April 12, 2019

The Honorable Harvey S. Peeler, Jr. The Honorable James H. Lucas
The President The Speaker
South Carolina Senate South Carolina House of Representatives
213 Gressette Building 506 Blatt Building
Columbia, SC 29201 Columbia, SC 29201

Subject: Office of Regulatory Staff Report in Compliance with § 58-9-576 (C)(14 and 15)

Dear Mr. President and Mr. Speaker:

Section 58-9-576 (C)(14 and 15) requires the Office of Regulatory Staff (ORS) submit a Report to the General Assembly regarding Local Exchange Companies (LECs) that elected deregulation as provided for in Act 7. The Report is to be submitted no later than five years from the effective date of the Act and every five years following the submission of the first Report. This is the second Report submitted by ORS. The purpose of this Report is to examine Act 7’s effects by identifying any anti-competitive activities or violations of the terms and conditions of the electing LECs’ contracts with residential or commercial customers.

ORS also is required to maintain copies of all written customer complaints concerning the following: (a) allegations regarding the inability of residential and business customers to obtain the functional equivalent of basic local exchange service (b) allegations of anticompetitive practices and (c) allegations regarding violations of contract terms and conditions by an electing LEC.

Listed below are the entities that have made the necessary filing with the Public Service Commission of South Carolina and have elected to operate under Section 58-9-576 (C). ORS reviewed over 600 telecommunications complaints filed by the public, and to date, ORS observed no pattern or practice by the electing LECs of violating the terms and conditions of their contracts with residential or commercial customers or any pattern or practice of anticompetitive activities.

BellSouth Telecommunications d/b/a AT&T South Carolina
YMAX Communications Corporation
BellSouth Long Distance, Inc., d/b/a AT&T Long Distance Service
AT&T Communications of the Southern States
TC Systems, Incorporated
MCimetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services
Sprint Communications Company L.P.
US LEC of South Carolina, LLC
Momentum Telecom, Inc.
Teleport Communications of America, LLC
Metropolitan Telecommunications of SC, Inc.

If you have any questions or concerns, please feel free to contact me.

Sincerely,

Nanette S. Edwards

cc: Heather Anderson
    Andy Fiffick