall develop program specifications defining requirements of temporary plate program governing issuance of plates by authorized entities	Requires a service	Act #51 of 2023 amended 56-3-210(A)(8) to 56-3-210(D)	Amended
56-3-210(G)	State	Statute	Any person or entity issuing temporary plates must maintain records and shall be inspected by the DMV or agents during reasonable business hours	Requires a service	Act #51 of 2023 amended 56-3-210(F) to 56-3-210(G)	Amended
56-3-210(H)	State	Statute	Temp tag issuers may only provide temp tags for items purchased from that issuer	Not related to agency deliverable.	Act #51 of 2023	Amended
56-3-210(I)	State	Statute	The total fee for a temp tag is (see below 56-3-210(I)(1) and (I)(2)	Not related to agency deliverable	Act #51 of 2023 amended this section to speak to the cost of the temp tag	Amended
56-3-210(J)	State	Statute	The total fee for a temp tag is (see below 56-3-210(J)(1) and (J)(1)(a), (J)(1)(b), (J)(2))	Requires a manner of delivery	Act #51 of 2023 amended this section to speak to the cost of the temp tag	Amended
56-3-210(K)	State	Statute	Bill of sale, lease contract, etc. must be in the vehicle	Not related to agency deliverable.	Act #51 of 2023 amended	Amended
56-3-210(E)	State	Statute	Licensed dealers/leasing companies may issue temporary license plates in accordance with law, top 50% is reserved for dealer/company identification, bottom 50% for plate sequence, dealer may not issue plate until vehicle sold, dealer may be assessed points if violating section	Not related to agency deliverable.	Act #51 of 2023 amended	Amended
56-3-240(5)	State	Statute	DMV may require additional information when registering larger CMVs to ensure their safe on roads	Not related to agency deliverable	Act #37 of 2021 (PRISM Language)	No Change



Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-3-355	State	Statute	DMV may require additional information when registering larger CMVs to ensure their safe on roads	Not related to agency deliverable	Act #37 of 2021 (PRISM Language)	No Change
56-3-627	State	Statute	IMF due by owner or lessee upon first titling or registering a vehicle; customers who do not have dealers register their vehicles on their behalf must remit the IMF directly to the DMV when titling or registering; if person purchases a vehicle he or she originally leased and the registrant information does not change, the customer does not owe IMF again; creates new exemption for IMF (purposes of applying for a salvage title)	Not related to agency deliverable	Act #70 of 2021	No Change
56-3-645	State	Statute	Electric/hybrid fee is due at the same time the vehicle is titled or registered	Not related to agency deliverable	Act #70 of 2021	No Change
56-3-660(C)	State	Statute	For the purpose of registering a vehicle under IRP, a motor carrier selecting SC as its base jurisdiction must own or lease real property in the state	Not related to agency deliverable	Act #37 of 2021	No Change
56-3-660(E)	State	Statute	Mentions that large CMVs can make payments and that they register annually versus biennially	Not related to agency deliverable	Act #37 of 2021	No Change
56-5-5710	State	Statute	Outlines the process by which a salvage pool operator can apply for a title from the DMV	Requires a service	Act #27 of 2021	No Change
7-1-25(D)(4)	State	Statute	One of the ways to prove domicile for the purpose of voting is a voters address on DL or other ID issued by the DMV	Not related to agency deliverable		No Change
Chapter 90, Article 2	State	Regulation	The DMV combined Chapter 90 Articles 2 and 3 of the SC Code of Regulations into a single article. The regulation focuses on commercial and non-commercial driver training schools and how the agency regulates those entities.	Requires a service		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
H.R. 133, Title X, Section 1001	Federal	Statute	The REAL ID Modernization Act allows for mobile drivers licenses or identification cards (e.g. ones that are stored on your phone versus an actual physical card) to be REAL IDs. States may accept SSOLV verification in lieu of a physical social security number document. Aircraft operators and third party reservation entities must notify passengers about the REAL ID enforcement deadline for 15 months starting 90 days before said enforcement date (May 1, 2023).	Requires a manner of delivery		No Change
56-1-80(A)(6)	State	Statute	Requires that a doctor's note be presented to add a caduceus to the reverse of a non-commercial driver's license or beginner's permit;	Requires a service	Act #217 of 2022	No Change
56-1-80(B)(1)	State	Statute	Dictates to whom medical conditions tied to the caduceus can be released - Effective July 1, 2022	Requires a service	Act #217 of 2022	No Change
56-1-3350(A)(4)	State	Statute	Requires that the DMV includes a caduceus on an ID card provided that the applicant presents a doctor's note for medical conditions, dictates to whom medical conditions tied to the caduceus can be released - Effective May 23, 2023	Requires a service	Act #217 of 2022	No Change
56-1-90(A)	State	Statute	DMV may require every applicant to submit documents proving various items for issuance of DLs, BPs, IDs	Requires a manner of delivery	Act #148 of 2022	No Change
56-1-90(B)	State	Statute	DMV may require documents in other circumstances if documents aren't on file with the Department	Requires a manner of delivery	Act #148 of 2022	No Change
56-1-90(C)	State	Statute	Outlines what needs to be presented to the DMV for name changes	Requires a manner of delivery	Act #148 of 2022	No Change
56-1-90(D)	State	Statute	Outlines what needs to be presented to the DMV if the applicant doesn't have items in 56-1-90(C), "preferred name"	Requires a manner of delivery	Act #148 of 2022	No Change
56-1-90(E)	State	Statute	Applicant who is changing his or her name with the DMV under the provisions of -C or -D (above) must have their SSN validated electronically before the DMV issues a card	Requires a manner of delivery	Act #148 of 2022	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-1-90(F)	State	Statute	No REAL IDs may be issued to people with unvalidated SSNs	Requires a manner of delivery	Act #148 of 2022	No Change
56-1-140(A)	State	Statute	DLs must have an unobstructed photograph of the licensee's face (repealed the requirement that the photograph is colored and that the DL is laminated)	Requires a manner of delivery	Act #148 of 2022	No Change
56-1-50(D)	State	Statute	BPs must have an unobstructed photograph of the licensee's face (repealed the requirement that the photograph is colored and that the BP is laminated)	Requires a manner of delivery	Act #148 of 2022	No Change
56-1-2100(A)(2)	State	Statute	CDLs must have an unobstructed photograph of the licensee's face (repealed the requirement that the photograph is colored and that the CDL is laminated)	Requires a manner of delivery	Act #148 of 2022	No Change
56-1-3370	State	Statute	IDs must have an unobstructed photograph of the ID holder's face (repealed the requirement that the photograph is colored and that the ID is laminated)	Requires a manner of delivery	Act #148 of 2022	No Change
56-3-14210(A)(1)	State	Statute	DMV shall issue a USC 2017 and 2022 Women's Basketball National Championship plate	Requires a service	Act #216 of 2022	No Change
56-3-14210(B)	State	Statute	USC may submit design of plate	Requires a manner of delivery	Act #216 of 2022	No Change
56-3-14210(C)	State	Statute	Plate subject to 56-3-8100	Funding agency deliverable(s)	Act #216 of 2022	No Change
56-3-14210(D)	State	Statute	Of the plate in subsection (A)(1), plate 1 is assigned is to the USC women's basketball coach	Requires a manner of delivery	Act #216 of 2022	No Change
56-3-14210(E)	State	Statute	People who hold the 2017 (only) plate will automatically receive the 2017 and 2022 plate once their 2017 plate expires (person can't keep the 2017 plate)	Requires a manner of delivery	Act #216 of 2022	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
29-15-10(C)(1)(b)	State	Statute	Vendors authorized by the DMV may provide title and lienholder information to towing companies (and other entities in subsection (C)(1))	Not related to agency deliverable.	Act #233 of 2022	No Change
56-5-5635(D)(1)(b)	State	Statute	Vendors authorized by the DMV may provide title and lienholder information to towing companies (and other entities in subsection (D)(1))	Not related to agency deliverable.	Act #233 of 2022	No Change
Proviso 82.2	State	FY22-23 Proviso	Language added to ensure no conflict between Chapter 9, Title 56 and retaining FOIA money	Distribute finding to another entity	FY23 Appropriations Act	No Change
Proviso 82.6	State	FY22-23 Proviso	Using carry forward funds for Act 37; amended from FY22's Budget to remove date reference	Funding agency deliverable(s)	FY23 Appropriations Act	No Change
Proviso 82.12	State	FY22-23 Proviso	DMV may charge a fee for first-time CDL skills test applicants, retention/distribution of said fee	Funding agency deliverable(s)	FY23 Appropriations Act	No Change
Proviso 82.14	State	FY22-23 Proviso	DMV shall waive fees for qualified service members for CDLs	Requires a manner of delivery	FY23 Appropriations Act	No Change
Proviso 82.15	State	FY22-23 Proviso	DMV may issue biennial plates to large CMVs until Act 37 fully implemented	Requires a manner of delivery	FY23 Appropriations Act	No Change
Proviso 82.1	State	FY22-23 Proviso	DMV may expend federal and earmarked funds in current FY for expenditures incurred in prior FY	Funding agency deliverable(s)	FY23 Appropriations Act	No Change
Proviso 82.3	State	FY22-23 Proviso	DMV may charge a fee for auditing PII; may not charge state agencies	Funding agency deliverable(s)	FY23 Appropriations Act	No Change
Proviso 82.4	State	FY22-23 Proviso	DMV may reduce hours provided legislative delegation is notified	Requires a manner of delivery	FY23 Appropriations Act	No Change
Proviso 82.5	State	FY22-23 Proviso	Activities allowed on special restricted driver's license	Requires a service	FY23 Appropriations Act	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
Proviso 82.7	State	FY23-24 Proviso	DMV may expend earmarked cash reserves on REAL ID;	Funding agency deliverable(s)	FY23 Appropriations Act; Amended the FY reference for FY24's Appropriations Act	Amended
Proviso 82.8	State	FY22-23 Proviso	DMV is exempt from paying EVVE fees to DHEC	Funding agency deliverable(s)	FY23 Appropriations Act	No Change
Proviso 82.9	State	FY22-23 Proviso	May waive fees associated with issuing ID cards provided partnership established	Funding agency deliverable(s)	FY23 Appropriations Act	No Change
Proviso 82.10	State	FY22-23 Proviso	May retain money for temp tags	Funding agency deliverable(s)	FY23 Appropriations Act	No Change
Proviso 82.11	State	FY22-23 Proviso	Give reports to DOT for free	Funding agency deliverable(s)	FY23 Appropriations Act	No Change
Proviso 82.17	State	FY23-24 Proviso	Added in the FY24 Appropriations Act: The DMV is authorized to charge a witness fee for each employee testifying in matters that do not involve the agency	Not related to agency deliverable.	FY24 Appropriations Act	Added
Proviso 82.18	State	FY23-24 Proviso	Added in the FY24 Appropriations Act: The DMV has certain emergency powers during extenuating circumstances	Not related to agency deliverable.	FY24 Appropriations Act	Added
56-1-395	State	Statute	Provisions of the driver's license reinstatement fee payment program	Requires a service	Act #51 of 2023	Amended
56-1-396(F)	State	Statute	Qualifying suspensions of driver suspension eligible (amnesty) week	Requires a service	Act #51 of 2023	Amended
56-10-240	State	Statute	Insurance law allowing for supplemental documents to be provided in instances of a lapse	Not related to agency deliverable.	Act #51 of 2023	Amended
56-10-245	State	Statute	Reinstatement fee/per diem for an insurance lapse applicable to any vehicles on policy	Not related to agency deliverable.	Act #51 of 2023	Amended

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-10-520	State	Statute	Penalties for operating a vehicle without insurance	Not related to agency deliverable.	Act #51 of 2023	Amended
56-10-530	State	Statute	Cleanup due to repeal of 56-10-510	Not related to agency deliverable.	Act #51 of 2023	Amended
56-10-540	State	Statute	Cleanup due to repeal of 56-10-510; explicitly allows electronic plate turn-in	Requires a manner of delivery	Act #51 of 2023	Amended
56-10-550	State	Statute	Cleanup, repeal references to "the director of" for generic terminology of agency name	Not related to agency deliverable.	Act #51 of 2023	Amended
56-10-551	State	Statute	Cleanup, repeal references to "the director of" for generic terminology of agency name	Not related to agency deliverable.	Act #51 of 2023	Amended
56-10-552	State	Statute	Cleanup, updated code sections with repeal of -510	Not related to agency deliverable.	Act #51 of 2023	Amended
56-9-20(1)	State	Statute	Updated in definition section reference from (7) to (5)	Not related to agency deliverable.	Act #51 of 2023	Amended
56-9-20(14)	State	Statute	Updated in definition section reference from (3) to (1)	Not related to agency deliverable.	Act #51 of 2023	Amended
56-3-210(A)(5)	State	Statute	Replaced old 56-3-210(A)(4) with language specific to whom the department can purchase temporary license plates from	Requires a manner of delivery	Act #51 of 2023	Amended
56-3-210(B)(1)	State	Statute	Only a statewide motor vehicle dealer association with at least 30 percent and no fewer than 200 members who are licensed SC dealers may be temporary license plate distributors	Requires a manner of delivery	Act #51 of 2023	Added

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-3-210(B)(2)	State	Statute	If a temp license plate distributor cannot provide plates to the DMV in a timely manner, the DMV may solicit elsewhere	Requires a manner of delivery	Act #51 of 2023	Added
56-3-210(B)(3)	State	Statute	If the only temporary license plate distributors do not respond to a solicitation the subsection is of no effect	Requires a manner of delivery	Act #51 of 2023	Added
56-3-212(B)	State	Statute	Person who newly acquires a vehicle or moves a foreign vehicle into SC, that is required to be registered and does not properly register it before operating it on state roads during the 45-day period must	Requires a manner of delivery	Act #51 of 2023	Added
56-3-212(B)(1)	State	Statute	Transfer a license plate from another vehicle pursuant to 56-3-1290	Requires a manner of delivery	Act #51 of 2023	Added
56-3-212(B)(2)	State	Statute	Purchase a new license plate and registration	Requires a manner of delivery	Act #51 of 2023	Added
56-3-212(B)(3)	State	Statute	Purchase a temporary license plate from the DMV	Requires a service	Act #51 of 2023	Added
56-3-212(B)(4)	State	Statute	Purchase a temporary license plate from the county auditor's office in the county in which the person resides	Not related to agency deliverable	Act #51 of 2023	Added
56-3-212(C)	State	Statute	DMV must provide temp tags to casual buyers who are registering in the State	Requires a service	Act #51 of 2023	Added
56-3-212(D)	State	Statute	Provides for a person transferring a plate within 45 days after a sale	Not related to agency deliverable.	Act #51 of 2023	Added
56-3-212(E)	State	Statute	Person must replace temp tag with actual plate as soon as received	Not related to agency deliverable.	Act #51 of 2023	Added
56-3-212(F)	State	Statute	New-to-state residents must properly title and license within 45 days	Not related to agency deliverable.	Act #51 of 2023	Added

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-3-212(G)	State	Statute	Must continue to carry insurance	Not related to agency deliverable.	Act #51 of 2023	Added
56-3-210(I)(1)	State	Statute	Cost of a temp tag from the DMV or counties equals \$5 that is retained by the DMV	Funding agency deliverable(s)	Act #51 of 2023	Added
56-3-210(I)(2)	State	Statute	Cost of a temp tag from the DMV or counties equals an additional \$5 that goes to the SCTIB	Distribute finding to another entity	Act #51 of 2023	Added
56-3-210(J)(1)(a)	State	Statute	Cost of a temp tag from a dealer/other entity is the actual cost plus shipping and handling	Not related to agency deliverable.	Act #51 of 2023	Added
56-3-210(J)(1)(b)	State	Statute	Cost is above plus an additional five - \$2.50 to DOT and \$2.50 to DMV	Distribute finding to another entity	Act #51 of 2023	Added
56-3-210(J)(2)	State	Statute	Dealers, leasing companies, other entities shall not charge more than above	Not related to agency deliverable.	Act #51 of 2023	Added
56-3-211	State	Statute	Temp tags for items bought in SC, registered elsewhere	Requires a service	Act #51 of 2023	Added
56-3-213(A)	State	Statute	Provides for special permits issued solely by the DMV	Requires a service	Act #51 of 2023	Added
56-3-213(B)	State	Statute	Exception to section	Not related to agency deliverable.	Act #51 of 2023	Added
56-3-2340(A)	State	Statute	Dealers must issue temp tags at the point of sale directly from the dealership; dealers must complete transactions in the same way they're started (electronically); dealers may not visit SCDMV branches	Requires a manner of delivery	Act #51 of 2023	Amended



Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-3-214(A)	State	Statute	DMV shall implemented QA program	Requires a service	Act #51 of 2023	Added
56-3-214(B)	State	Statute	Definition of who must be a QA entity	Requires a manner of delivery	Act #51 of 2023	Added
56-3-214(C)	State	Statute	The QA entity shall review all required docs for all transactions for titles and registrations submitted by dealers	Not related to agency deliverable.	Act #51 of 2023	Added
56-3-214(D)	State	Statute	QA shall charge \$10, standalone fee; not included in the purchase price	Not related to agency deliverable.	Act #51 of 2023	Added
56-3-214(E)	State	Statute	DMV may refuse a dealership the right to use ERT if its documentation falls below 95% accuracy	Not related to agency deliverable.	Act #51 of 2023	Added
56-3-214(F)	State	Statute	DMV may reinstate dealers after their accuracy goes back up	Not related to agency deliverable.	Act #51 of 2023	Added
56-3-214(G)	State	Statute	QA entity shall carry a bond as determined by the DMV	Not related to agency deliverable.	Act #51 of 2023	Added
56-3-214(H)	State	Statute	DMV collects a fee from the QA entity; \$2.50 to the DOT and \$2.50 to the DMV	Distribute finding to another entity	Act #51 of 2023	Added

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-14-30(A)	State	Statute	RV dealer license changes - 36 month license, \$50	Not related to agency deliverable.	Act #51 of 2023	Amended
56-14-30(B)	State	Statute	Complaints against RV dealers	Not related to agency deliverable.	Act #51 of 2023	Added
56-14-30(C)	State	Statute	Temporary license for RV dealers	Not related to agency deliverable.	Act #51 of 2023 amended 56-14-30(B) to be (C)	Amended
56-14-30(D)	State	Statute	Only RV sales allowed under section	Not related to agency deliverable.	Act #51 of 2023 amended 56-14-30(C) to be (D)	Amended
56-14-30(E)	State	Statute	Penalties for people who sale an RV without a license	Not related to agency deliverable.	Act #51 of 2023 amended 56-14-30(D) to be (E); increased the fines	Amended
56-14-30(F)	State	Statute	Unauthorized sale of an RV separate and distinctive offense, ticketing entity retaining part of fees	Not related to agency deliverable.	Act #51 of 2023 amended 56-14-30(E) to be (F); added language regarding ticketing entity	Amended
56-14-30(G)	State	Statute	RV dealer allowed to offer test driver	Not related to agency deliverable.	Act #51 of 2023 amended 56-14-30(F) to be (G)	Amended
56-14-40(B)	State	Statute	Increased the bond amount from 30k to 50k for an RV dealer, outlines bond coverage to be reported electronically; outlines that State can go after the bond provided the consumer is first made whole	Not related to agency deliverable.	Act #51 of 2023	Amended

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-14-40(C)	State	Statute	Changes "year" to "period" since RV dealer license now valid for more than a year	Not related to agency deliverable.	Act #51 of 2023	Amended
56-14-40(E)	State	Statute	Outlines the process whereby the probate court can authorize another person to continue with the RV dealership following the licensee's death	Not related to agency deliverable.	Act #51 of 2023	Added
56-14-50(4)	State	Statute	Outlines how to address RV dealers that operate on adjacent or within site properties (e.g. overflow lots); what the overflow lots need; how to report such on application for a dealer license with the DMV	Not related to agency deliverable.	Act #51 of 2023	Added
56-14-70	State	Statute	References 56-15-3350	Not related to agency deliverable.	Act #51 of 2023	Amended
56-15-310	State	Statute	Retail and wholesaler dealer licensing amendments; license applicable for 36 months, \$150; information on curing complaints, penalties for selling without a license	Requires a manner of delivery	Act #51 of 2023	Amended
56-15-320	State	Statute	Bond information for wholesale or retail dealers; increased the bond to \$50,000; may be reported electronically in ALIR; state has right of action against the bond; process for dealer license transfer upon licensee's death	Not related to agency deliverable.	Act #51 of 2023	Amended
56-15-330	State	Statute	Wholesale or retail dealers may have adjacent or within site property, governance for it	Not related to agency deliverable.	Act #51 of 2023	Amended
56-15-350	State	Statute	Qualifications for a dealer license, crimes that allow the DMV to deny/revoke/suspend a license - applicable to all dealer licenses (reflected in those specific chapters)	Requires a manner of delivery	Act #51 of 2023	Amended
56-37-10	State	Statute	Motor Vehicle Dealer Performance Evaluation System applicable to any dealer under the title	Not related to agency deliverable.	Act #51 of 2023	Added
56-37-20	State	Statute	Definitions in the new Chapter of Title 56	Not related to agency deliverable.	Act #51 of 2023	Added

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-37-30	State	Statute	Points system for dealers; violations and equivalent points that will go against a dealer license	Requires a manner of delivery	Act #51 of 2023	Added
56-37-40	State	Statute	Creation of the Dealer Sanction Review Board; requirements; must be seated at the beginning of each fiscal year; process for dealers to use the DSRB	Requires a service	Act #51 of 2023	Added
56-37-50	State	Statute	How points are calculated against a dealer license	Requires a manner of delivery	Act #51 of 2023	Added
56-37-60	State	Statute	Dealers are allowed to participate in a point reduction class, DMV to approve the curriculum of the class but not required to offer it itself	Requires a service	Act #51 of 2023	Added
56-37-70	State	Statute	When must the DMV suspend a dealer license, appellate process	Requires a service	Act #51 of 2023	Added
56-37-80	State	Statute	When must the DMV immediately revoke a dealer license	Requires a service	Act #51 of 2023	Added
56-16-140	State	Statute	Motorcycle dealer license requirements, 36-month license, \$150; timeliness of resolving complaints; penalties for selling motorcycles without a license	Requires a manner of delivery	Act #51 of 2023	Amended
56-16-150	State	Statute	Motorcycle dealer bond information, bond is \$25,000; bond may be electronically reported; state has right of action against the bond; process for license transfer upon original licensee death	Not related to agency deliverable.	Act #51 of 2023	Amended
56-16-160	State	Statute	Motorcycle dealer may conduct business on adjacent or within site property	Not related to agency deliverable.	Act #51 of 2023	Amended
56-16-180	State	Statute	References 56-15-350	Not related to agency deliverable.	Act #51 of 2023	Amended

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-19-370	State	Statute	Penalties if dealer doesn't title and register (if applicable) vehicle in 45 days unless title not received in a timely manner or title in suspense	Requires a manner of delivery	Act #51 of 2023	Amended
56-23-60	State	Statute	Updated driver training reference from defensive driving to driver training	Not related to agency deliverable.	Act #51 of 2023	Amended
56-23-105	State	Statute	Classroom training definition, allows for online classroom training, requirements for online classroom training	Not related to agency deliverable.	Act #51 of 2023	Added
56-1-20	State	Statute	New-to-state residents have to obtain licenses within 45 days of moving to the State unless other exemption applies	Not related to agency deliverable.	Act #51 of 2023	Amended
56-1-220	State	Statute	Active duty military exempt from vision screening requirements; vision screening valid for 36 months	Requires a manner of delivery	Act #51 of 2023	Amended
56-23-40	State	Statute	Driver training school license is \$200, valid for 4 years	Requires a service	Act #51 of 2023	Amended
56-1-286	State	Statute	IID an option for person with implied consent arrest	Not related to agency deliverable.	Act #55 of 2023	Amended
56-1-385(A)	State	Statute	Inserted date referenced for offense	Not related to agency deliverable.	Act #55 of 2023	Amended
56-1-400	State	Statute	General cleanup and code section references related to IID program amendment	Not related to agency deliverable.	Act #55 of 2023	Amended
56-1-1090(A)	State	Statute	Habitual Offenders may obtain IIDs in certain circumstances	Not related to agency deliverable.	Act #55 of 2023	Amended
56-1-1320(A)	State	Statute	Offense date insertion	Not related to agency deliverable.	Act #55 of 2023	Amended
56-1-1340	State	Statute	Code cleanup	Not related to agency deliverable.	Act #55 of 2023	Amended

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-5-2941	State	Statute	IID program amendments	Requires a service	Act #55 of 2023	Amended
56-5-2951	State	Statute	Implied consent and IID requirements in applicable circumstances; DMV holds money in trust pending the outcome of administrative hearing; requirements if suspension is upheld; repeals route restricted option	Requires a service	Act #55 of 2023	Amended
56-5-2990	State	Statute	Requires the DMV to suspend and person to install an IID on DUI 1	Requires a service	Act #55 of 2023	Amended
56-5-4445	State	Statute	DMV shall suspend DL for a year following third conviction of unlevel vehicle in five-year period	Requires a service	Act #24 of 2023	Amended
30-2-500	State	Statute	LE Personal Privacy Protection Act, DMV exemptions	Not related to agency deliverable.	Act #56 of 2023	Added
30-2-700	State	Statute	Judicial Personal Privacy Protection Act, DMV exemptions	Not related to agency deliverable.	Act #56 of 2023	Added
12-37-220 (b)(3)	State	Statute	(B)(3)Tax exemption is extended to spouse of disabled veteran if residing together and also extended to trustee if beneficiary uses vehicle titled to trustee	Requires a manner of delivery	Act 116 of 2024	No Change
56-5-4072	State	Statute	Requirements to allow the towing of an additional trailing vehicle utilizing a fifth wheel...	Requires a service	Act 129 of 2024	No Change
56-1-286 (L)(a)	State	Statute	(L)(a) Allows an individual to obtain a TAL or the IID after requesting a case hearing within 30 days of suspension ...code cleanup	Not related to agency deliverable.	Act 130 of 2024	Amended
56-5-2951 (B)(1)(a)	State	Statute	(B)(1)(a) Allows an individual to obtain a TAL or the IID restriction after requesting a case hearing within 30 days of suspension..code cleanup	Not related to agency deliverable.	Act 130 of 2024	Amended

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-1-50 (G)	State	Statute	(G)Allows individuals at least 18 to attempt the skills test for a regular license after holding the permit for at least 30 days not including motorcycle permits	Requires a manner of delivery	Act 146 of 2024	No Change
56-3-1960 (D)	State	Statute	(D)Allows the department to approve a photograph for a parking placard	Not related to agency deliverable.	Act 147 of 2024	No Change
56-1-80 (A)(9)	State	Statute	(A)(9) Requirements to allow an applicant to disclose blood type on a non-commercial driver's license or permit.	Requires a manner of delivery	Act 167 of 2024	No Change
56-1-80 (B)(1)	State	Statute	(B)(1) Adds blood type to the information that can only be made available to specific entities and individuals upon request	Requires a manner of delivery	Act 167 of 2024	No Change
56-1-80 (B)(4)	State	Statute	(B)(4) No Government entity will be held liable for inaccurate blood type indicated on the license or permit when listed on the form inaccurately	Not related to agency deliverable.	Act 167 of 2024	No Change
56-3-1240 (B)	State	Statute	(B) Requirements to allow an intrastate only large CMV to operate on a motorcycle-sized license plate securely in the front windshield during the first 45 days of purchase	Requires a service	Act 178 of 2024	No Change
56-3-15020	State	Statute	The Department may issue "Hearing Impaired" special license plates	Requires a service	Act 178 of 2024	No Change
56-3-16000 (A)	State	Statute	The Department may issue "South Carolina Equine Industry" special license plates	Requires a service	Act 178 of 2024	No Change
56-3-16000 (B)	State	Statute	The Department may issue "South Carolina Equine Industry" special license plates six months after approval of design	Requires a service	Act 178 of 2024	No Change
56-3-16000 (C)	State	Statute	The biennial fee for each South Carolina Equine Industry special license plate is thirty dollars plus the regular motor vehicle license and the excess of the costs of production and distribution of the license plates is distributed to the Department of Agriculture	Requires a service	Act 178 of 2024	No Change
56-3-7340 (A)	State	Statute	(A) The Department may issue "Native American" special license plates	Requires a service	Act 178 of 2024	No Change
56-3-16010 (A)	State	Statute	(A) The Department may issue "Catawba Nation" special license plates.	Requires a service	Act 178 of 2024	No Change
56-3-16010 (B)	State	Statute	(B) The Department may issue "Catawba Nation" special license plates six months after approval of design.	Requires a service	Act 178 of 2024	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-3-16010 (C)	State	Statute	(C) The "Catawba Nation" special license plate is exempt from the \$6800 required to initiate plate production	Requires a service	Act 178 of 2024	No Change
56-3-16010 (D)	State	Statute	(D) The biennial fee for each Catawba Nation special license plate is forty dollars plus the regular motor vehicle license and the \$40 fee must be distributed to the Catawba Nation	Requires a service	Act 178 of 2024	No Change
56-3-16110	State	Statute	The Department may issue "Cherokee Indian Nation" special license plates	Requires a service	Act 178 of 2024	No Change
56-3-16210 (A)	State	Statute	(A) The Department may issue "South Carolina Beekeepers Association" special license plates to owners of private passenger-carrying motor vehicles or motorcycles registered in their names	Requires a service	Act 178 of 2024	No Change
56-3-16210 (B)	State	Statute	(B) The Department may issue "South Carolina Beekeepers Association" six months after the approval of the design	Requires a service	Act 178 of 2024	No Change
56-3-16210 (C)	State	Statute	(C) The biennial fee for each South Carolina Beekeepers Association special license plate is forty dollars plus the regular motor vehicle license and the \$40 fee must be distributed to the South Carolina Beekeepers Association	Requires a service	Act 178 of 2024	No Change
56-3-14210 (A)	State	Statute	(A) The year 2024 was added as an option to the list for University of South Carolina Women's Basketball National Champions plates	Requires a service	Act 178 of 2024	No Change
56-3-14210 (D)	State	Statute	(D) The year 2024 was added to the list for University of South Carolina Women's Basketball National Champions license plate that is reserved for the women's basketball coach	Requires a service	Act 178 of 2024	No Change
56-3-14210 (E)	State	Statute	(E) The year 2024 will be added to the University of South Carolina Women's Basketball National Champions' license plate that previously only commemorated years 2017 and 2022 after the plate's ten-year cycle	Requires a service	Act 178 of 2024	No Change
56-3-7100	State	Statute	The Department may issue "Autistic and Neurodivergent" special motor vehicle license plates	Requires a service	Act 178 of 2024	No Change
56-3-16310 (A)	State	Statute	The Department may issue "South Carolina Association for Pupil Transportation" special license plates	Requires a service	Act 178 of 2024	No Change
56-3-16310 (B)	State	Statute	The Department may issue "South Carolina Association for Pupil Transportation" special license plates six months following approval of its design	Requires a service	Act 178 of 2024	No Change



Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-3-16310 (D)	State	Statute	The biennial fee for each special license plate is twenty-five dollars plus the regular motor vehicle license fee and the twenty-five-dollar fee must be distributed to the South Carolina Association for Pupil Transportation	Requires a service	Act 178 of 2024	No Change
56-3-14910 (A)(11)	State	Statute	(A)(11) The department may issue Navy and Marine Corps Medal special license plates reflective of valorous awards	Requires a service	Act 178 of 2024	No Change
56-3-14990 (B)	State	Statute	(B) Requirements to allow a surviving spouse of a member of the National Guard to apply to the department for and transfer a National Guard; Army, Air, or retired.	Requires a service	Act 178 of 2024	No Change
56-1-219	State	Statute	Requirements to establish a work zone safety program	Not related to agency deliverable.	Act 182 of 2024	No Change
56-1-15 (B)	State	Statute	Work zone safety course requirements.	Not related to agency deliverable.	Act 182 of 2024	No Change
56-1-130 (B)	State	Statute	Work zone safety course requirements.	Not related to agency deliverable.	Act 182 of 2024	No Change
62-6-401 (A)	State	Statute	Department may establish a Transfer on Death or TOD designation upon any personal property titled (vehicles and mobile homes)	Requires a service	Act 200 of 2024	No Change
62-6-401 (B)	State	Statute	A TOD designation passes to the TOD beneficiary upon death of all owners of the personal property	Requires a manner of delivery	Act 200 of 2024	No Change
62-6-401 (C)	State	Statute	A TOD beneficiary has no ownership until the owner(s) of the titled personal property passes away	Requires a manner of delivery	Act 200 of 2024	No Change
62-6-401 (D1)	State	Statute	Upon the death of the owner(s) of the titled personal property, the personal property must be titled to the beneficiaries in undivided equal parts.....	Requires a manner of delivery	Act 200 of 2024	No Change
62-6-401 (D2)	State	Statute	The personal property belongs to the estate of the owner if no beneficiaries survive upon death of owner	Requires a manner of delivery	Act 200 of 2024	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
62-6-401 (D3)	State	Statute	The owner may revoke or modify the TOD beneficiaries at anytime	Requires a manner of delivery	Act 200 of 2024	No Change
62-6-401 (E1)	State	Statute	Only multiple owners who own titled personal property with right of survivorship shall be entitled to utilize a TOD designation to transfer property.....	Requires a manner of delivery	Act 200 of 2024	No Change
62-6-401 (E2)	State	Statute	TOD designation beneficiaries descriptions	Requires a manner of delivery	Act 200 of 2024	No Change
62-6-401 (E3)	State	Statute	TOD designation beneficiaries descriptions	Requires a manner of delivery	Act 200 of 2024	No Change
62-6-401 (E4)	State	Statute	When there is more than one owner, all owners or survivors must determine TOD designation or revoke or modify TOD designation	Requires a manner of delivery	Act 200 of 2024	No Change
62-6-401 (F)	State	Statute	An Owner(s) of any personal property titled by the department shall apply for a TOD designation pursuant to this section	Requires a manner of delivery	Act 200 of 2024	No Change
62-6-401 (H1)	State	Statute	The Department must retitle the personal property to the TOD beneficiaries if proper proof of death is presented	Requires a manner of delivery	Act 200 of 2024	No Change
62-6-401 (H2)	State	Statute	The Department must retitle the personal property to the personal representative of a deceased party if proper proof of death is presented	Requires a manner of delivery	Act 200 of 2024	No Change
62-6-401 (H3)	State	Statute	The Department must retitle the personal property to a party or parties in accordance with a court order	Requires a manner of delivery	Act 200 of 2024	No Change
62-6-401 (I)	State	Statute	TOD ownership descriptions	Requires a manner of delivery	Act 200 of 2024	No Change
56-19-290 (6)	State	Statute	Each certificate of title shall contain any Transfer on Death beneficiaries established upon application of title	Requires a service	Act 200 of 2024	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2024
56-19-420(A)(4)	State	Statute	Department shall charge \$15 to establish, modify, or revoke Transfer on death beneficiaries	Requires a service	Act 200 of 2024	No Change
62-6-101 (3)	State	Statute	Redefined "Beneficiary" for TOD purposes	Not related to agency deliverable.	Act 200 of 2024	No Change
62-6-101(15)	State	Statute	Added the term "Owner "to definitions	Not related to agency deliverable.	Act 200 of 2024	No Change
62-6-101(16)	State	Statute	Added the definition of "Transfer on Death" or "TOD"	Not related to agency deliverable.	Act 200 of 2024	No Change
62-6-101(17)	State	Statute	Added the definition of "Titled personal property"	Not related to agency deliverable.	Act 200 of 2024	No Change
	State	Statute	Department must delay implementation of "Law Enforcement and Personal Privacy Protection Act" and the "Judicial Privacy Protection Act" until 7/1/2025	Not related to agency deliverable.	Act 220 of 2024	Amended

# 2024

## Services Data

as submitted for the Accountability Report by:  
R400 - Department of Motor Vehicles

Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY2024	Summary of changes to services
State identification cards that specify whether or not an individual has the legal authorization to drive and any restrictions or specific endorsements associated with his/her driving ability.	Public, 5 years old and over	Citizens	Law enforcement, international customers, anyone who desires to operate a vehicle or commercial motor vehicle	Driver Services/ Branch Services/ Information Technology	State issued Driver's License and ID Card	People wouldn't have ID cards	No Change	
Issue plates that support various types of vehicles and benefit a variety of special interest groups	Private and commercial motor vehicle owners, political subdivision vehicle owners.	Citizens	Law enforcement, private and public entities that have special license plates	Vehicle Services/ Branch Services	License Plates	Special orgs wouldn't have additional revenue stream	No Change	
Allow people to register as an organ donor and as a voter in South Carolina.	Donors - 17 and over, voters - 18 and over.	Citizens	Donate Life	Branch Services	Voter and Donor Registration	Supports need for organ and tissue donors	No Change	
Receipt and distribution of revenues.	Distribute revenue from various sources to Schools, Organizations, State Entities.	Public and private entities	Primarily SCDOT, STIB for the State, other private special interest groups	Administration/ Branch Services	Revenue Distribution	Responsibility to fund other agencies in the state	No Change	
Enforce mechanisms to ensure every driver's financial responsibility obligations (i.e.- car insurance).	Private and commercial motor vehicle owners.	Citizens	Insurance companies, Law enforcement	Driver Services	Financial Responsibility	Ensure drivers remain insured	No Change	
Secure PII in the agency's possession.	Ensure the security and privacy of PII for all customers of the DMV.	Citizens	Businesses with access to the DMV, Bulk Data Customers	Information Security/ Branch Services/ Information Technology/ General Counsel	Information Security and Privacy	Potential impacts on data related to citizens. Requirement to secure their PII	No Change	
Partner with federal, state, and local governments to share information to which they are legally entitled for the purpose carrying out of government activities.	Share information as authorized by FOIA, DPPA and FPPA.	Citizens	Any federal, state, and local partner, law enforcement, courts	Information Technology/ Communications/ Administration/ General Counsel	FOIA, DPPA, FPPA	Other agencies unable to serve their constituents	No Change	
Provide access to public information for permitted individuals.	Share information as authorized by FOIA, DPPA and FPPA.	Citizens	Law enforcement, courts	Branch Services/ Driver Services/ Vehicle Services/ Administration/ Inspector General/ Information Technology/ Communications	Information Access, Public	Comply with FOIA	No Change	
Work with industry partners to maximize existing efficiency measures and explore new partnerships to serve the public.	Third Party Commercial and Non-Commercial Driver Training and Testing Schools; Law Enforcement and Other Authorized Entities with access to Member Services.	Citizens	Business, driver training schools, DMV branch offices	Office of Inspector General/ Information Technology	Third Party Testers and Member Services	Ensure strong working relationships with stakeholders	No Change	

Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY2024	Summary of changes to services
Uphold cooperative agreements, such as IFTA/IRP and the Driver's License compact agreement, which ensures South Carolina laws are respected by out-of-state drivers and that fuel taxes are allotted appropriately based on road use.	International Fuel Tax Agreement Members, International Registration Plan Members, and Driver's License Compact Signatories.	Citizens	Businesses, STP	Driver Services/ Motor Carrier/ General Counsel	Cooperative Agreements	Other states could issue licenses to disqualified drivers,	No Change	

# 2024

## Partnerships Data

as submitted for the Accountability Report by:  
R400 - Department of Motor Vehicles

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	10 ZERO DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	123 DRIVE! DRIVING ACADEMY, INC	Automobile Driver Training, examination	No Change
Private Business Organization	1st IN CLASS	Automobile Driver Training, examination	No Change
Private Business Organization	1st MILE DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	3 J'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	5 STAR DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	843 LETS DRIVE, LLC	Automobile Driver Training, examination	No Change
Private Business Organization	911 DRIVING SCHOOL (CHARLESTON)	Automobile Driver Training, examination	No Change
Private Business Organization	911 DRIVING SCHOOL (RICHLAND)	Automobile Driver Training, examination	No Change
Private Business Organization	911 DRIVING SCHOOL (YORK)	Automobile Driver Training	No Change
Private Business Organization	A & R DRIVER TRAINING SCHOOL	Automobile Driver Training, examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	AAAA DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	ABATE	Industry advocacy organization	No Change
Private Business Organization	ABBIE'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	ABC DRIVER TRAINING	Automobile Driver Training, examination	No Change
Private Business Organization	ABLES DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	ACCURATE DRIVER EDUCATION SERVICES	Automobile Driver Training, examination	No Change
Private Business Organization	ACE DRIVER TRAINING	Automobile Driver Training, examination, CDL examination	No Change
Private Business Organization	ADVANTAGE DRIVING LLC	Automobile Driver Training, examination	No Change
Private Business Organization	AFFORDABLE DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Local Government	Aiken County Schools	CDL Examination	No Change
Private Business Organization	AIKEN DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Higher Education Institute	Aiken Technical College	MC training, examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	ALERT DRIVER TRAINING	Automobile Driver Training	No Change
Higher Education Institute	Allen University	Recipient of revenue from specialty license plate	No Change
Private Business Organization	A-LORD ASHLEY DRIVING	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Alpha Kappa Alpha Sorority	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Alpha Phi Alpha	Recipient of revenue from specialty license plate	No Change
Professional Association	American Association of Motor Vehicle Administrators	Develops industry best practices, provides verification services, and as serves as a linkage point for all jurisdiction administrators	No Change
Non-Governmental Organization	American Cancer Society	Recipient of revenue from specialty license plate	No Change
Federal Government	American National Red Cross	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Ancient Free Masons	Recipient of revenue from specialty license plate	No Change
K-12 Education Institute	Anderson County Alternative School	CDL Examination	No Change
Local Government	Anderson School District 3	CDL Examination	No Change
Local Government	Anderson School District 5	CDL Examination	No Change



Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	ANOINTED HANDS DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Higher Education Institute	Appalachian State University	Recipient of revenue from specialty license plate	No Change
Private Business Organization	ARRIVE ALIVE DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	ATKINSON DRIVER TRAINING	Automobile Driver Training, examination	No Change
Private Business Organization	ATLAS DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Auburn University	Recipient of revenue from specialty license plate	No Change
Private Business Organization	AUTO SAFE DRIVING SCHOOL EST	Automobile Driver Training, examination	No Change
Private Business Organization	BACK TO BASICS DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	BALDWIN POINT REDUCTION /DRIVER TRNG.	Automobile Driver Training, examination	No Change
Local Government	Bamberg School District One	CDL Examination	No Change
Private Business Organization	BEACH DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	BEAMS'S AA DRIVER TRAINING	Automobile Driver Training, examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Local Government	Beaufort County School District	CDL Examination	No Change
Non-Governmental Organization	Beaufort Water Festival	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	Benedict College	Recipient of revenue from specialty license plate	No Change
Local Government	Berkeley County Roads & Bridges	CDL Examination	No Change
Local Government	Berkeley County Schools	CDL Examination	No Change
Higher Education Institute	Bob Jones University	Recipient of revenue from specialty license plate	No Change
Federal Government	Boy Scouts of America	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Boykin Spaniel Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	BOYTER'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	BREEZY'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	BUDGET DRIVING SCHOOL EST	Automobile Driver Training, examination	No Change
Private Business Organization	C.O.P.S. DRIVING ACADEMY	Automobile Driver Training, examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	CALCUTT'S DRIVING SCHOOL LLC	Automobile Driver Training, examination	No Change
Private Business Organization	CAMPBELL'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	CAROLINA DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	Carolina Independent Auto Dealers Association	Industry advocacy organization	No Change
Non-Governmental Organization	Carolina Recycling Association	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Carolinas Dist. Kiwanis Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	CARROLL'S BLUE LINE DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Chabad of Charleston, Inc.	Recipient of revenue from specialty license plate	No Change
Private Business Organization	CHAMPIONSHIP DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Charleston Southern University	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Chase After A Cure	Recipient of revenue from specialty license plate	No Change
Local Government	Chester County Schools	CDL Examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Local Government	Chesterfield County Schools	CDL Examination	No Change
Higher Education Institute	Citadel	Recipient of revenue from specialty license plate	No Change
Local Government	City of Greenville	CDL Examination	No Change
Local Government	City of Laurens	CDL Examination	No Change
Local Government	City of North Charleston	CDL Examination	No Change
Local Government	City of Union	CDL Examination	No Change
Private Business Organization	CJK SECURITY DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Clafin College	Recipient of revenue from specialty license plate	No Change
Local Government	Clarendon School District 2	CDL Examination	No Change
Higher Education Institute	Clemson University	Recipient of revenue from specialty license plate	No Change
Local Government	Clover School District 2	CDL Examination	No Change
Higher Education Institute	Coastal Carolina University	Recipient of revenue from specialty license plate	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	Coastal Conservation Association	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	Coker College	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	College of Charleston	Recipient of revenue from specialty license plate	No Change
Local Government	Colleton County Schools	CDL Examination	No Change
Higher Education Institute	Columbia College	Recipient of revenue from specialty license plate	No Change
Private Business Organization	COMPLETE DRIVERS TRAINING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Converse College	Recipient of revenue from specialty license plate	No Change
Local Government	County Coroners	access to member services	No Change
Local Government	County Veteran's offices	Veteran related questions and legislative issues	No Change
Private Business Organization	Cox's Harley Davidson of Rock Hill	MC training, examination	No Change
State Government	Criminal Justice Academy	CDL Examination	No Change
Private Business Organization	Criteria Corp	Provides pre-employment screening	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	CRUISE CONTROL DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	CVR	Service provider for electronic registration and titling	No Change
State Government	DAODAS	Partner on state Ignition Interlock Device (IID) program	No Change
Local Government	Darlington School District	CDL Examination	No Change
Private Business Organization	DAVIS DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	DDI	Service provider for electronic registration and titling	No Change
Non-Governmental Organization	Delta Sigma Theta	Recipient of revenue from specialty license plate	No Change
State Government	Department of Corrections	Partner in issuing identification cards to those in custody, driving history reports, and has access to member services, CDL examinations	No Change
Federal Government	Department of Homeland Security	Sets the federal requirements for identification issuance	No Change
Local Government	Department of Juvenile Justice	Partner in issuing identification cards to those in custody	No Change
State Government	Department of Probation, Pardon, and Parole	Partner on Ignition interlock device program and access to member services	No Change
State Government	Department of Social Services	Recipient of SCDMV reports	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	DIVINE FAVOR DRIVING SCHOOL	Automobile Driver Training, examination	No Change
State Government	Donate Life SC	Registration of donors and collection of funds in support of Donate Life SC	No Change
Local Government	Dorchester School District 2	CDL Examination	No Change
Private Business Organization	DRIVE 4 LIFE DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	DRIVE ALERT TRAINING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	DRIVE SAFE DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	DRIVER EDUCATION ACHIEVED	Automobile Driver Training, examination	No Change
Private Business Organization	DRIVING 101	Automobile Driver Training, examination	No Change
Private Business Organization	Driving Schools	Fulfills the legal requirements for driver training	No Change
Non-Governmental Organization	Ducks Unlimited Inc.	Recipient of revenue from specialty license plate	No Change
Private Business Organization	DUTCH FORK DRIVING SCHOOL	Automobile Driver Training	No Change
Private Business Organization	EAGLE EYE DRIVING ACADEMY	Automobile Driver Training, examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	Eagle Scouts of America	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Earth Echo International	Recipient of revenue from specialty license plate	No Change
State Government	Edgefield School District	CDL Examination	No Change
Private Business Organization	Elyon	Partner in the agency's development of its business continuity plan	No Change
State Government	Emergency Management Division	Support during natural disasters	No Change
Private Business Organization	EMILY'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Erskine College	Recipient of revenue from specialty license plate	No Change
Private Business Organization	EXCELLENT CHOICE DRIVING SCHOOL	Automobile Driver Training	No Change
Local Government	Fairfield County Public Works & Recycling	CDL Examination	No Change
Local Government	Fairfield County Schools	CDL Examination	No Change
Federal Government	Federal Motor Carrier Safety Administration	Regulates commercial motor carriers	No Change
Local Government	Fire Department Donaldson	CDL Examination	No Change



Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	FIRST STEP DRIVER TRAINING	Automobile Driver Training, examination	No Change
Private Business Organization	Florence Cycles DBA Black Jack Harley Davidson	MC training, examination	No Change
Local Government	Florence School District 1	CDL Examination	No Change
Local Government	Florence School District 3	CDL Examination	No Change
Higher Education Institute	Florence-Darlington Technical College	CDL Examination	No Change
State Government	Florence-Darlington Technical College	Truck Driver Training,	No Change
Higher Education Institute	Florida State University	Recipient of revenue from specialty license plate	No Change
Local Government	Fort Mill School District 4	CDL Examination	No Change
Higher Education Institute	Frances Marion University	Recipient of revenue from specialty license plate	No Change
Professional Association	Fraternal Order of Police	Recipient of revenue from specialty license plate	No Change
Private Business Organization	FREEMAN GROUP LLC DRIVER TRAINING DIVISON	Automobile Driver Training, examination	No Change
Higher Education Institute	Furman University	Recipient of revenue from specialty license plate	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	Georgia Tech Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	GREENLIGHT DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	Greenville Children's Hospital	Recipient of revenue from specialty license plate	No Change
Local Government	Greenville County Schools	CDL Examination	No Change
Private Business Organization	GREENVILLE DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	GREENVILLE DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Greenville Technical College	Training, MC & CDL Examination	No Change
Private Business Organization	HANDS-ON-DRIVER TRAINING	Automobile Driver Training, examination	No Change
Private Business Organization	HANNA'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Heritage Classic Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	HIGHWAY MAN DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Local Government	Hilton Head Fire Rescue	CDL Examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	HOLMAN'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Local Government	Horry County Schools	CDL Examination	No Change
Higher Education Institute	Horry-Georgetown Technical College	MC training, examination, CDL Examination, Truck Driver Training	No Change
Non-Governmental Organization	I Believe SC	Recipient of revenue from specialty license plate	No Change
Private Business Organization	J's DRIVING ACADEMY	Automobile Driver Training	No Change
Private Business Organization	JAMES ISLAND DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	JONES DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	JONES DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Kappa Alpha Psi	Recipient of revenue from specialty license plate	No Change
Local Government	Kershaw County Schools	CDL Examination	No Change
Private Business Organization	LAKE MURRAY DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	LAKELANDS DRIVING ACADEMY LLC	Automobile Driver Training, examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Local Government	Lancaster County Schools	CDL Examination	No Change
Higher Education Institute	Lander University	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Landmark Construction	CDL Examination	No Change
Local Government	Laurens School District 55	CDL Examination	No Change
Local Government	Law Enforcement Network	partner on public safety and law enforcement related issues	No Change
Local Government	LCPW	CDL Examination	No Change
Local Government	Lexington / Richland School District 5	CDL Examination	No Change
Private Business Organization	LEXINGTON DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Local Government	Lexington School District 1	CDL Examination	No Change
Local Government	Lexington School District 2	CDL Examination	No Change
Local Government	Lexington School District 3	CDL Examination	No Change
Local Government	Lexington School District 4	CDL Examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Higher Education Institute	Limestone College	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Low Country Harley-Davidson, SWS LLC	MC training, examination	No Change
Private Business Organization	LR "U DRIVE"	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Marine Corps League	Recipient of revenue from specialty license plate	No Change
Local Government	Marion School District 1	CDL Examination	No Change
Private Business Organization	MAVERICK DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	MCINTOSH DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Miller-Motte Technical College	CDL Examination, Truck Driver Training	No Change
Private Business Organization	MISTER C's DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Morris College	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Morris Island Lighthouse/Save the Light Inc.	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Mothers Against Drunk Driving	Recipient of revenue from specialty license plate	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	Motorcycle Safety Foundation	Motorcycle training standards for third party training/testing programs	No Change
Private Business Organization	MR. MIKES DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	MURPHY'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Non-Governmental Organization	MUSC Alumni Association	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	MUSC Children's Hospital	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Myrtle Beach Harley Davidson LLC	MC training, examination	No Change
Federal Government	National Highway Traffic Safety Administration	Regulates national highway safety standards	No Change
Non-Governmental Organization	National Multiple Sclerosis Society	Recipient of revenue from specialty license plate	No Change
Private Business Organization	NATIONAL SAFETY COUNCIL DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Non-Governmental Organization	National Wild Turkey Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	NAVIGATION DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Non-Governmental Organization	NC State Alumni Association	Recipient of revenue from specialty license plate	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Higher Education Institute	Newberry College	Recipient of revenue from specialty license plate	No Change
Local Government	Newberry County Schools	CDL Examination	No Change
Private Business Organization	NEXTSTEP REHAB SERVICES	Automobile Driver Training	No Change
Local Government	North Charleston Sewer District	CDL Examination	No Change
Higher Education Institute	North Greenville University	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Northwestern HS Alumni Association	Recipient of revenue from specialty license plate	No Change
K-12 Education Institute	Northwood Academy	CDL Examination	No Change
Professional Association	Nurse's Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	O'BRIEN'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	O'BRIEN'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Local Government	Oconee County School District	CDL Examination	No Change
State Government	Office of Revenue and Fiscal Affairs	Provide input for fiscal impact statements	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Higher Education Institute	Ohio State University	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Omega Psi Phi	Recipient of revenue from specialty license plate	No Change
Local Government	Orangeburg School District 4	CDL Examination	No Change
Local Government	Orangeburg School District 5	CDL Examination	No Change
Higher Education Institute	Orangeburg Technical College	CDL Examination	No Change
State Government	Orangeburg-Calhoun Technical College	Truck Driver Training, CDL Examination	No Change
Non-Governmental Organization	Palmetto Cycling Coalition, Inc.	Recipient of revenue from specialty license plate	No Change
Private Business Organization	PALMETTO DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Palmetto Health Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	PARNELL'S DRIVER TRAINING SCHOOL	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Patriots Point Foundation	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Pee Dee Regional Trans. Authority	CDL Examination	No Change



Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Local Government	Pelham-Batesville Fire Department	CDL Examination	No Change
Non-Governmental Organization	Penn Center, Inc.	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Pepsi Cola of Columbia	CDL Examination	No Change
Private Business Organization	Pepsi Cola of Florence	CDL Examination	No Change
Non-Governmental Organization	Phi Beta Sigma	Recipient of revenue from specialty license plate	No Change
Local Government	Pickens County School District	CDL Examination	No Change
Private Business Organization	PICKENS DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	Pike Electric	CDL Examination	No Change
Private Business Organization	POTTS DRIVING SCHOOL EST	Automobile Driver Training, examination	No Change
Private Business Organization	PRECIOUS CARGO DRIVING SCHOOL, LLC	Automobile Driver Training, examination	No Change
Private Business Organization	PRECISION DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	PREMIER DRIVING SCHOOL	Automobile Driver Training, examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Higher Education Institute	Presbyterian College	Recipient of revenue from specialty license plate	No Change
Private Business Organization	PRICE DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	PRICELESS CARGO DRIVING SCHOOL, LLC	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Prince Hall Masons	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Prince Hall Masons, Order of Eastern Star	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Purdue Alumni Association	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Quality Deer Management Association	Recipient of revenue from specialty license plate	No Change
Local Government	Richland School District 1	CDL Examination	No Change
Local Government	Richland School District 2	CDL Examination	No Change
Private Business Organization	ROAD RUNNER DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Local Government	Rock Hill School District 3	CDL Examination	No Change
Non-Governmental Organization	Rocky Mountain Elk Foundation	Recipient of revenue from specialty license plate	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	Ronald McDonald House Charities	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Rotary International	Recipient of revenue from specialty license plate	No Change
Private Business Organization	RULES OF THE ROAD DRIVING ACADEMY, LLC	Automobile Driver Training, examination	No Change
Private Business Organization	RUSTY'S AUTO DRIVER TRAINING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	SABBADINO DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	SAFE DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Safe Road Alliance	Parent supervised driving program	No Change
State Government	Save the Hunley/Hunley Commission	Recipient of revenue from specialty license plate	No Change
State Government	SC Arts Commission	Recipient of revenue from specialty license plate	No Change
Professional Association	SC Association of Auditors, Treasurers, and Tax Collectors	Recipient of registration renewals, suspensions and CIDRs participation	No Change
Professional Association	SC Association of Realtors	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC Autism Society	Recipient of revenue from specialty license plate	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	SC Cattlemen's Association	Recipient of revenue from specialty license plate	No Change
Private Business Organization	SC Citizens for Life	Recipient of revenue from specialty license plate	No Change
Local Government	SC Counties	Recipient of revenues	No Change
State Government	SC Department of Agriculture	Recipient of revenue	No Change
State Government	SC Department of Education	Recipient of revenue from specialty license plate and driving history report	No Change
State Government	SC Department of Health & Environmental Control	Partner on resolution of birth certificates for issuance of credentials	No Change
State Government	SC Department of Insurance	Development of Vehicle liability insurance requirements	No Change
State Government	SC Department of Natural Resources	Recipient of revenue	No Change
State Government	SC Department of Parks, Recreation, and Tourism	Recipient of revenue from specialty license plate	No Change
State Government	SC Department of Public Safety	Traffic safety and recipient of revenues collected and driving history reports and has access to member services	No Change
State Government	SC Department of Revenue	Collection and distribution of Taxes	No Change
State Government	SC Department of Transportation	Traffic safety and recipient of revenues collected	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	SC Division of the Sons of Confederate Veterans	Recipient of revenue from specialty license plate	No Change
State Government	SC Election Commission (state and county)	Provide voter registration applications	No Change
Non-Governmental Organization	SC Elks Association	Recipient of revenue from specialty license plate	No Change
Professional Association	SC Emergency Medical Services	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC Equality	Recipient of revenue from specialty license plate	No Change
Private Business Organization	SC Farm Bureau Federation	Recipient of revenue from specialty license plate	No Change
State Government	SC Fire Academy	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC Parrot Head Club Council/SC Alzheimer's Assoc.	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC Special Olympics	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC State Coon Hunters Association	Recipient of revenue from specialty license plate	No Change
State Government	SC State Treasurer's Office	Recipient of revenues	No Change
Higher Education Institute	SC State University	Recipient of revenue from specialty license plate	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Professional Association	SC Technology Alliance	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC Tennis Patrons Foundation	Recipient of revenue from specialty license plate	No Change
State Government	SC Transportation Infrastructure Bank	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC Trucking Association	Commercial motor vehicle and commercial driver license related issues	No Change
State Government	SCDOE	CDL Examination	No Change
State Government	SCDOE (Bishopville)	CDL Examination	No Change
State Government	SCDOE (Columbia)	CDL Examination	No Change
State Government	SCDOE (Heath Springs)	CDL Examination	No Change
State Government	SCDOE (Hopkins)	CDL Examination	No Change
State Government	SCDOE (Laurens)	CDL Examination	No Change
State Government	SCDOE (Spartanburg) (skills pad only)	CDL Examination	No Change
State Government	SCDOE (St. George)	CDL Examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	SCDOE (Summerville Bus Shop)	CDL Examination	No Change
State Government	SCDOT (Abbeville)	CDL Examination	No Change
State Government	SCDOT (Aiken)	CDL Examination	No Change
State Government	SCDOT (Allendale)	CDL Examination	No Change
State Government	SCDOT (Anderson)	CDL Examination	No Change
State Government	SCDOT (Bamberg)	CDL Examination	No Change
State Government	SCDOT (Barnwell)	CDL Examination	No Change
State Government	SCDOT (Beaufort)	CDL Examination	No Change
State Government	SCDOT (Bennettsville)	CDL Examination	No Change
State Government	SCDOT (Bishopville)	CDL Examination	No Change
State Government	SCDOT (Camden)	CDL Examination	No Change
State Government	SCDOT (Chester)	CDL Examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	SCDOT (Chester)	CDL Examination	No Change
State Government	SCDOT (Columbia / Fairfield Road)	CDL Examination	No Change
State Government	SCDOT (Columbia / Park Street)	CDL Examination	No Change
State Government	SCDOT (Conway)	CDL Examination	No Change
State Government	SCDOT (Darlington)	CDL Examination	No Change
State Government	SCDOT (Dillon)	CDL Examination	No Change
State Government	SCDOT (Edgefield)	CDL Examination	No Change
State Government	SCDOT (Fairfield SP & RR only)	CDL Examination	No Change
State Government	SCDOT (Florence)	CDL Examination	No Change
State Government	SCDOT (Greenville)	CDL Examination	No Change
State Government	SCDOT (Greenville)	CDL Examination	No Change
State Government	SCDOT (Greenwood)	CDL Examination	No Change



Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	SCDOT (Hampton)	CDL Examination	No Change
State Government	SCDOT (Holly Hill)	CDL Examination	No Change
State Government	SCDOT (Laurens SP & RR Only)	CDL Examination	No Change
State Government	SCDOT (Lexington)	CDL Examination	No Change
State Government	SCDOT (Manning)	CDL Examination	No Change
State Government	SCDOT (Marion)	CDL Examination	No Change
State Government	SCDOT (Newberry)	CDL Examination	No Change
State Government	SCDOT (North Charleston)	CDL Examination	No Change
State Government	SCDOT (North Charleston)	CDL Examination	No Change
State Government	SCDOT (North Charleston)	CDL Examination	No Change
State Government	SCDOT (Oconee)	CDL Examination	No Change
State Government	SCDOT (Oconee)	CDL Examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	SCDOT (Orangeburg)	CDL Examination	No Change
State Government	SCDOT (Orangeburg)	CDL Examination	No Change
State Government	SCDOT (Pickens)	CDL Examination	No Change
State Government	SCDOT (Pickens)	CDL Examination	No Change
State Government	SCDOT (Richburg SP & RR only)	CDL Examination	No Change
State Government	SCDOT (Rock Hill SP & RR only)	CDL Examination	No Change
State Government	SCDOT (Ruby SP & RR only)	CDL Examination	No Change
State Government	SCDOT (Saluda)	CDL Examination	No Change
State Government	SCDOT (Spartanburg)	CDL Examination	No Change
State Government	SCDOT (St George )	CDL Examination	No Change
State Government	SCDOT (Sumter)	CDL Examination	No Change
State Government	SCDOT (Union SP & RR only)	CDL Examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	SCDOT (Walterboro)	CDL Examination	No Change
State Government	SCDOT (Williamsburg)	CDL Examination	No Change
State Government	School for the Deaf and Blind	CDL Examination	No Change
State Government	SDDOE (Walhalla)	CDL Examination	No Change
Non-Governmental Organization	Sertoma International	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Shorty and Goose's Driving School	Class D training school and TPT	No Change
Non-Governmental Organization	Sigma Gamma Rho	Recipient of revenue from specialty license plate	No Change
Private Business Organization	SJ TRAINING WHEELS DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	SMALLS DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	SMALLS DRIVING ACADEMY, LLC	Automobile Driver Training, examination	No Change
Private Business Organization	South Carolina Auto Dealers Association	Vendor for temporary license plates; Industry advocacy organization	No Change
Private Business Organization	SOUTHEASTERN DRIVING ACADEMY	Automobile Driver Training, examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Higher Education Institute	Southern Wesleyan	Recipient of revenue from specialty license plate	No Change
Private Business Organization	SOUTHLAND DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Higher Education Institute	Spartanburg Community College	MC training, examination, Truck Driver Training, recipient of license plate revenue	Amend
Local Government	Spartanburg School District 1	CDL Examination	No Change
Local Government	Spartanburg School District 3	CDL Examination	No Change
Local Government	Spartanburg School District 4	CDL Examination	No Change
Local Government	Spartanburg School District 5	CDL Examination	No Change
Local Government	Spartanburg School District 6	CDL Examination	No Change
Local Government	Spartanburg School District 7	CDL Examination	No Change
Local Government	Spartanburg Water Systems	CDL Examination	No Change
Local Government	State Courts	Provide driver information and citation	No Change
Private Business Organization	STEER CLEAR DRIVING ACADEMY	Automobile Driver Training	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	Stevenson Weir Inc	CDL Examination	No Change
State Government	Summerville CPW	CDL Examination	No Change
Local Government	Sumter School District	CDL Examination	No Change
Non-Governmental Organization	Support Our Troops Inc.	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Surfrider Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	TeamIA	Assists the agency in electronic workflow management	No Change
State Government	Technical College of the Low Country	MC & Truck Driver Training, MC examination	No Change
Private Business Organization	THE DRIVING CLINIC	Automobile Driver Training, examination	No Change
Private Business Organization	THE DRIVING ZONE	Automobile Driver Training, examination	No Change
Non-Governmental Organization	The Friends of Hunting Island State Park, Inc.	Recipient of revenue from specialty license plate	No Change
Private Business Organization	THE ULTIMATE DRIVING SCHOOL, LLC	Automobile Driver Training, examination	No Change
Private Business Organization	THINKSAFE DRIVER TRAINING	Automobile Driver Training, examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	Thunder Tower Harley Davidson	MC training, examination	No Change
Private Business Organization	TitleTec	Service provider for electronic registration and titling	No Change
Private Business Organization	TJ's DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Transdev Services Inc	CDL Examination	No Change
Non-Governmental Organization	Trees SC	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	Tri-County Technical College	Training, MC & CDL Examination	No Change
Higher Education Institute	Tri-dent Technical College	MC training, examination, CDL Examination, Truck Driver Training	No Change
Non-Governmental Organization	Truck Driver Institute	Truck Driver Training, CDL Examination	No Change
Private Business Organization	TRUSSELL DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Twin City Outreach Mission	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	U.S. Naval Academy Alumni Association	Recipient of revenue from specialty license plate	No Change
Private Business Organization	UNION COUNTY DRIVING ACADEMY	Automobile Driver Training	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Local Government	Union County Schools	CDL Examination	No Change
Private Business Organization	United Parcel Service	CDL Examination	No Change
Non-Governmental Organization	United Way of South Carolina	Recipient of charitable funds raised by employees; coordinates working groups with multiple governmental and non-profit agencies exploring solutions for vulnerable populations	No Change
Higher Education Institute	University of Alabama	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	University of Florida	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	University of Georgia	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	University of South Carolina	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	University of Tennessee	Recipient of revenue from specialty license plate	No Change
Federal Government	US Department of State	Partner in identity management	No Change
Higher Education Institute	USC School of Medicine	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Utilities Lines Construction	CDL Examination	No Change
Higher Education Institute	Voorhees College	Recipient of revenue from specialty license plate	No Change
Private Business Organization	WARD'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	WATSON'S DRIVING ACADEMY	Automobile Driver Training, examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	Which Way Jay LLC?	Class D training school and TPT	No Change
Non-Governmental Organization	Wilson HS Alumni Association	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	Winthrop College	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	Wofford College	Recipient of revenue from specialty license plate	No Change
Private Business Organization	WRECK-LESS DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	YOUNG'S DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Zeta Phi Beta	Recipient of revenue from specialty license plate	No Change
Private Business Organization	1 Wall Driving School	Automobile Driver Training, examination	No Change
Private Business Organization	180 Driving Academy, LLC	Automobile Driver Training, examination	No Change
Private Business Organization	2CME Driving School	Automobile Driver Training	No Change
Private Business Organization	2 Lanes Driving Academy	Automobile Driver Training	No Change
Private Business Organization	3PT Driving Academy	Automobile Driver Training, examination	No Change
Private Business Organization	A Just Cause Driver Training School	Automobile Driver Training	No Change
Private Business Organization	A Plus Driver Training	Automobile Driver Training	No Change
Private Business Organization	Ascend Driving Academy	Automobile Driver Training	No Change



Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	Awareness Driving School	Automobile Driver Training	No Change
Private Business Organization	Behind the Wheel LLC	Automobile Driver Training	No Change
Private Business Organization	Calhoun Falls Driving School	Automobile Driver Training	No Change
Private Business Organization	Carolina Traffic School	Automobile Driver Training	No Change
Private Business Organization	Carolina-Thomas Business Group	Automobile Driver Training	No Change
Private Business Organization	Chesterfield Driving School	Automobile Driver Training, examination	No Change
Private Business Organization	CRSA Driving School	Automobile Driver Training	No Change
Private Business Organization	Drive4Life Driving Academy	Automobile Driver Training	No Change
Private Business Organization	DriveEZ LLC	Automobile Driver Training, examination	No Change
Private Business Organization	Ergle Driving Academy	Automobile Driver Training, examination	No Change
Private Business Organization	EZ Driving School	Automobile Driver Training	No Change
Private Business Organization	Finish-Line Driver Training	Automobile Driver Training	No Change
Private Business Organization	Florence County D.S.N.B.D.S.	Automobile Driver Training	No Change
Private Business Organization	Floyd's Driving School	Automobile Driver Training	No Change
Private Business Organization	Hayden's Driving School	Automobile Driver Training	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	ISLAND DRIVING ACADEMY, LLC	Automobile Driver Training	No Change
Private Business Organization	It's time 2 drive student driving Academy	Automobile Driver Training	No Change
Private Business Organization	Luckies 360 Driving Academy, LLC	Automobile Driver Training	No Change
Private Business Organization	MASSEY ROAD READY ACADEMY, LLC	Automobile Driver Training, examination	No Change
Private Business Organization	Mays Driving School, LLC	Automobile Driver Training, examination	No Change
Private Business Organization	McKay Driving School	Automobile Driver Training, examination	No Change
Private Business Organization	Mikes Driving Academy	Automobile Driver Training	No Change
Private Business Organization	One Way Driving School	Automobile Driver Training, examination	No Change
Private Business Organization	Palmetto Driving School, LLC	Automobile Driver Training	No Change
Private Business Organization	Pass with Care Driving Academy, LLC	Automobile Driver Training	No Change
State Government	Piedmont Technical College	Automobile Driver Training, Truck Driver Training	No Change
Private Business Organization	Prisma Health Driving Rehabilitation	Automobile Driver Training	No Change
Private Business Organization	Ready-Set-Go Driving Academy, LLC	Automobile Driver Training	No Change
Private Business Organization	Reaves Driver Training	Automobile Driver Training, examination	No Change
Private Business Organization	RJ's Driving School LLC	Automobile Driver Training, examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	Roger C Peace Driver Rehabilitation	Automobile Driver Training	No Change
Private Business Organization	RJ's Driving School LLC	Automobile Driver Training	No Change
Private Business Organization	Roger C Peace Driver Rehabilitation	Automobile Driver Training	No Change
Private Business Organization	RPM Driving School	Automobile Driver Training, examination	No Change
Private Business Organization	RPM Driving School	Automobile Driver Training	No Change
Private Business Organization	S & A Driving Academy	Automobile Driver Training	No Change
Private Business Organization	Stay Focused Driving Academy , LLC	Automobile Driver Training, examination	No Change
Private Business Organization	Supreme Driving School LLC	Automobile Driver Training	No Change
Private Business Organization	The Driving Edge Academy	Automobile Driver Training, examination	No Change
Private Business Organization	Tidelands Health Rehab Services	Automobile Driver Training, examination	No Change
Private Business Organization	Tom Hatley's All American Driving School	Automobile Driver Training, examination	No Change
Private Business Organization	Tri-County Driving Academy, LLC	Automobile Driver Training	No Change
Private Business Organization	Under The Lights	Automobile Driver Training, examination	No Change
Private Business Organization	Upstate Driving Academy	Automobile Driver Training, examination	No Change
Private Business Organization	White's Driving School	Automobile Driver Training	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	York Comprehensive High School Driver Training	Automobile Driver Training	No Change
Private Business Organization	843 Lets Drive, LLC	Examination	No Change
Private Business Organization	Dutch Fork Driving School	Examination	No Change
Private Business Organization	Finish-Line Driver Training	Examination	No Change
Private Business Organization	Maverick Driving Academy	Examination	No Change
Private Business Organization	Potts Driving School	Examination	No Change
Private Business Organization	The Ultimate Driving School	Examination	No Change
Private Business Organization	Watson's Driving Academy	Examination	No Change
Local Government	Anderson County School District 2	Examinations	No Change
Local Government	Anderson School District 4	Examinations	No Change
Private Business Organization	Better Brands Inc	Examinations	No Change
Private Business Organization	Carolina Concrete	Examinations	No Change
Local Government	City of Cayce	Examinations	No Change
Private Business Organization	Coast RTA	Examinations	No Change
Private Business Organization	Commercial Driving Academy	Examinations	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	First Student Inc	Examinations	No Change
Local Government	Hampton School District 1	Examinations	No Change
Private Business Organization	Integrity Student Transportation Services	Examinations	No Change
Private Business Organization	OCAB	Examinations	No Change
Private Business Organization	Pro Driving Academy	Truck Driver Training, examinations	No Change
Private Business Organization	Roadmaster Drivers School	Truck Driver Training, examinations	No Change
Private Business Organization	SBL Driving Academy	Truck Driver Training, examinations	No Change
State Government	Spartanburg Community College	Examinations	No Change
Private Business Organization	Stevenson Weir Inc	Examinations	No Change
Local Government	Town of Summerville	Examinations	No Change
Private Business Organization	160 Driving Academy	Truck Driver Training	No Change
Private Business Organization	Ace Driving Academy	Truck Driver Training	No Change
Private Business Organization	Carolina Construction School	Truck Driver Training	No Change
State Government	Central Carolina Technical College	Truck Driver Training	No Change
Private Business Organization	Commercial Driving Academy	Truck Driver Training	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	Denmark Tech	Truck Driver Training	No Change
State Government	Midlands Tech College	Truck Driver Training	No Change
Private Business Organization	Northeastern Tech College	Truck Driver Training	No Change
Private Business Organization	Palmetto Training Inc	Truck Driver Training	No Change
State Government	Piedmont Tech College	Truck Driver Training	No Change
Private Business Organization	Pro Driving Academy	Truck Driver Training	No Change
Private Business Organization	Roadmaster Drivers School	Truck Driver Training	No Change
Private Business Organization	Sage Corp	Truck Driver Training	No Change
Private Business Organization	Trusted King Transportation	Truck Driver Training	No Change
State Government	York Technical College	Truck Driver Training	No Change
Private Business Organization	Drivers For A Cure	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Charleston Animal Society	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Motorecycle Awareness	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Riverbanks Society	Recipient of revenue from specialty license plate	No Change
Professional Association	SC Sheriffs' Association	Recipient of revenue from specialty license plate	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	Protect Wild Dolphins	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	Sherman College	Recipient of revenue from specialty license plate	No Change
Private Business Organization	803DriversEd.com	Automobile Driver Training, examination	No Change
Private Business Organization	864DriversEd.com	Automobile Driver Training, examination	No Change
Private Business Organization	Miss Cathy Driving School	Automobile Driver Training, examination	No Change
Private Business Organization	Patriot Driving School	Examinations	No Change
Private Business Organization	RPM Driving School, LLC	Examinations	No Change
Private Business Organization	All-N-1 Driving School, LLC	Automobile Driver Training	No Change
Private Business Organization	Kedra's Driving School	Automobile Driver Training	No Change
Private Business Organization	Drive Smart Academy	Automobile Driver Training, examination	No Change
Private Business Organization	Spencer Summit LLC	CDL Examinations	No Change
Private Business Organization	Palmetto Breeze Public Transportation	CDL Examinations	No Change
Private Business Organization	Valley Coach & Logistics Commercial Driver Training School	Truck Driver Training, examinations	No Change
Private Business Organization	Legacy Student Transport	CDL Examinations	No Change
Private Business Organization	Accel Training Centers, Inc.	Truck Driver Training	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	The Next Level Transportation/Brokerage Solutions LLC	Truck Driver Training	No Change
Private Business Organization	Collins CDL Truck Driver School	Truck Driver Training	No Change
Local Government	City of Myrtle Beach Fire Department	E/F Third Party Tester	No Change
Higher Education Institute	USC Upstate	Recipient of license plate revenue	No Change
Higher Education Institute	East Carolina Alumni Association	Recipient of license plate revenue	No Change
Private Business Organization	NASCAR	Recipient of license plate revenue	No Change
Private Business Organization	SC Sheriffs Association	Recipient of license plate revenue	No Change
Private Business Organization	DDI	Electronic Vehicle Registration Service Provider	Add
Private Business Organization	TITLE Tec	Electronic Vehicle Registration Service Provider	Add
Private Business Organization	CVR	Electronic Vehicle Registration Service Provider	Add
Private Business Organization	SCDS	Electronic Vehicle Registration Quality Assurance	Add



# 2024

## Reports Data

as submitted for the Accountability Report by:  
R400 - Department of Motor Vehicles

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Agency Accountability Report	§1-1-810	The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures."	September 2023	Annually	Governor or Lt. Governor AND Legislative entity or entities	Provided to LSA for posting online	<a href="https://www.scdmvonline.com/About/Agency-Reports">https://www.scdmvonline.com/About/Agency-Reports</a>	Amend	
Annual IT Strategic Plan	Proviso 117.112	With the consultation and approval of DTO, Cabinet Agencies must create an information technology plan for purchases that exceed \$50,000 to ensure compliance with the Statewide Strategic Information Technology Plan and the standards defined by DTO.	April 2024	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Deborah.Mangels@scdmv.net	Amend	
Bank Account Transparency and Accountability	Proviso 117.80	Report on Agency's Composite Reservoir Accounts	September 2023	Annually	Legislative entity or entities	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	
Capital Projects Improvement Plan	§2-47-50	5-year Capital Project Plan	June 2024	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Ralph.Wessinger@scdmv.net	Amend	
Capital Projects Strategic Plan (SC Real Property Management Data Report)	Proviso 93.8	Listing of all property owned / utilized by the SC SCDMV	June 2024	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Ralph.Wessinger@scdmv.net	Amend	
Debt Collection Report	Proviso 117.33	Report on Agency's Outstanding Debt and methods used to collect.	February 2024	Annually	Legislative entity or entities	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	
Executive Director's Annual Evaluation	State Agency Salary Head Commission	Overview of the Agency's Executive Director (and Agency) has accomplished during the past year.	July-22	Annually	Governor or Lt. Governor	Electronic copy available upon request	Matthew.Edwards@scdmv.net	Amend	Submitted July 14, 2022
Executive Director's Annual Planning Stage	State Agency Salary Head Commission	Overview of the Agency's Executive Director (and Agency) plans to accomplish in the upcoming year.	August-22	Annually	Governor or Lt. Governor	Electronic copy available upon request	Matthew.Edwards@scdmv.net	Amend	Submitted August 10, 2022

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Federal Grant Progress Reports	Grant Agreement Regulation	Summary of Federal Spending	June 2024	Quarterly	Entity within federal government	Electronic copy available upon request	Dale.Plyler@scdmv.net	Amend	Last submitted July 27, 2023
Federal Highway Administration Report	The request for this report comes from the SCDOT.	Number of Drivers Licenses broken down by gender and age; types of licenses issued; information re: Commercial Licenses; summary of all registration fees collected and how they were distributed	November 2023	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	
Fees and Fines Report	Proviso 117.71	Report listing any Fees and Fines collected by the Agency and how the fees and fines are distributed	August 2024	Annually	Legislative entity or entities	Available on agency's website	<a href="https://www.scdmvonline.com/About/Agency-Reports">https://www.scdmvonline.com/About/Agency-Reports</a>	Amend	
Fiscal Year Closing Packages	Comprehensive Annual Financial Report	Various information regarding the fiscal year closeout	November 2023	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	Submitted various reports 7/8/22 through 10/21/22
Heavy Vehicle Use Tax (HVUT)		Audit and Compliance of collections of heavy use tax for the IRS	April of 2023	Every 3 years	Entity within federal government	Electronic copy available upon request	MCSHQ@scdmv.net	No Change	
State Infrastructure Report	§56-3-910	Summary of all funds transferred to the State Highway Fund and the State Infrastructure Bank broken down by Gross Vehicle Weight (GVW).	August 2023	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	Due September 1, 2022 (Not during FY22)
Travel Report	Proviso 117.20	Report on Agency's Travel Expenditures for the fiscal year	August 2024	Annually	Legislative entity or entities	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	Submitted August 12, 2022

<b>AGENCY NAME:</b>	Department of Motor Vehicles		
<b>AGENCY CODE:</b>	R400	<b>SECTION:</b>	082

**2024  
Accountability Report**

**SUBMISSION FORM**

I have reviewed and approved the data submitted by the agency in the following templates:

- Data Template
  - Reorganization and Compliance
  - FY2024 Strategic Plan Results
  - FY2025 Strategic Plan Development
  - Legal
  - Services
  - Partnerships
  - Report or Review
  - Budget
- Discussion Template
- Organizational Template

I have reviewed and approved the financial report summarizing the agency’s budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

<b>AGENCY DIRECTOR</b> <i>(SIGN AND DATE):</i>	<b>SIGNATURE ON FILE</b>	<b>Signature Received:</b> 09/11/2024
<i>(TYPE/PRINT NAME):</i>	Kevin Shwedo	

<b>BOARD/CMSN CHAIR</b> <i>(SIGN AND DATE):</i>	<b>N/A</b>	
<i>(TYPE/PRINT NAME):</i>		